

POWYS TEACHING HEALTH BOARD

SUMMARY OF THE EXPERIENCE, QUALITY & SAFETY COMMITTEE MEETING HELD ON THURSDAY 04 February 2021 VIA MICROSOFT TEAMS

Present:

Melanie Davies
Trish Buchan
Frances Gerrard

Vice-Chair (Committee Chair)
Independent Member (Committee Vice-Chair)
Independent Member

In Attendance:

Carol Shillabeer
Stuart Bourne
Lucie Cornish
Alison Davies
Marie Davies
Clare Lines
Claire Madsen
Rani Mallison
Jamie Marchant

Julie Richards
Julie Rowles
Jeremy Tuck
Geoffrey Davies
Elaine Matthews

Chief Executive
Director of Public Health
Assistant Director of Therapies and Health Science
Director of Nursing and Midwifery
Deputy Director of Nursing
Assistant Director of Commissioning Development
Director of Therapies and Health Sciences
Board Secretary
Director of Primary, Community Care and Mental
Health services
Head of Midwifery and Sexual Health
Director of Workforce, OD and Support Services
Assistant Medical Director
Community Health Council
Audit Wales

Apologies for absence:

Paul Buss
Susan Newport

Medical Director
Independent Member

Committee Support:

Elizabeth Patterson
Shania Jones

Corporate Governance Manager
Committee Secretary

COMMITTEE ACTION LOG

The Committee received the action log and the following updates were provided.

ARA/20/82 – Transferred from Audit, Risk and Assurance Committee. Internal Audit Report: Fire Safety (Limited Assurance). A follow-up report to be presented to the Experience, Quality and Safety Committee.

EQS 19/22 – The Hazels (Community Mental Health) Llandrindod Wells – application to reconfigure/refurbish submitted to Welsh Government as part of the Llandrindod Hospital Programme Business Case. £50k discretionary capital allocated for immediate repairs subject to Board approval.

SERIOUS INCIDENTS AND CONCERNS REPORT

The Director of Nursing and Midwifery presented the previously circulated report to the committee. The Audiology Department recorded the highest number of compliments which was a result of the proactive approach to gaining patient experience feedback.

It was noted that the formal and informal complaints are within the Welsh Government target however, improvement is needed. The performance for responding to formal complaints was within the margin of 40-50%.

In relation to Patient Safety Solutions a senior member of staff has been appointed to oversee a move to compliance in this area.

The committee DISCUSSED and NOTED the Serious Incidents and Concerns Report.

INSPECTIONS AND EXTERNAL BODIES REPORT

The Director of Nursing and Midwifery presented the report informing Committee of the outcome of regulatory inspections that had taken place during this period and outlining the progress of the actions that were taken forward as part of the inspection process against the Health Inspectorate Wales (HIW) tracker.

The committee DISCUSSED and NOTED the Inspections and External Bodies Report.

MORTALITY REPORT

The Assistant Medical Director presented the Mortality Report on behalf of the Medical Director outlining the changes that had been made to strengthen the mortality review process.

Prior to these changes there was a good practice of stage one reviews being undertaken. Stage two reviews had not been systematised therefore, the Medical Director initiated an action in order to begin the process.

The committee DISCUSSED and NOTED the Mortality Report.

SAFEGUARDING UPDATE

The Director of Nursing and Midwifery presented the safeguarding update. The report gave the committee assurance regarding the way in which safeguarding and public protection had been handled during the COVID-19 pandemic.

The Director of Nursing and Midwifery advised that safeguarding had remained a key priority throughout the COVID-19 pandemic.

The report included examples of developments of progress made regarding how matters were addressed within Powys, and advised of the next steps that to be taken for improvements surrounding the safeguarding agenda.

The committee DISCUSSED and NOTED the Safeguarding Update.

COVID-19 INCIDENT MANAGEMENT REPORT

The Director of Public Health presented the paper which highlighted the appropriate operation and effectiveness of the local outbreak management response in regards to the COVID-19 pandemic.

The Communicable Disease Outbreak Plan for Wales (2020), was the approved plan by the Welsh Government, NHS Wales and the Directors for Public Protection for dealing with an outbreak and the immediate response. An addendum was added in the last six months concerning the management of outbreaks in a hospital setting.

There are two Incident Management Team (IMTs) structures which are interlinked with an overarching multi-agency Incident Management Team, that includes colleagues from Police, local authority and Public Health Wales, and includes cross border colleagues where necessary.

The committee DISCUSSED and NOTED the Covid-19 Incident Management Update Report.

MATERNITY SERVICES PRIORITIES

The Head of Midwifery and Sexual Health presented the report to the committee. The report highlighted the findings and recommendations from the Ockenden Report of Maternity services published in December 2020, which aligned to the Health Inspectorate Wales (HIW) National Report for Maternity Services published January 2021.

The purpose of the report was to provide an overview of the themes and messages that emerged, which informed key priorities to develop Powys' Maternity Services Improvement Plan and the Assurance Framework for Commissioned Services.

The committee DISCUSSED and NOTED the Maternity Service Priorities paper.

CAF ESCALATION REPORT & SaTH UPDATE

The Assistant Director of Commissioning Development presented the CAF Escalation Report and SaTH Update advising that the report highlighted the providers that are currently in Special Measures or scored a level four following January 2021 Powys Teaching Health Board Internal Commissioning Assurance Meeting (ICAM).

The committee DISCUSSED and NOTED the CAF Escalation Report & SaTH Update.

ITEMS TO BE BROUGHT TO THE ATTENTION OF THE BOARD AND OTHER COMMITTEES

The Committee Chair raised the issue of treatment times noting it would be brought to other committees.

DATE OF THE NEXT MEETING

15 April 2021, Microsoft Teams.