

Annual Plan 2019/20

Our Vision: A Healthy, Caring Powys

Core Well-being Objective 1

FOCUS ON WELLBEING



- PRIORITIES**
- Wider Determinants of Health
 - Health improvement & Disease Prevention and Population Screening
 - Information, Advice and Assistance

Core Well-being Objective 3

TACKLE THE BIG FOUR



- PRIORITIES**
- Mental Health
 - Cancer
 - Respiratory Conditions
 - Circulatory Conditions

Enabling Well-being Objective 1

DEVELOP WORKFORCE FUTURES



- PRIORITIES**
- Well-being and Engagement
 - Recruitment and Retention
 - Workforce Design, Efficiency and Excellence
 - Skills and Development

Enabling Well-being Objective 3

PUT DIGITAL FIRST



- PRIORITIES**
- Digital Care – Telehealth/ care
 - Digital Access – National ICT Programme
 - Digital Infrastructure & Intelligence

Core Well-being Objective 2

PROVIDE EARLY HELP AND SUPPORT



- PRIORITIES**
- Primary and Community Care
 - Cluster Working
 - Connecting Communities

Core Well-being Objective 4

ENABLE JOINED UP CARE



- PRIORITIES**
- Care Coordination and Urgent Care
 - Planned Care
 - Specialised Care
 - Quality and Citizen Experience

Enabling Well-being Objective 2

PROMOTE INNOVATIVE ENVIRONMENTS



- PRIORITIES**
- Capital, Estates and Facilities
 - Research, Development and Innovation
 - Rural Health & Care Alliance




Enabling Well-being Objective 4

TRANSFORMING IN PARTNERSHIP





- PRIORITIES**
- Good Governance
 - Financial Management
 - Planning, Performance and Commissioning
 - Partnership Working




PTHB Annual Plan 2019 – 2020

Organisational Priority		Ref.	Organisational Delivery Objective	Lead
Well-being Objective		1.1	Wider Determinants of Health Implement the Powys Wellbeing Plan as a partner of the Public Service Board	DPH
		1.2	Health Improvement and Disease Prevention Implement the health improvement and disease prevention programme Including improving access to smoking cessation, increasing physical activity, healthy weights, immunisation and deliver substance misuse strategy. Increase local participation in the national population screening programmes and address local inequalities in uptake	DPH
		1.3	Information, Advice and Assistance Improve the offer of information, advice and assistance Including roll out of making every contact count (MECC), work with the third sector on Info Engine and Dewis, advice for wellbeing and signposting for those most vulnerable	DPCCCMH
		2.1	Primary and Community Care Implement the development programme for primary and community care Including general practice, dental services, eye care and pharmacy support services	DPCCCMH
		2.2	Cluster Development Continually improve Cluster working arrangements Including integrated team working across sectors to meet community needs	DPCCCMH
		2.3	Connecting Communities Connect communities to develop and strengthen community assets Work with the Regional Partnership Board on community development; carers plan, awareness of Adverse Childhood Experiences and enhancing volunteering opportunities	DoN
		3.1	Mental Health Improve access across primary, community and secondary mental health care Including implementing options to integrate mental health care; new approaches to psychological therapies; the Powys Dementia Plan and strengthening CAMHS services, reducing health inequalities, improving access and outcomes	DPCCCMH
		3.2	Cancer Implement the Powys Improving Cancer Journey Programme Improve co-ordinated care, addressing health inequalities in outcomes, improving access to treatment and outcomes; the single cancer pathway and end of life plan, with third sector partners	MD
		3.3	Respiratory Conditions Implement a Powys Respiratory Plan Improve access to respiratory health care and treatment, with a focus on prevention, reducing health inequalities and outcomes.	DoN
		3.4	Circulatory Disease Improve access to circulatory disease care and treatment Focus on prevention and reducing health inequalities in the treatment of diabetes, heart disease and stroke, improve access to care and treatment and outcomes.	DPH

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Organisational Priority		Ref.	Organisational Delivery Objective	Lead
Well-being Objective	 <p>Care Co-ordination and Urgent Care</p>	4.1	Deliver a Powys Urgent Care Programme Including Community Resource Teams/Discharge to Assess; Home First; Patient flow co-ordination; Seasonal Planning; collaborative working with WAST and EASC	DPCCCMH
		4.2	Deliver the Violence Against Women, Domestic Abuse and Sexual Violence Strategy and Sexual Assault Referral Centre pathway	DoN
		4.3	Deliver the Planned Care Programme Including theatre modernisation, Outpatient (OPD) and diagnostics transformation and actions to meet key trajectories including Diagnostics, Referral to Treatment and OPD Follow Ups; implementation of the neighbourhood nursing model	DPCCCMH
			4.4	Develop voluntary and non emergency patient transport schemes
		4.5	Deliver the WHSSC Integrated Commissioning Plan (PTHB contribution) Including agreement and management of Financial Assumptions for 2019-2020	DPP
	4.6	Deliver the Annual Quality Statement and Quality Priorities Including sepsis bundle, Health Care Acquired Infection control, pressure ulcers scrutiny panel, medical devices management, improvement and innovation, Serious Incidents management, Concerns and Complaints, Quality assurance, Welsh Language and equality and diversity plan	DoN	
	 <p>Well-being and engagement</p>	5.1	Implement programme of Well-being and Engagement activity Including Chat2Change; Staff Survey actions; review of stress related absence; managing attendance, national well-being campaign rollout, Health and Safety Audit & Inspection	DWOD
		5.2	Implement annual action plan for Attraction, Recruitment and Retention Including use of apprenticeships and volunteers; undertake temporary staffing review	DWOD
		5.3	Implement Organisational Change Process (OCP) To realign to Health and Care Strategy, establish a Joint Workforce Planning approach; including introducing band 4 Health Care Support Worker role	DWOD
			5.4	Strengthen monitoring of Staffing Act compliance across commissioned services and within PTHB provided services
5.5		Deliver annual skills and development action plan Including review of clinical and non clinical training; management induction and training; HCSW induction review; Rural Academy of Learning development	DWOD	

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Organisational Priority		Ref.	Organisational Delivery Objective	Lead
Well-being Objective	 Capital, Estates and Facilities	6.1	Develop and implement Long Term Estates Strategy Including the capital programme priorities: Llandrindod Wells, Machynlleth and Ystradgynlais Community Hospital improvements; Llanfair Caereinion Medical Practice	DPP
		6.2	Schedule estates maintenance to comply with health and safety standards and deliver ISO14001 to improve environment and sustainability standards	DPP
		6.3	Deliver modernisation programme to deliver facilities improvements Including review of waste and recycling; catering, and transport	DWOD
	 Digital Care (Telehealth & Telecare, virtual outpatients)	7.1	Improve access to information about wellbeing and use of digital technologies including developing online/text or app based support, virtual in reach/outreach and roll out of and access to online Cognitive Behavioural Therapy and e approaches to care	DoF
		7.2	Implement the systems to improve digital access to support care co-ordination, referral and diagnostics WCCIS rollout, mobile application and introduction of E record in community hospitals	DoF
		7.3	Improve ICT infrastructure and business intelligence Including information storage, hosting, security and recovery, back up and archiving, connectivity and professional / user skill development for digital transformation	DoF
	 Good Governance	8.1	Deliver Annual Governance programme Board and Committee Governance, Board Assurance Framework, Information Governance, Business Continuity including Brexit.	BS
		8.2	Deliver the Financial Strategy in line with Efficiency Framework Including approval of balanced IMTP 2019-2022 and delivery of financial balance in year	DoF
		8.3	Deliver a strengthened approach to planning, performance and commissioning Including delivery of the Improving Performance Framework; Strategic Planning and Commissioning in line with organisational realignment to Health and Care Strategy	DPP
		Partnership Working	8.4	Robust management of Strategic Change and delivery of the PTHB Health and Care Strategy actions within key Partner plans Including the Regional Partnership Board (RPB), Public Service Board (PSB) and Mid Wales Joint Committee (MWJC); strategic change programmes
	8.5		Deliver the the North Powys Rural Regional Centre	DPP

Principles of Delivery



Do What Matters

We will focus on 'what matters' to people. We will work together to plan personalised care and support focusing on the outcomes that matter to the individual.



Do What Works

We will provide care and support that is focused on 'what works' based on evidence, evaluation and feedback. We will have honest conversations about how we use resources.



Focus on Greatest Need

We will focus resources on those with greatest need for help and support, in a way that looks ahead to future generations.



Offer Fair Access

We will ensure that people have fair access to specialist care and to new treatments and technologies, helping to deliver a more equal Powys and recognising rural challenges.



Be Prudent

We will use public resources wisely so that health and care services only do those things that only they can and should do. Supporting people to be equal partners and take more responsibility for their health and care.



Work with People and Communities

We will work with individuals and communities to use all their strengths in a way that maximises and included the health and care of everyone, focusing on every stage of life – Start Well, Live Well and Age Well