

Appendix A - Current services provided by pharmacies in Powys

This appendix provides an overview of additional clinical services provided by community pharmacies in Powys, including both nationally directed and locally commissioned services, along with associated activity data.

In addition to community pharmacies, PTHB also commissions some Dispensing GP Practices at a local level to provide a number of locally commissioned services.

The tables in this appendix reflect pharmacies commissioned to provide each service. However, service availability may vary at a local level (for example, where workforce requirements such as accredited staff are not currently in place), and not all commissioned pharmacies may be actively delivering services at the time of reporting.

Activity data presented relates to the period January to December 2025, unless otherwise stated. Data for the seasonal influenza vaccination service is presented for the 2025/26 flu season.

Nationally Directed Clinical Services

Nationally directed clinical services form part of the national community pharmacy contractual framework under the Regulations and are developed at a national level to support healthcare priorities across Wales.

These services contribute to improving access to care and support the role of community pharmacies as a first point of contact within primary care.

Delivery is supported by nationally agreed service specifications and digital platforms, with oversight provided at a national and health board level.

Clinical Community Pharmacy Service

The Clinical Community Pharmacy Service enables community pharmacies to provide clinical assessment, advice and treatment, including the supply of medicines where appropriate.

The service enables patients to access care directly from a pharmacist without the need for a GP appointment.

The Clinical Community Pharmacy Service includes a number of components, including:

- management and treatment of common ailments
- provision of emergency medicines
- provision of contraception

Consultations are undertaken by appropriately trained pharmacists and may involve clinical assessment, provision of advice and, where appropriate, the supply of medicines in accordance with service specifications.

All 22 community pharmacies in Powys currently deliver services under the Clinical Community Pharmacy Service framework.

Common Ailments Service

The Common Ailments Service enables patients to access structured clinical assessment, advice and, where appropriate, treatment for a defined range of minor illnesses directly from a community pharmacy.

The service includes the supply of medicines where appropriate and supports referral to other healthcare services if required. It is designed to provide timely care for low-acuity conditions and to improve the use of community pharmacy as a first point of contact.

Management of sore throat and urinary tract infections (UTIs) are included as mandatory components of the service:

- Management of Sore Throat – provides a structured clinical assessment, including the use of defined criteria to support decision-making, with the supply of appropriate treatment where indicated.
- Management of Urinary Tract Infections (UTIs) – enables assessment and treatment of uncomplicated UTIs in eligible patients, including the supply of antibiotics where appropriate following clinical assessment.

Service	Number of Pharmacies Commissioned	% of Pharmacies Commissioned	Total Consultations (2025)
CAS	22	100%	18367
Management of Sore Throat	22	100%	1339
Management of UTI	22	100%	664

Emergency Medicines Supply

The Emergency Medicines Supply service enables patients to access an urgent supply of their regular medication directly from a community pharmacy where there is an immediate need and it is not possible to obtain a prescription without undue delay.

The pharmacist uses their professional judgement to determine whether an emergency supply is appropriate and to decide the quantity supplied, in line with legal and professional requirements. The service supports continuity of care and ensures that patients can maintain their treatment in situations where access to a prescriber is not time-appropriate.

Service	Number of Pharmacies Commissioned	% of Pharmacies Commissioned	Total Consultations (2025)
EMS	22	100%	2973

Contraception Services

The Contraception Service enables patients to access emergency contraception and ongoing oral contraception directly from a community pharmacy through bridging and quick-start arrangements.

The service includes the provision of emergency contraception and the initiation or continuation of oral contraception where appropriate, improving timely access to treatment and reducing the need for GP appointments. Delivery of the service is supported by Patient Group Directions (PGDs), and appropriately trained pharmacists and pharmacy technicians are permitted to supply medicines in line with these directions.

Service	Number of Pharmacies Commissioned	% of Pharmacies Commissioned	Total Consultations (2025)
Contraception Services	22	100%	765

Discharge Medication Reviews

The Discharge Medicines Review (DMR) service enables patients to receive support with their medicines following discharge from hospital or another care setting. The service is delivered by community pharmacies and involves the review of discharge information to ensure that any changes to a patient's medication are accurately reflected in primary care records and prescriptions.

The service consists of a two-stage process, including medicines reconciliation following discharge and a follow-up consultation to support patients in the safe and effective use of their medicines. Consultations may be undertaken in the pharmacy, remotely, or in the patient's home where appropriate, and involve working with the patient and, where necessary, the GP to resolve any discrepancies.

The service supports continuity of care during transitions between care settings and helps to reduce the risk of medication errors and adverse drug events. Appropriately trained pharmacists and pharmacy technicians may contribute to delivery of the service, particularly in supporting medicines reconciliation.

Service	Number of Pharmacies Commissioned	% of Pharmacies Commissioned	Total Consultations (2025)
DMR	22	100%	198

Pharmacist Independent Prescribing Service

The Pharmacist Independent Prescribing Service (PIPS) enables patients to access assessment, diagnosis and treatment directly from a qualified pharmacist independent prescriber within a community pharmacy, without the need for a GP appointment. Consultations are undertaken in a private consultation room, with clinical assessment and advice provided to support safe and appropriate care.

The pharmacist independent prescriber is responsible for the clinical assessment of the patient, including diagnosis and determination of appropriate treatment, and can prescribe medicines within their area of competence. The service supports the management of a range of acute conditions, including common infections and contraception, and may include referral to other healthcare services where appropriate.

Provision of the service requires a pharmacist with an independent prescribing qualification and enables community pharmacies to deliver more advanced clinical care within primary care settings.

Service	Number of Pharmacies Commissioned	% of Pharmacies Commissioned	Total Consultations (2025)
PIPS	11	50%	6721

Seasonal Influenza Vaccination Service

Community pharmacies in Wales may choose whether to sign up to provide the Pharmacy-Community Care Services: Seasonal Influenza Vaccination Service (PCCS: I) each year. In 2025, all 22 community pharmacies in Powys participated in the service.

The service enables patients to receive a seasonal influenza vaccination directly from a community pharmacy. Vaccinations are administered by appropriately trained pharmacists and pharmacy technicians in a suitable clinical setting, following assessment of patient eligibility and clinical suitability.

The service supports the prevention of influenza and related complications by improving access to vaccination, alongside other primary care providers, and contributes to wider public health initiatives within the community.

Service	Number of Pharmacies Commissioned (2025)	% of Pharmacies Commissioned (2025)	Total Vaccinations (2025/26 season)
Influenza Vaccination	22	100%	4273

Lateral Flow Test Supply Service

The Lateral Flow Test (LFT) Supply Service was introduced across Wales in 2024 to enable eligible patients to access COVID-19 testing through community pharmacy.

The service enables patients who are at higher risk of severe illness from COVID-19, and therefore potentially eligible for antiviral treatment, to obtain rapid lateral flow test kits from participating community pharmacies. Supply is provided following confirmation of patient eligibility, which may include assessment of clinical risk factors.

The service is typically provided as a walk-in service, allowing patients or their representatives to collect test kits for use at home. The availability of testing supports timely diagnosis of COVID-19 infection and enables access to appropriate treatment where required.

The pharmacies that do not currently offer this service are RM Jones Pharmacy in Hay on Wye and RJ Davies Chemist, Lower Cwmtwrch.

Service	Number of Pharmacies Commissioned	% of Pharmacies Commissioned	Total LFTs Supplied (2025)
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LFT Supply	20	95.5%	663
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Locally Commissioned Additional Clinical Services

Locally commissioned additional clinical services are services commissioned by Powys Teaching Health Board that sit outside the national community pharmacy contractual framework under the Regulations.

These services are designed to meet specific local health needs and priorities within the Powys population.

For the purposes of this assessment, locally commissioned services have been grouped into thematic categories to support clearer interpretation of service provision and alignment with identified health needs.

Public Health and Harm Reduction

Blood Borne Virus Screening

The Blood Borne Virus (BBV) Screening service supports early identification of infections such as hepatitis B, hepatitis C and HIV. This service plays an important role in improving access to testing, particularly for individuals who may be less likely to engage with traditional healthcare services and contributes to wider public health priorities including the reduction of transmission and earlier access to treatment.

The community pharmacy-based BBV screening service involves the provision of point-of-care testing, alongside appropriate pre- and post-test advice, and referral into specialist services where required.

This service is currently only being provided by JG & RJ Davies Chemist, Ystradgynlais.

Service	Number of Pharmacies Commissioned	% of Pharmacies Commissioned	Total Number of Tests Completed (2025)
BBV Screening	1	4.5%	6

Needle and Syringe Programmes in Community pharmacy

Needle and syringe programmes (NSPs) provided through community pharmacies form an important part of harm reduction services, supporting individuals who inject drugs to reduce the risk of transmission of blood borne viruses and other injection-related harms. These services also offer opportunities to provide advice, promote safer injecting practices, and signpost individuals to treatment and recovery services.

Within community pharmacy, NSP provision can vary in scope, with increasing levels of service reflecting the type of equipment supplied and the level of engagement with service users:

- Level 1a (pre-pack supply): Provision of pre-prepared packs containing standard injecting equipment for defined use, alongside access to safe disposal and basic harm reduction advice.
- Level 2 (pick-and-mix supply): Provision of a wider range of equipment tailored to individual need, allowing service users to select items and supporting more personalised harm reduction advice.
- Level 3 (naloxone supply): Provision of take-home naloxone to support the prevention of opioid overdose, as part of the wider harm reduction offer.

Within Powys, the Health Board currently commissions Level 1a (pre-pack supply) and Level 3 (naloxone supply) services through community pharmacies. This service is currently commissioned predominantly in pharmacies in the main population centres of Powys (Welshpool, Newtown Llandrindod Wells, Brecon and Ystradgynlais) and is supplemented by specialist substance misuse services.

Service	Number of Pharmacies Commissioned	% of Pharmacies Commissioned	Total Transactions (2025)
NSP Level 1a -Pre-Pack Supply	14	63.6%	1173
NSP Level 3 – Naloxone Supply	3	13.6%	1

Smoking Cessation

Community pharmacies play an important role in supporting people to stop smoking, offering easily accessible advice and treatment within local communities. These services contribute to reducing smoking prevalence and improving health outcomes, particularly in populations where access to traditional healthcare settings may be more limited.

Within community pharmacy, smoking cessation services are delivered at different levels, reflecting how support is provided:

- Level 2: Provision of smoking cessation treatment through community pharmacy following referral or engagement with Help Me Quit, including the supply of nicotine replacement therapy or other appropriate pharmacological treatment in line with local protocols.
- Level 3 (Help Me Quit @ Pharmacy): A full smoking cessation service delivered within the pharmacy, including behavioural support, ongoing monitoring, and advice on and supply of appropriate treatments to support individuals throughout their quit attempt.

Within Powys, Powys Teaching Health Board currently commissions Level 2 and Level 3 smoking cessation services from all community pharmacies.

Service	Number of Pharmacies Commissioned	% of Pharmacies Commissioned	Total Patients (2025)
Smoking Cessation Level 2	22	100%	374
Smoking Cessation level 3	22	100%	196

Supervised Administration

Supervised administration in community pharmacy involves the supervision of patients taking prescribed medicines, typically for the treatment of substance misuse, at the point of dispensing. This helps to ensure medicines are taken in accordance with the prescriber's instructions and reduces the risk of inappropriate use or diversion.

By supporting adherence to treatment and providing regular contact with pharmacy teams, the service contributes to improved treatment outcomes and offers opportunities to provide advice, monitor patients, and signpost to wider support where required.

These services are currently offered by most community pharmacies in Powys and this assessment has not identified any unmet need.

Service	Number of Pharmacies Commissioned	% of Pharmacies Commissioned	Total Claims (2025)
Supervised Administration	17	77.3%	313

Medicines Support and Patient Safety

In addition to community pharmacies, PTHB also commissions some Dispensing GP Practices at a local level to provide the Just in Case (JIC) Pack Service, Patients Sharps Service and Medicines Administration Record (MAR) charts service where appropriate.

Just in Case Pack Service

Just in Case (JIC) packs provide patients receiving end of life care with access to essential medicines in advance of need. The service involves the supply of a set of medicines prescribed to manage common symptoms such as pain, agitation, nausea and respiratory secretions.

By ensuring medicines are readily available within the home or care setting, JIC packs support patients to remain in their preferred place of care and reduce the need for urgent or unplanned healthcare interventions.

Service	Number of Pharmacies Commissioned	% of Pharmacies Commissioned	Total Packs Supplied (2025)
Just in Case Packs	22	100%	203

Provision of Medicines Administration Record (MAR) Charts

The MAR chart service supports the safe and effective administration of medicines for individuals receiving domiciliary care. Community pharmacies and dispensing GP practices provide clear, standardised Medicines Administration Record (MAR) charts to support care workers in recording when medicines have been administered.

The service involves the preparation of accurate medication records based on prescribed treatments, ensuring that instructions are clearly presented to support safe administration, monitoring and communication between care providers, pharmacies and prescribers.

By improving the quality and consistency of medicines records, the service helps to reduce the risk of errors and supports the safe management of medicines within community-based care settings.

This service is currently offered by all pharmacies in Powys except the seven Boots pharmacies in Powys.

Service	Number of Pharmacies Commissioned	% of Pharmacies Commissioned	Total Claims (2025)
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MAR Charts	15	68.2%	1238
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Patients Sharps Service

The Patient Sharps Service supports the safe handling and disposal of used sharps generated in the community, such as needles, syringes and lancets.

Under the service, suitable sharps containers are supplied free of charge, without the need for a prescription, enabling patients to store and manage sharps safely.

By providing accessible disposal points and appropriate equipment, the service contributes to harm reduction by reducing the risk of injury and infection to patients, the public and healthcare staff, and supports the safe management of medicines within the community.

Service	Number of Pharmacies Commissioned	% of Pharmacies Commissioned
Patient Sharps Service	22	100%

Urgent and Out of Hours Care

Out of Hours Rota

The Out of Hours Rota service supports continued access to community pharmacy services outside of standard opening hours. This ensures patients are able to obtain urgent medicines and pharmaceutical advice when local pharmacies would otherwise be closed.

Access is provided through a combination of rota-based cover and pharmacies offering extended opening hours beyond their contracted times, helping to meet local demand across the county.

By coordinating provision across multiple locations, the service helps to reduce gaps in access and supports continuity of care, particularly within rural and sparsely populated areas such as Powys.

This service is not required to be offered by all community pharmacies.

Service	Number of Pharmacies Commissioned	% of Pharmacies Commissioned
Out of Hours Rota	18	81.8%

Urgent Medicines Service

The urgent medicines service enables patients to access a specified range of medicines when they are needed urgently through community pharmacies during normal opening hours, including out of hours rota periods.

Participating pharmacies maintain stocks of commonly required medicines to support timely supply, which may be provided against valid NHS prescriptions or, where appropriate, as emergency supplies at the request of a prescriber.

Within Powys, a small number of community pharmacies are commissioned to provide the service, with provision distributed across the north, mid and south of the county to support access.

By ensuring the availability of key medicines within the community, the service supports continuity of care and helps to prevent delays in treatment.

Service	Number of Pharmacies Commissioned	% of Pharmacies Commissioned
Urgent Medicines Service	4	18.2%

Geographical distribution of selected services

Maps are provided below to illustrate the geographical distribution of a selection of community pharmacy services across Powys. These maps are intended to support interpretation of service availability and do not reflect activity levels or capacity.

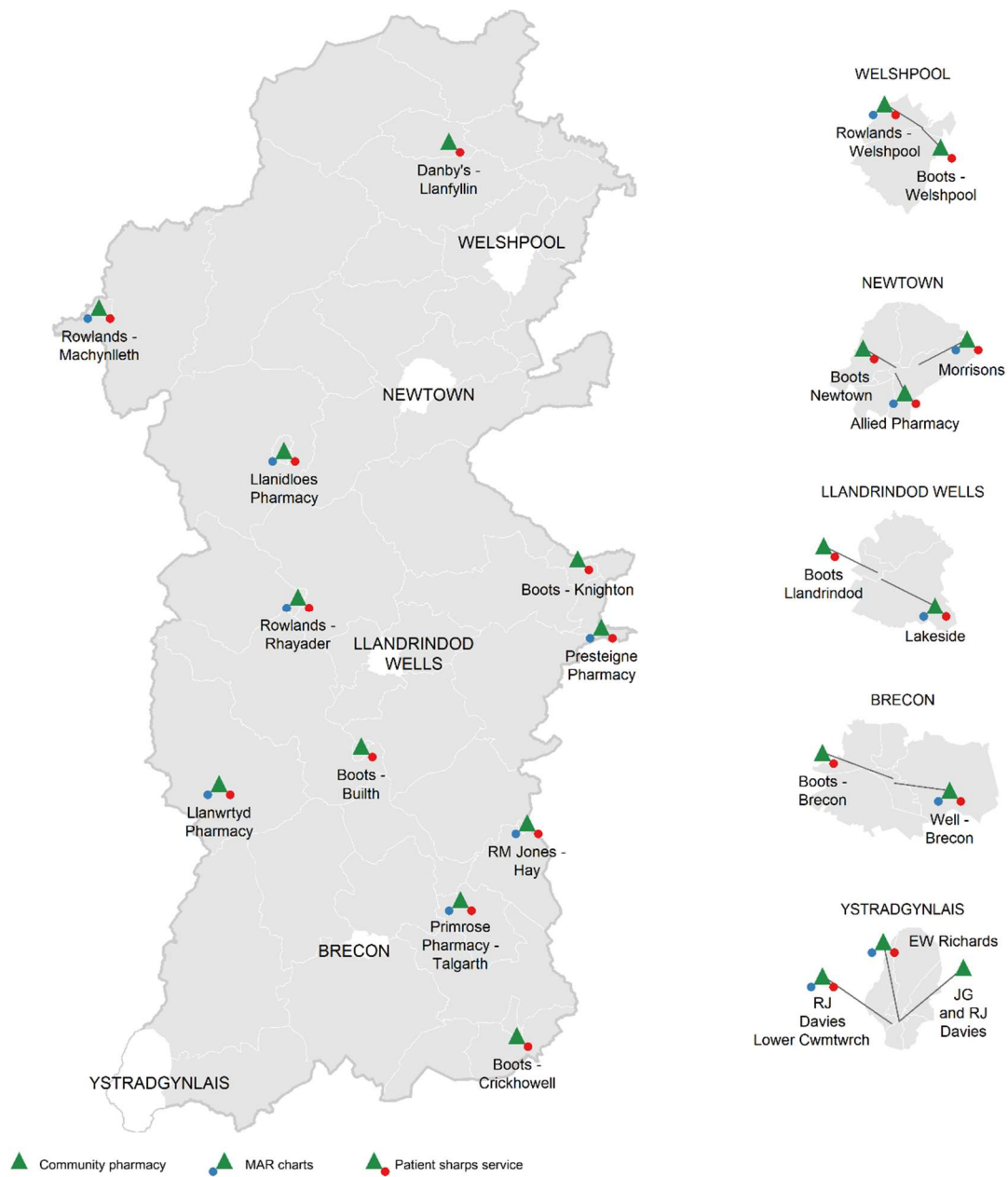


Figure 1 - Distribution of selected medicines support services (MAR charts and Patient Sharps Service) across Powys

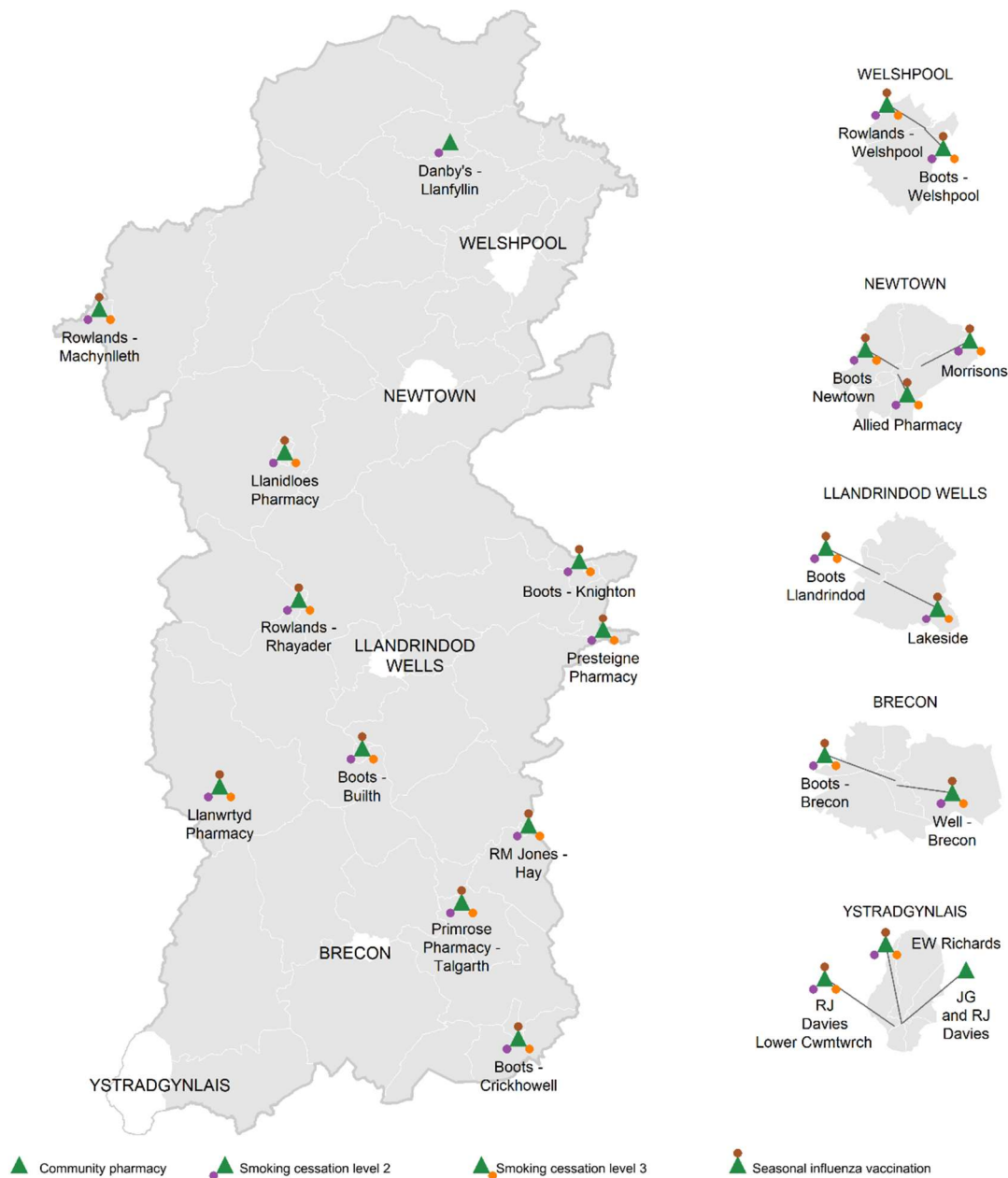


Figure 2 -Distribution of selected medicines support services (MAR charts and Patient Sharps Service) across Powys

Note: Danby's Pharmacy (Llanfyllin) was removed from the pharmaceutical list on 31 December 2025. It is included in the above maps and activity data where relevant to the reporting period.

Contractor views on future service development

Contractors were asked whether, in their opinion, there is a requirement for a new or existing additional clinical service or dispensing supplementary service to be commissioned in their area.

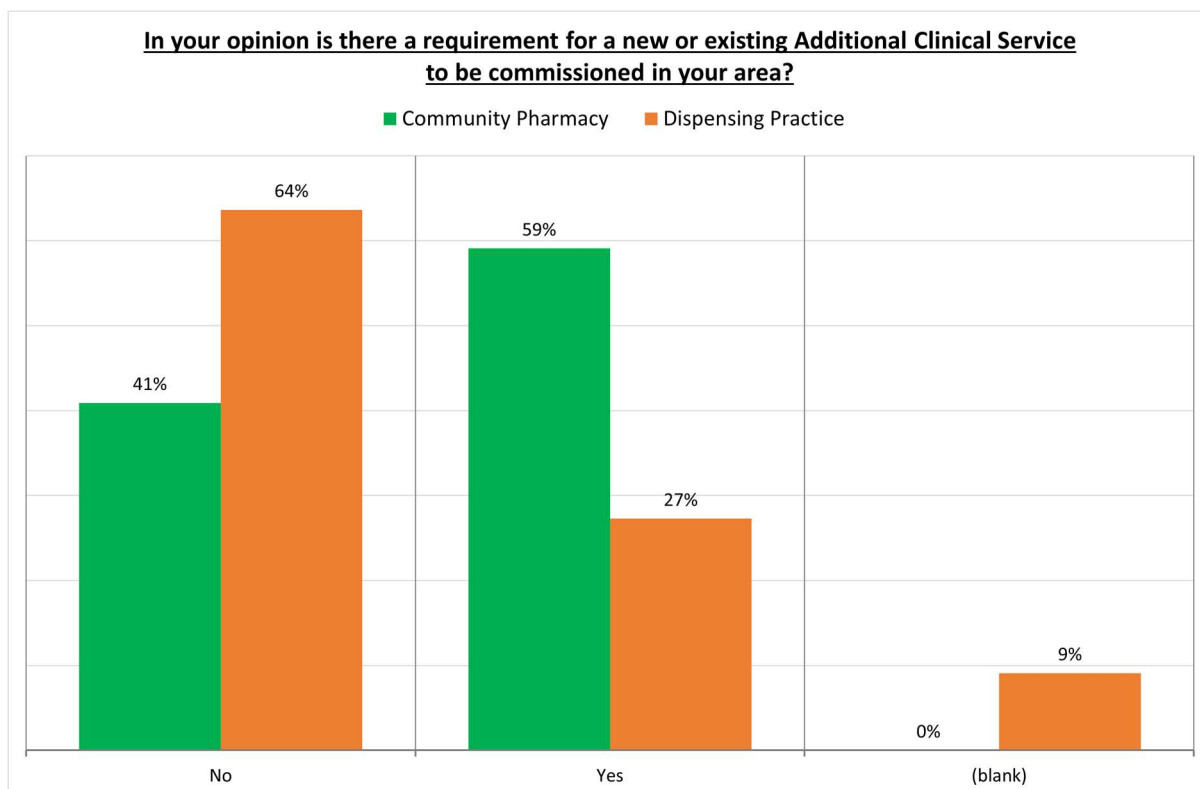


Figure 3 - Contractor Responses - In your opinion is there a requirement for a new or existing Additional Clinical Service / dispensing supplementary service to be commissioned in your area?

Responses varied between provider types. Among community pharmacy respondents, 59% indicated that there was a requirement, while 41% indicated that there was not. Among dispensing practice respondents, 64% indicated that there was not a requirement, 27% indicated that there was, and 9% did not provide a response.

Where further service development was identified, themes raised by some respondents included the expansion of the Common Ailments Service, particularly to align more closely with the Pharmacy First model in England, and the introduction of a national inhaler review service to support patients with respiratory conditions. Additional suggestions included ear wax removal services, further development of harm reduction services, medication strip recycling, and improved support for medicines administration and dispensing-related services.

Several respondents indicated that willingness to deliver additional services would be dependent on appropriate funding and resourcing, with comments highlighting the need to reflect workforce, training, administrative and infrastructure requirements.

Overall, responses indicate that while there is interest among some contractors in expanding service provision, this is not universal and is closely linked to local context and funding arrangements.

Note: These responses provide qualitative insight into contractor views on potential future service development. They will be taken into consideration as part of ongoing local commissioning processes but do not, in isolation, demonstrate or imply an identified pharmaceutical need within the scope of this Pharmaceutical Needs Assessment.

Appendix B – Contractor Questionnaires

Powys Teaching Health Board undertook these Community Pharmacy and Dispensing GP Practice Questionnaires as part of the development of the Pharmaceutical Needs Assessment (PNA) to ensure that pharmaceutical services continue to meet local health needs.

The questionnaire was designed to:

- assess the accessibility and availability of pharmacy services
- identify gaps in provision and potential risks
- explore opportunities to support local health priorities and patient care

Responses informed the findings and conclusions presented within this PNA.

Community Pharmacy Questionnaire

 PTHB Pharmaceutical Needs Assessment Community Pharmacy Questionnaire Powys Teaching Health Board is carrying out its next Pharmaceutical Needs Assessment (PNA) to ensure community pharmacy services continue to meet local health needs. The PNA is a statutory requirement undertaken every five years; the last assessment was published in 2021. Through this questionnaire, we aim to gather valuable insights from community pharmacies about the services currently provided, any challenges faced, and opportunities for improvement. Your feedback will help us: • Understand the accessibility and availability of pharmacy services across Powys. • Identify gaps in provision and areas where additional support may be needed. • Explore how community pharmacies can further contribute to local health priorities and patient care. The information you provide will be used to inform the PNA report, ensuring that pharmacy services remain responsive, equitable, and aligned with the needs of our communities. Thank you for taking the time to share your views and experiences. Your input is essential in helping us shape the future of pharmacy services in Powys.
How to Complete the Questionnaire The questionnaire is divided into three sections: Section 1 – Information Verification This section has been pre-populated with details currently held by Powys Teaching Health Board about your pharmacy. • Please review each item carefully. • If the information is correct, tick the 'Verified' box next to it. • If any information is incorrect, add the correct details in the Comments section. Section 2 – Contractor Questionnaire This section collects additional information that is not held by the Health Board. Your responses will help us identify any gaps in service provision, potential risks, and opportunities for future development. Section 3 – Declaration On the final tab, please complete the declaration by providing the contact details of the person completing the form.

Section 1 – Information Verification

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- If any information is incorrect, add the correct details in the Comments section.

Pharmacy Details

		Verified	Comments
1	Contractor code	☐	
2	Pharmacy Name	☐	
3	Address	☐	
4	NHS Wales Email Address	☐	
5	Telephone Number	☐	

Opening Hours

Contracted opening hours (core, supplementary and rota) Monday - Sunday					
	Core Hours	Supplementary Hours	Commissioned Rota	Verified	Comments
Monday	x	x	x	☐	
Tuesday	x	x	x	☐	
Wednesday	x	x	x	☐	
Thursday	x	x	x	☐	
Friday	x	x	x	☐	
Saturday	x	x	x	☐	
Sunday	x	x	x	☐	
Bank Holidays	x	x	x	☐	

Nationally Directed Services

Nationally Directed Services currently commissioned				
☐	Common Admits Service (CAS)	☐		
☐	CAS – Treatment of Sore Throat	☐		
☐	CAS – Treatment of Urinary Tract Infection (UTI)	☐		
☐	Contraception Services	☐		
☐	Emergency Medicines Supply (EMS)	☐		
☐	Pharmacist Independent Prescribing Service (PIPS)	☐		
☐	Seasonal Influenza Vaccination Service	☐		
☐	Discharge Medication Review (DMR)	☐		
☐	Lateral Flow Test (LFT) Supply Service	☐		

Additional Clinical Services

Additional Clinical Services currently commissioned				
☐	Blood Borne Virus (BBV) Screening Service	☐		
☐	Commissioned Rota	☐		
☐	Just In Case (JIC) Pack Service	☐		
☐	Medication Administration Record (MAR) Chart Service	☐		
☐	Needle and Syringe Supply Service – Level 1a (Pre-Pack Supply)	☐		
☐	Needle and Syringe Supply Service – Level 1b (Naloxone Supply)	☐		
☐	Return of Patient Sharps	☐		
☐	Smoking Cessation Service – Level 1a	☐		
☐	Smoking Cessation Service – Level 1b	☐		
☐	Waste Reduction Scheme	☐		
☐	Urgent Medicines Supply Service	☐		

Thank you for verifying the details in this section.
Please now proceed to the 'CP Questionnaire' tab to complete the questionnaire.

Section 2 – Contractor Questionnaire

This section collects additional information that is not held by the Health Board. Your responses will help us identify any gaps in service provision, potential risks, and opportunities for future development.

Essential Services

*Essential services are those that all community pharmacies in Wales are required to provide under the NHS (Pharmaceutical Services) (Wales) Regulations 2020 and the Welsh Community Pharmacy Contractual Framework (CPCF).

They form the foundation of NHS community pharmacy provision and include:

- **Dispensing of Medicines and Appliances** – the safe and accurate dispensing of NHS prescriptions for medicines and appliances, with appropriate patient advice.
- **Repeat Dispensing** – provision of medicines under the repeat dispensing service in partnership with prescribers.
- **Disposal of Unwanted Medicines** – accepting unwanted medicines for safe disposal.
- **Public Health (Promotion of Healthy Lifestyles)** – participating in public health campaigns and providing opportunistic health advice to improve population health.
- **Signposting** – referring patients to other health and social care providers or support services when appropriate.
- **Support for Self-Care** – advising and supporting patients in managing self-limiting conditions and long-term health needs.
- **Clinical Governance** – ensuring quality, safety, and continuous improvement through risk management, audit, staff training, and patient involvement.

In addition to the dispensing of medicines, do you also dispense appliances from your pharmacy?
Please select the most appropriate option

- ☐ Yes, we dispense all appliances
- ☐ Yes, we dispense some appliances (Please list in comments section)
- ☐ No, we do not routinely dispense appliances from this pharmacy

Comments

Are you currently experiencing any challenges in providing essential services*?

- ☐ Yes (please describe the challenges in the comments section)
- ☐ No

Comments

Since the publication of the last PNA (2021), prescription items generated by GP Practices in Powys have increased by an average of 10%.
Thinking specifically about your pharmacy premises, which of the following best describes your current capacity to meet a similar rise in demand (10%) over the next 5 years?
Please select the most appropriate option

- ☐ We currently have adequate **premises** to accommodate the increased demand in our area
- ☐ We do not currently have sufficient **premises**, but could make adjustments to accommodate the increased demand.
- ☐ We do not currently have sufficient **premises** and would face challenges in managing an increase in demand

Comments

Thinking specifically about your pharmacy staffing levels, which of the following best describes your current capacity to meet a similar rise in demand (10%) over the next 5 years?
Please select the most appropriate option

- ☐ We currently have adequate **staffing levels** to accommodate the increased demand in our area
- ☐ We do not currently have sufficient **staffing levels**, but could make adjustments to accommodate the increased demand.
- ☐ We do not currently have sufficient **staffing levels** and would face challenges in managing an increase in demand

Comments

Additional Clinical Services

These are services that community pharmacies may provide under the Welsh Community Pharmacy Contractual Framework (CPCF) to enhance patient care and support the NHS. They go beyond the essential services and include services such as Smoking Cessation Services, MAR Chart service and Just in Case Pack service.

In your opinion is there a requirement for a new or existing Additional Clinical Service to be commissioned in your area?
If yes, what is the requirement and why?

- ☐ Yes (please describe the requirement and why in the comments section)
- ☐ No

Comments

Access and Facilities

Does the pharmacy have appropriate arrangements in place to comply with the Equality Act 2010?
Please tick all that apply

- ☐ Level entrance or access ramp available
- ☐ Hearing Loop available
- ☐ Large print labels available

Comments

☐ Pharmacist conducts assessments of patients identified as potentially requiring reasonable adjustments to the presentation of their medicine	
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What Languages are spoken by your pharmacy team? Please use the drop down list provided in the cells below. If the language is not listed, please provide details in the comments section.
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	Comments

Is there a consultation area that meets the requirements set out in The National Health Service (Pharmaceutical Services) (Wales) Regulations 2020? • Private and confidential: ensuring conversations cannot be overheard. • Accessible: including wheelchair access. • Appropriately equipped: for all clinical services commissioned. • Compliant with health & safety standards.

☐ Yes ☐ No	Comments

How many Consultation rooms do you have available in your pharmacy?
Comments

Do you have any plans to develop or expand your pharmacy premises over the next 5 years? Please describe any plans in the comments section
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☐ Yes (please describe any plans in the comments section) ☐ No	Comments

Digital and Automated Dispensing Services

Is your pharmacy currently able to dispense prescriptions via the Electronic Prescription Service (EPS)? This refers to prescriptions that are sent digitally from a prescriber to a pharmacy through a secure NHS system, rather than using paper. It allows for faster, safer, and more efficient dispensing of medicines.
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☐ Yes ☐ No	Comments

If you do not currently use EPS, do you plan to implement it within the next 12 months?
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☐ Yes ☐ No ☐ Not Applicable	Comments

Does your pharmacy currently use any automated dispensing technology (e.g. dispensing robots)? This refers to systems that use machines or robotics to select, label, and dispense medicines, reducing manual handling and improving accuracy and efficiency. Examples include dispensing robots that store and retrieve medication automatically or machines that are able to dispense medication to the public when the pharmacy is closed.

☐ Yes (Please specify in the comments section) ☐ No	Comments

Do you plan to implement automated dispensing technology within the next 5 years?
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☐ Yes ☐ No ☐ Not Applicable	Comments

Is your pharmacy currently part of a hub-and-spoke dispensing model? <i>A system where medicines are prepared and assembled at a central location (the hub) and then distributed to individual pharmacies (the spokes) for final supply to patients.</i>	
☐ Yes - This pharmacy is currently acting as a "hub" location ☐ Yes - This pharmacy is currently acting as a "spoke" location ☐ No	Comments
Non-Commissioned Services	
Do you provide a prescription collection service (from the GP practice)?	
☐ Yes ☐ No	Comments
Do you provide a prescription delivery service? <i>Please select the most appropriate option(s)</i>	
☐ Yes - We provide a prescription delivery service free of charge upon request ☐ Yes - We provide a prescription delivery service to selected patient groups <i>(please list criteria in comments section)</i> ☐ Yes - We provide a prescription delivery service to selected areas <i>(please list areas in comments section)</i> ☐ Yes - We provide prescription delivery as a chargeable service ☐ Other <i>(Please specify in the comments section)</i> ☐ No - We do not provide a prescription delivery service	Comments
Thank you for completing this questionnaire. Please now complete the declaration on the final tab.	

Section 3 – Declaration Please complete the declaration below before submitting your completed questionnaire to Powys.communitypharmacy@wales.nhs.uk .	
Details of person completing the form	
☐ I confirm that the information provided in this questionnaire is accurate and complete to the best of my knowledge at the time of submission	
Full Name	
Date	
Email Address	
Thank you for completing this questionnaire. Your input will inform the development of the Powys Teaching Health Board Pharmaceutical Needs Assessment. Please submit your completed questionnaire to Powys.communitypharmacy@wales.nhs.uk.	

Dispensing Doctor Questionnaire

 Bwrdd Iechyd Addysgu Powys Powys Teaching Health Board PTHB Pharmaceutical Needs Assessment GP Dispensary Questionnaire Powys Teaching Health Board is conducting its next Pharmaceutical Needs Assessment (PNA) to ensure that pharmaceutical services across Powys—including those provided by community pharmacies and dispensing practices—continue to meet local health needs. The PNA is a statutory requirement undertaken every five years; the last assessment was published in 2021. Through this questionnaire, we aim to gather valuable insights from dispensing practices about the services currently provided, any challenges faced, and opportunities for improvement. Your feedback will help us: • Understand the accessibility and availability of dispensing services in rural areas. • Identify gaps in provision and areas where additional support may be needed. • Explore how dispensing practices can further contribute to local health priorities and patient care. The information you provide will be used to inform the PNA report, ensuring that pharmaceutical services remain responsive, equitable, and aligned with the needs of our communities. Thank you for taking the time to share your views and experiences. Your input is essential in helping us shape the future of medicines supply and related services in Powys.
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GP Surgery Details

		Verified	Comments
Surgery Name		☐	
Address	0	☐	
Contact Email Address	0	☐	
Telephone Number	0	☐	

Dispensing Sites

The practice has approval to dispense medication from the following premises:

		Premises Approval	Verified	Comments
Main Site	0	0	☐	
Branch 1	0	0	☐	
Branch 2	0	0	☐	

Contracted opening hours, Monday - Sunday for each of your premises approved to dispense medication.
--

	Main Site	Branch 1	Branch 2	Verified	Comments
	-	-	-		
Monday	-	-	-	☐	
Tuesday	-	-	-	☐	
Wednesday	-	-	-	☐	
Thursday	-	-	-	☐	
Friday	-	-	-	☐	
Saturday	-	-	-	☐	
Sunday	-	-	-	☐	

Thank you for verifying the details in this section.
Please now proceed to the 'CP Questionnaire' tab to complete the questionnaire.

Section 2 – Contractor Questionnaire

This section collects additional information that is not held by the Health Board. Your responses will help us identify any gaps in service provision, potential risks, and opportunities for future development.

Core Dispensing Services

* Core dispensing services are those that all dispensing doctor practices in Wales are required to provide under the NHS General Medical Services (GMS) Contract and associated regulations. These services ensure patients in designated rural areas have safe and timely access to prescribed medicines and appliances. They include:

- **Dispensing of Medicines and Appliances** – the accurate preparation and supply of prescribed medicines and appliances, with appropriate patient advice on safe and effective use.
- **Repeat Dispensing** – provision of medicines under repeat dispensing arrangements in collaboration with prescribers, ensuring continuity of care.
- **Safe Storage and Handling of Medicines** – maintaining secure and appropriate conditions for medicines to preserve quality and safety.
- **Disposal of Unwanted Medicines** – accepting returned medicines for safe disposal in line with environmental and safety standards.
- **Patient Counselling and Support** – offering advice on medication use, adherence, and self-care where appropriate.
- **Clinical Governance** – ensuring quality, safety, and continuous improvement through risk management, audit, staff training, and patient involvement.

In addition to the dispensing of medicines, do you also dispense appliances from your GP dispensary(s)?

Please tick one option

- ☐ Yes, we dispense all appliances
- ☐ Yes, we dispense some appliances (Please list in comments section)
- ☐ No, we do not routinely dispense appliances from this dispensary

Comments

Are you currently experiencing any challenges in providing core dispensary services*?

- ☐ Yes (please describe the challenges in the comments section)
- ☐ No

Comments

Since the publication of the last PNA (2021), prescription items generated by GP Practices in Powys have increased by an average of 10%. Thinking specifically about your **dispensary premises**, which of the following best describes your current capacity to meet a similar rise in demand (10%) over the next 5 years? Please select the most appropriate option

- ☐ We currently have adequate **premises** to accommodate the increased demand in our area
- ☐ We do not currently have sufficient **premises**, but could make adjustments to accommodate the increased demand.
- ☐ We do not currently have sufficient **premises** and would face challenges in managing an increase in demand

Comments

Thinking specifically about your **dispensary staffing levels**, which of the following best describes your current capacity to meet a similar rise in demand (10%) over the next 5 years? Please select the most appropriate option

- ☐ We currently have adequate **staffing levels** to accommodate the increased demand in our area
- ☐ We do not currently have sufficient **staffing levels**, but could make adjustments to accommodate the increased demand.
- ☐ We do not currently have sufficient **staffing levels** and would face challenges in managing an increase in demand

Comments

Dispensary Supplementary Services

* These are services that dispensing doctor practices in Powys may provide in addition to their core dispensing responsibilities. They are designed to enhance patient care and support safe, effective medicines management in the community. Examples include Just in Case Pack Service, MAR Chart Service and Return of Patient Sharps Service.

Are you currently commissioned to provide any Dispensary Supplementary Services*?

Please tick all that apply

- ☐ Just in Case (JIC) Pack Service
- ☐ Medication Administration Record (MAR) Chart Service
- ☐ Return of Patient Sharps
- ☐ Other (please specify in the comments box)

Comments

In your opinion is there a requirement for a new or existing Dispensary Supplementary Service in your area? If yes, what is the requirement and why?

- ☐ Yes (please describe the requirement and why in the comments section)
- ☐ No

Comments

Access and Facilities

Does the practice have appropriate arrangements in place to comply with the Equality Act 2010? Please tick all that apply		Comments
☐ Level entrance or access ramp to dispensary ☐ Hearing Loop available ☐ Large print labels available		
What Languages are spoken by your dispensary team? Please use the down list provided in the cells below. If the language is not listed, please provide details in the comments section.		Comments
Do you have any plans to develop or expand your dispensary premises over the next 5 years? Please describe any plans in the comments section		Comments
☐ Yes (please describe any plans in the comments section) ☐ No		
Digital and Automated Dispensing Services		
Is your dispensary currently able to dispense prescriptions via the Electronic Prescription Service (EPS)? This refers to prescriptions that are sent digitally from a prescriber to a pharmacy or dispensary through a secure NHS system, rather than using paper. It allows for faster, safer, and more efficient dispensing of medicines.		Comments
☐ Yes ☐ No		
If you do not currently use EPS, do you plan to implement it within the next 12 months?		Comments
☐ Yes ☐ No (Please explain why in the comments section) ☐ Not Applicable		
Does your dispensary currently use any automated dispensing technology (e.g. dispensing robots)? This refers to systems that use machines or robotics to select, label, and dispense medicines, reducing manual handling and improving accuracy and efficiency. Examples include dispensing robots that store and retrieve medication automatically or machines that are able to dispense medication to the public when the dispensary is closed.		Comments
☐ Yes (Please specify in the comments section) ☐ No		
Do you plan to implement automated dispensing technology within the next 5 years?		Comments
☐ Yes ☐ No ☐ Not Applicable		
Is your dispensary currently part of a hub-and-spoke dispensing model? A system where medicines are prepared and assembled at a central location (the hub) and then distributed to individual pharmacies or dispensaries (the spokes) for final supply to patients.		Comments
☐ Yes - This dispensary is currently acting as a "hub" location ☐ Yes - This dispensary is currently acting as a "spoke" location ☐ No		

Non-Commissioned Services

Do you provide a prescription delivery service?

Please select the most appropriate option(s)

- ☐ Yes - We provide a prescription delivery service free of charge upon request
- ☐ Yes - We provide a prescription delivery service to selected patient groups (please list criteria in comments section)
- ☐ Yes - We provide a prescription delivery service to selected areas (please list areas in comments section)
- ☐ Other (Please specify in the comments section. This could include automated prescription collection machines)
- ☐ No - We do not provide a prescription delivery service

Comments

Thank you for completing this questionnaire.
Please now complete the declaration on the final tab.

Section 3 – Declaration

Please complete the declaration below before submitting your completed questionnaire to Powys.communitypharmacy@wales.nhs.uk.

Details of person completing the form

☐ I confirm that the information provided in this questionnaire is accurate and complete to the best of my knowledge at the time of submission

Full Name

Date

Email Address

Thank you for completing this questionnaire.

Your input will inform the development of the Powys Teaching Health Board Pharmaceutical Needs Assessment.
Please submit your completed questionnaire to Powys.communitypharmacy@wales.nhs.uk.

Appendix C – Data Sources used in this Assessment

A combination of quantitative datasets and qualitative intelligence was used to ensure that the assessment reflects:

- population need
- service provision
- accessibility of pharmaceutical services across Powys

Data has been drawn from national, regional, and local sources to provide a robust and evidence-based assessment.

Data Category	Data Source	Description
Population and Demographic Data	Office for National Statistics (ONS) Census 2021	National dataset providing detailed demographic, household and health characteristics at small area level
	ONS Mid-Year Population Estimates	Annual population estimates providing up-to-date population figures
	Population Projections (Welsh Government / Local Authority)	Estimates of future population size and demographic change
	Local Housing Market Assessment (LHMA)	Assessment of housing need and future population distribution
	Local Development Plan (LDP) / Replacement LDP	Planning framework identifying housing growth and development areas
Health and Wellbeing Data	Public Health Wales Observatory Data	Population health profiles, disease prevalence and health indicators
	Welsh Index of Multiple Deprivation (WIMD)	National dataset measuring relative deprivation, including access to services
	Census-derived deprivation indicators	Household-level measures of deprivation across employment, education, health and housing
Pharmaceutical Services Data	NHS Wales Shared Services Partnership (NWSSP) Data	Contractor lists, prescribing and dispensing data
	Health Board Contract Data	Local records of pharmacy and dispensing GP contractor details, opening hours and services
	Dispensing data (2025 dataset)	Prescribing and dispensing activity data used to analyse service provision and demand
	Contractor Questionnaires (Appendix B)	Data collected from community pharmacies and dispensing GP practices on services, capacity and future plans
Accessibility and Geographic Data	Geographic Information System (GIS) datasets	Spatial data used to map service provision and population distribution

	Output Area (OA) and Lower Layer Super Output Area (LSOA) geography	Standard statistical geography used for population and accessibility analysis
	Travel-time modelling (car and walking)	Modelled travel times used to assess access to pharmaceutical services
Stakeholder Engagement and Local Intelligence	Public engagement events (2025)	Feedback gathered from Powys residents through structured engagement events
	Stakeholder engagement (contractors, GP practices, Health Board teams)	Professional insight and operational intelligence supporting interpretation
	Existing patient insight and feedback	Previously collected qualitative data used to supplement engagement
Policy, Guidance and Legislative Framework	NHS (Pharmaceutical Services) (Wales) Regulations 2020	Statutory framework governing pharmaceutical services
	National Health Service (Wales) Act 2006	Primary legislation defining pharmaceutical services
	Welsh Government PNA Guidance	National guidance on preparation of Pharmaceutical Needs Assessments
	Welsh Community Pharmacy Contractual Framework (CPCF)	Framework for community pharmacy service provision in Wales

Additional technical appendices and supporting data are available on request, where appropriate.

Appendix D – PNA Development Group Members

This appendix lists the members of the Pharmaceutical Needs Assessment (PNA) Development Group, who provided oversight and input throughout the development of this assessment.

Role	Organisation
Director of Medical Services	Powys Teaching Health Board
Consultant in Public Health Medicine	Powys Teaching Health Board
Deputy Director of Communications	Powys Teaching Health Board
Chief Pharmacist	Powys Teaching Health Board
Principal Pharmacist Primary Care Medicines Management	Powys Teaching Health Board
Head of Primary Care	Powys Teaching Health Board
Senior Medicines Management Pharmacy Technician – Community Pharmacy	Powys Teaching Health Board
Associate Director Contractor Engagement	Community Pharmacy Wales
Welsh Chair	Dispensing Doctor Association
Medical Director	Dyfed Powys Local Medical Committee

Appendix E – Stakeholders Invited for Consultation

In accordance with the requirements of the National Health Service (Pharmaceutical Services) (Wales) Regulations 2020, Powys Teaching Health Board consulted with the following organisations, contractors and stakeholder groups during the consultation period for this Pharmaceutical Needs Assessment:

- Community Pharmacy Wales (CPW)
- Dyfed Powys Local Medical Committee (DPLMC)
- Dispensing Doctors' Association (DDA) Wales
- Powys Community Pharmacy Contractors:
 - Boots UK Limited
 - L Rowland & Co (Retail) Ltd
 - HOW Pharm Ltd
 - Presteigne Pharm Ltd.
 - Sharief Healthcare Ltd
 - WM Morrison Supermarkets Plc
 - Davies Chemists (Briton Ferry) Ltd
 - Robert Davies
 - Pharmacy Matters Limited
 - R. M. Jones (Chemist) Ltd
 - Bestway National Chemists Limited
- Powys Dispensing Doctors:
 - Arwystli Medical Practice
 - Caereinion Medical Practice
 - Dyfi Valley Health
 - Llanfyllin Group Practice
 - Montgomery Medical Practice
 - Newtown Medical Practice
 - Welshpool Medical Practice
 - Brecon Medical Group
 - Crickhowell Health Centre
 - Haygarth Doctors
 - Ystradgynlais Group Practice
- Additional Powys Providers of Primary Medical Services (GP Practices):

- Builth Wells Medical Practice
- Llandrindod Wells Medical Centre
- Presteigne Medical Centre
- Rhayader Surgery
- Wylcwm Street Surgery
- The Citizen Voice Body and Other Organisations Representing Patients:
 - Llais (Powys)
 - Powys Association of Voluntary Organisations (PAVO)
 - Third sector organisations in Powys
 - Town and Community Councils in Powys
- Powys Teaching Health Board Staff
- Powys Regional Partnership Board and Powys Public Service Board
- Powys County Council
- NHS Trusts operating within or relevant to Powys Teaching Health Board:
 - Welsh Ambulance Service University NHS Trust
 - Public Health Wales NHS Trust
 - Velindre University NHS Trust
 - The Shrewsbury and Telford Hospital NHS Trust
 - Wye Valley NHS Trust
 - Robert Jones and Agnes Hunt Orthopaedic Hospital NHS Foundation Trust
- Neighbouring Local Health Boards:
 - Aneurin Bevan University Health Board
 - Betsi Cadwaladr University Health Board
 - Cwm Taf Morgannwg University Health Board
 - Hywel Dda University Health Board
 - Swansea Bay University Health Board
- Bordering English NHS Commissioning Organisations:
 - Shropshire, Telford and Wrekin Integrated Care Board
 - Herefordshire and Worcestershire Integrated Care Board

Appendix F – Patient Insight and Engagement

Key Insights from Community Feedback

Overview: The views captured were from residents who attended six pre-Christmas drop-in events called ‘Your Health Services’ during Winter 2025.

The six drop-in events took place in the following towns during late 2025 as part of engagement on the Better Together programme.

- Brecon
- Builth Wells
- Newtown
- Ystradgynlais
- Welshpool
- Knighton

Views were captured on some of the services which are the focus on the Better Together programme but alongside this people were free to comment on anything else. Some residents were asked specifically for their view on pharmacy services to support insight gathering ahead of the production of a draft Pharmacy Needs Assessment for the county.

This report also flags some additional other feedback from a specific community (Llanfyllin) where the local pharmacy was closing.

In total, we received 30 comments on Pharmacy from the 200+ people who attended these six events. The Engagement Team attended and sought views using a SWOT approach:

Strengths

- Reliable repeat Prescription service

Several people shared that they felt the prescriptions on repeat service works well and that pharmacies prepare prescriptions monthly without issues.

- Effective online ordering

Online services or ordering prescriptions is considered good by some residents.

- High Quality Local Pharmacy service

There were multiple mentions of excellent service from local chemists. Ystradgynlais was praised by several residents attending the drop-in session.

- Helpful staff and consultations

Residents shared that their local pharmacists provided consultations for advice and that this was especially helpful for older residents.

Weaknesses – Top Four

- Poor communication between GP and Pharmacy

For some residents there were frequent issues with co-ordination leading to delays or errors in repeat prescriptions.

- Digital exclusion

Comments were made around people who were unable to use the internet struggling to order their prescriptions especially now the phone ordering service has been stopped.

- Prescription availability issues

One resident spoke about medication shortages due to supplier problems and how generic substitutions can and do cause inconvenience.

- Travel burden for prescriptions

Some patients have to travel long distances to get their prescription.

Opportunities

- Extended prescription duration

Allowing patients to receive two months' worth of medication instead of monthly was a suggestion put forward by one resident.

- Better Communication was a theme throughout with people not really understanding how the repeat prescription system worked, how the app works and the potential for better sharing of information between the GP/pharmacies.

Threats

- Cross border prescription demands

English patients with second homes in Wales demanding free prescriptions.

- Pharmaceutical policy changes

Concerns about insufficient care over accepting patients and changes in pharmaceutical practices.

- Closure of pharmacies

Bar one, most residents who gave views were not in living in towns where their pharmacy or dispensing GP practice was under threat, but this is a concern and a threat for Powys residents.

Llanfyllin Pharmacy

Llanfyllin residents however, who attended a Friday lunch club in Llanfyllin, shared a lot of concerns with the PAVO link officer for the Age Well forum and felt there was a lot of misinformation about the future of their pharmacy which was about to close. (December 2025).

Andrew Davies, PAVO attended and captured the following.

Residents requested more information about the plan for residents in the short and long term, as many people have repeat prescriptions filled 2 months in advance, and they need to know where these will be processed.

There is also a lot of concern about access for those who do not drive, as the public transport has recently changed, which has led to people not being able to get to Oswestry at all, and needing to leave Welshpool by 1 pm.

Finally, there was a question about what would happen if emergency medication were needed, such as antibiotics, how and where would these be prescribed if there is no longer access to the local pharmacy. Here are the comments I have received from residents

The Health Board must meet with our GP practice. We are very concerned that the pharmacist "Danbeys" is set to close in December, apparently leaving current customers who need medication without an option to obtain prescriptions! Many of us in Llanfyllin would be unable to travel to Welshpool or Oswestry for their medication. The GP practice must be enlarged to cope with the needs. Will the Health Board take responsibility if people become ill or die from a lack of regular medication?

- It's not just pills but the other things that are needed by the chemist; some of us cannot drive. What is the answer?

- The closure of Danbeys is a concern for Older People. If they make us pick up at Welshpool or Oswestry, there is no transport for non-drivers.
- The biggest regret of the people who live in Llanfyllin is the fact that the pharmacy is closing. For those of us expecting to get our tablets from the pharmacy, the question is, where will we get them then? A lot of people don't want to talk about public health, and it isn't good (Translation)
- Replacing the Pharmacy
- Our primary concern at present is the imminent changes concerning the town's medical dispensing. I was diagnosed with Parkinson's disease in 2015 and have now got to the stage where I am dependent on my wife, and I get bad reactions to anxiety and stress. So, uncertainties are apparent and very unsettling.
- Very concerned about the closure of the chemist and the doctors not taking over the supply of medication
- Closing of the pharmacy for prescriptions in urgent need of sorting out, before it is too late to collect prescriptions, etc.
- We urgently need a pharmacist.

Appendix G – Details of Providers

Community Pharmacies in Powys

Contractor Code	Contractor	Address
603816E	Boots The Chemist	20-21 High Street Newtown SY16 2NU
603816F	Boots The Chemist	16-17 Broad St. Welshpool SY21 7SD
603227A	Llanidloes Pharmacy	Llanidloes Pharmacy 51 Long Bridge St. Llanidloes SY18 6EF
603610F	Allied Pharmacy	27 Park St. Newtown SY16 1EF
603604F	Morrisons Pharmacy	Morrison's Supermarket Pool Road Newtown SY16 3AH
603866E	Rowlands Pharmacy	8 Pentrehedyn St. Machynlleth SY20 8DN
603860A	Rowlands Pharmacy	Unit B 20 Church St. Welshpool SY21 7DP
603816G	Boots The Chemist	11 High St. Builth Wells LD2 3DN
603818P	Boots The Chemist	5 Wylcwm Place Knighton LD7 1AE
603816D	Boots The Chemist	Victoria House Station Crescent Llandrindod Wells LD1 5ET
603227C	Lakeside Pharmacy	Princess Avenue Llandrindod Wells LD1 5HU
603227B	Llanwrtyd Pharmacy	The Health Centre Ffos Road Llanwrtyd Wells LD5 4RG
603539A	Presteigne Pharmacy	2 High St. Presteigne LD8 2BA
603860B	Rowlands Pharmacy	London House West St. Rhayader LD6 5AA
603816C	Boots The Chemist	Unit 8 Bethel Square

		Brecon LD3 7JP
603818O	Boots The Chemist	Beaufort St. Crickhowell NP8 1AD
603120G	EW Richards Pharmacy	30 Heol Eglwys Ystradgynlais SA9 1EY
603100A	JG & RG Davies Pharmacy	8 Commercial St. Ystradgynlais SA9 1HD
603177A	Primrose Pharmacy	High St. Talgarth LD3 0PF
603120F	Gurnos Pharmacy	43 Gyrnosfa Lower Cwmtwrch Ystradgynlais SA9 1DR
603366B	RM Jones Pharmacy	7 High Town Hay HR3 5AE
603857B	Well Pharmacy	7 The Bulwark Brecon LD3 7LB

Dispensing GP Practices in Powys

Practice Number	Practice Name	Main Site / Branch	Address
W96001	Montgomery Medical Practice	Main Site	Montgomery Health Centre Well Street Montgomery Powys SY15 6PF
W96005	Arwystli Medical Practice	Main Site	Mount Lane Llanidloes Powys SY18 6EZ
W96005	Caersws Health Centre	Branch of W96005	Llys Meddyg, Manthrig Lane Caersws Powys SY17 5EX
W96009	Caereinion Medical Practice	Main Site	Llanfair Caereinion Welshpool Powys SY21 0RT
W96010	Welshpool Medical Centre	Main Site	Salop Road Welshpool Powys SY21 7ER
W96010	Guilsfield Surgery	Branch of W96010	Church Road Guilsfield Welshpool Powys SY21 9NJ

W96011	Dyfi Valley Medical Practice	Main Site	Dyfi Valley Health Bro Ddyfi Community Hospital Heol Maengwyn Machynlleth Powys SY20 8AD
W96012	Llanfyllin Group Practice	Main Site	Llanfyllin Medical Centre High Street Llanfyllin Powys SY22 5DG
W96012	Four Crosses Branch Surgery	Branch of W96012	Four Crosses Business Park Four Crosses Llanymynech Powys SY22 6ST
W96012	Llanrhaedr Branch Surgery	Branch of W96012	Dolybont Llanrhaedr Ym Mochnant Powys SY10 0LJ
W96015	Newtown Medical Practice	Main Site	Park Street Newtown Powys SY16 1EF
W96002	Abercrave Surgery	Branch of W96002 (Main site is not dispensing)	Heol Tawe Abercrave Swansea SA9 1TJ
W96003	Ty Henry Vaughan	Main Site	Bridge Street Brecon Powys LD3 8AH
W96003	Sennybridge Health Centre	Branch of W96003	Defynnog Road Sennybridge Powys LD3 8RU
W96016	Crickhowell Group Practice	Main Site	War Memorial Health Centre Beaufort Street Crickhowell Powys NP8 1AG
W96017	Hay on Wye Health Centre	Main Site	Forest Road Hay on Wye Powys HR3 5DS
W96017	Talgarth Medical Centre	Branch of W96017	Hay Road Talgarth Powys LD3 0AW

Neighbouring Community Pharmacy Contractors

These contractors have also been included in some of the analysis within Chapter 6 of the assessment.

Contractor Code	Contractor	Address
-----------------	------------	---------

604864L	Rowlands Pharmacy	Vulcan House The Square High Street Corwen LL21 0DE
604860C	Boots The Chemist	42 High Street Bala LL23 7AB
604814H	Boots The Chemist	Queen's Square Dolgellau LL40 1AL
603162A	Huw Evans Chemists	Chapel Street Tregaron SY25 6HA
605399A	Dyffryn Pharmacy	55 Main Road Dyffryn Cellwyn Neath SA10 9HR
603091B	A.R & H Davies Pharmacy	4 Kings Road Llandovery SA20 0AW
605120E	Davies Chemists	19 Wern Road Ystalyfera Swansea SA9 2LX
605352A	Vale of Neath Pharmacy	Chain Road Glynneath Neath SA11 5AT
602856K	Well Pharmacy	37 High Street Hirwaun Aberdare CF44 9SW
601850C	Well Pharmacy	Brynmawr Wellbeing Centre Blaenavon Road Ebbw Vale NP23 4BR
602388H	Knights Cefn Coed Pharmacy	62a High Street Cefn Coed Merthyr Tydfil CF48 2PL
602390F	Knights Gurnos Pharmacy	5 Chestnut Way Gurnos Estate Merthyr Tydfil CF47 9SB
602485A	Dowlais Pharmacy	82/83 Victoria Street Dowlais Merthyr Tydfil CF48 3RN
601062A	Complete Care Pharmacy	51 High Street Rhymney Tredegar NP22 5LP
601814B	Boots The Chemist	Units 5 & 6 Gwent Shopping Centre Tredegar NP22 3EJ
601613B	H Shackleton Pharmacy	Cwm Hir Road Beaufort Ebbw Vale NP23 5NT

601742A	John Williams Pharmacy	36 Main Road Gilwern Abergavenny NP7 0AS
601613C	H Shackleton Pharmacy	33 & 35 Brecon Road Abergavenny NP7 5UH
FP202	Kington Pharmacy	42 High Street Kington Herefordshire HR5 3BJ
FEF71	Bishops Castle Pharmacy	The Pharmacy Church Street Bishops Castle Shropshire SY9 5AE
FWV40	Glyn Ceiriog Pharmacy	New Road Glyn Ceiriog Nr Llangollen Wrexham LL20 7HE
FFY53	Boots The Chemist	5-7 Church Street Oswestry Shropshire SY11 2SU

Appendix H – Prescribing data

Prescriptions from England

Figure 4 illustrates the volume of prescriptions generated by English prescribers that were dispensed by community pharmacies located within Powys during 2025. This includes prescriptions issued by both English GP practices and English hospital services.

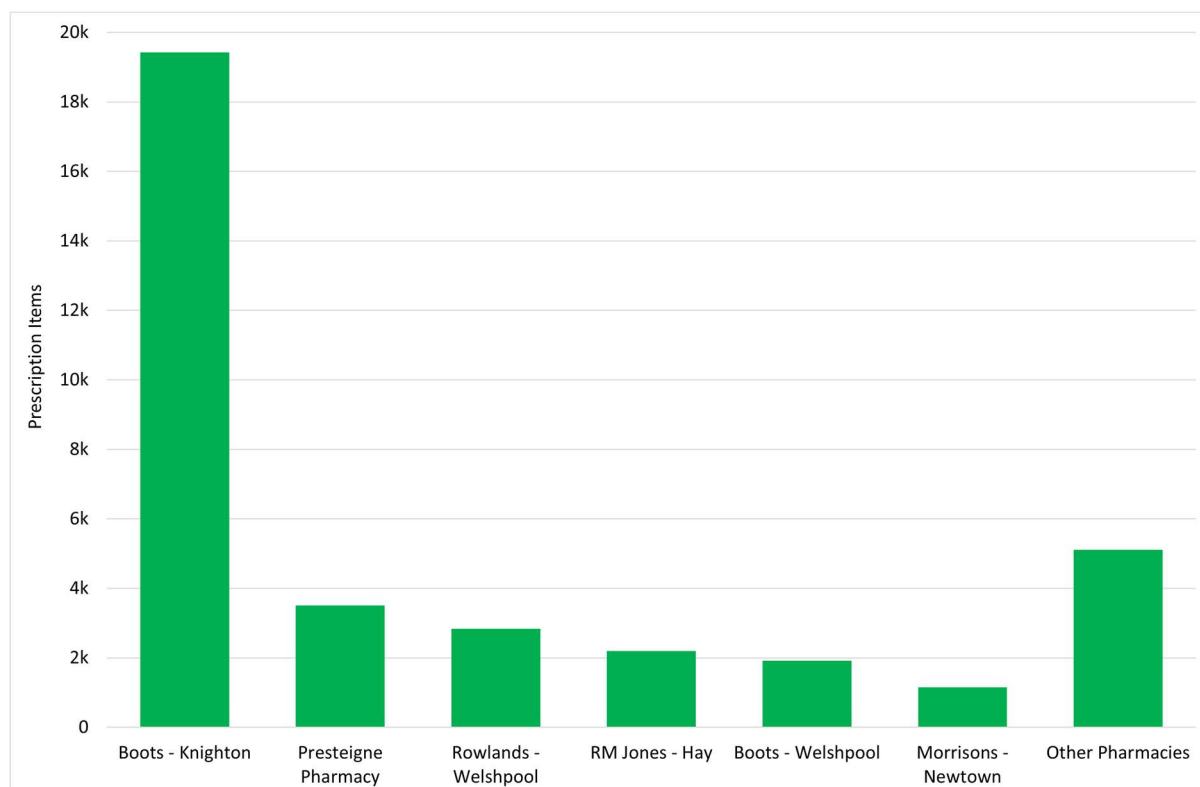


Figure 4 - Volume of English Prescriptions Dispensed by Community Pharmacies in Powys (2025)

The pattern shown is consistent with the geography of Powys and established cross-border patient flows. Pharmacies located within border settlements, particularly Knighton, Presteigne and Hay-on-Wye, dispense comparatively large volumes of prescriptions originating from English prescribers. This reflects the close proximity of these communities to neighbouring English healthcare services and the routine use of GP and other NHS services across the England–Wales border.

The particularly high volume observed at Boots in Knighton is likely influenced by local cross-border GP registration patterns. In particular, the practice area for The Meadows Medical Practice in Clun extends to the Welsh border near Knighton, meaning that the pharmacy in Knighton dispenses a comparatively high volume of English-issued prescriptions.

The Health Board is also aware of a discrepancy in the prescribing data attributed to Wylcwm Street Surgery in Knighton for 2025 whereby some prescriptions generated by the practice have been mistakenly recorded as “English” prescriptions in national datasets.

More limited volumes are also evident across other community pharmacies within Powys. This suggests that cross-border prescribing activity is not confined solely to immediate border settlements and may also reflect wider patient movement, temporary residence, tourism, or patients choosing to access dispensing services at locations other than those nearest to the originating prescriber.

Hospital Prescriptions

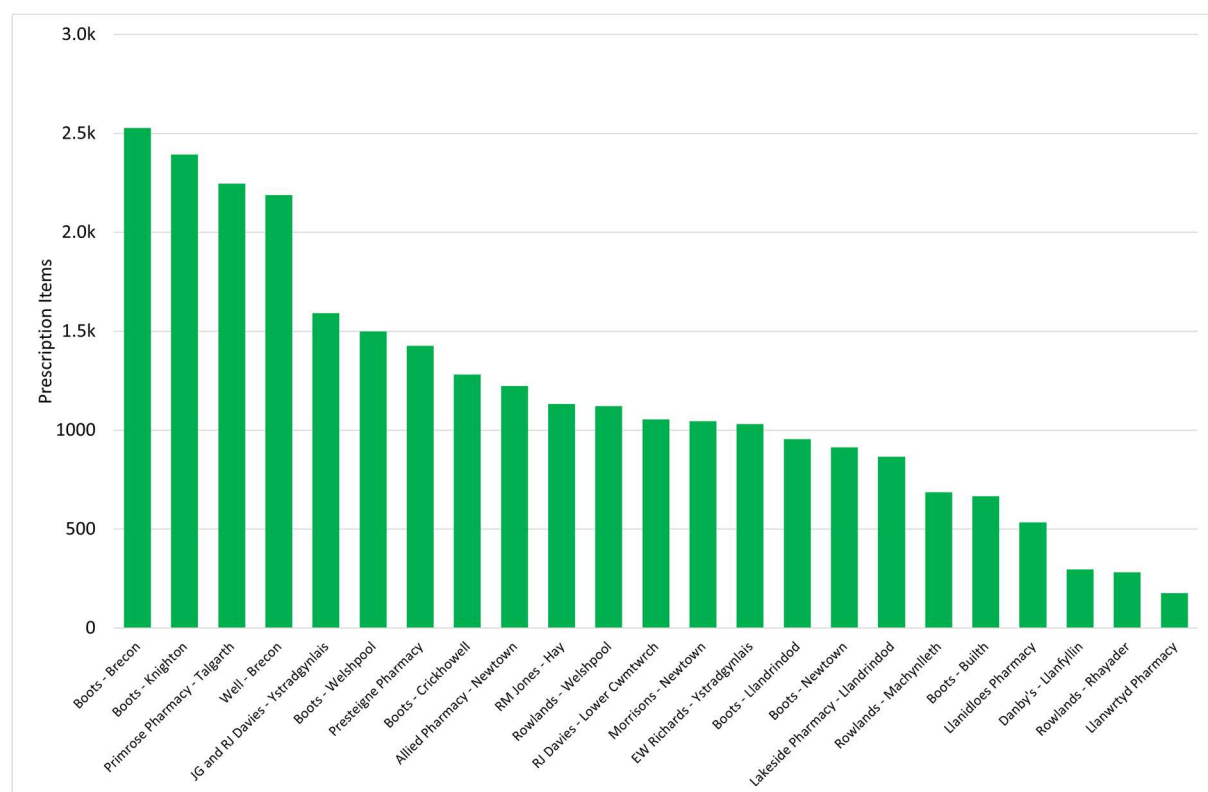


Figure 5 - Volume of Hospital Prescriptions Dispensed by Community Pharmacies in Powys (2025)

Figure 5 illustrates the volume of prescriptions generated by Welsh hospital services that were dispensed by community pharmacies across Powys during 2025. The data reflects the role community pharmacies play in supporting continuity of care following outpatient attendance, specialist treatment and hospital discharge activity across a large and geographically dispersed rural area.

Variation is evident between pharmacies, with higher volumes observed within pharmacies located in larger population centres and border communities, including Brecon, Knighton,

Welshpool and Ystradgynlais. This is likely to reflect a combination of local population size, proximity to acute and specialist healthcare services, patient travel patterns and the role of some pharmacies in routinely supporting patients receiving ongoing secondary care treatment.

The particularly high volume observed at Primrose Pharmacy in Talgarth is influenced by the role of the pharmacy in dispensing and managing clozapine prescriptions for patients across Powys. Clozapine prescribing is closely linked to specialist secondary care services and associated monitoring arrangements, resulting in a disproportionately higher volume of hospital-originated prescriptions being dispensed through this pharmacy.

The distribution of activity across a broad range of pharmacies demonstrates that Welsh hospital prescriptions are routinely dispensed throughout the Powys community pharmacy network and form part of normal pharmaceutical service provision across the county.

Prescriptions from Specialised Substance Use Treatment Services

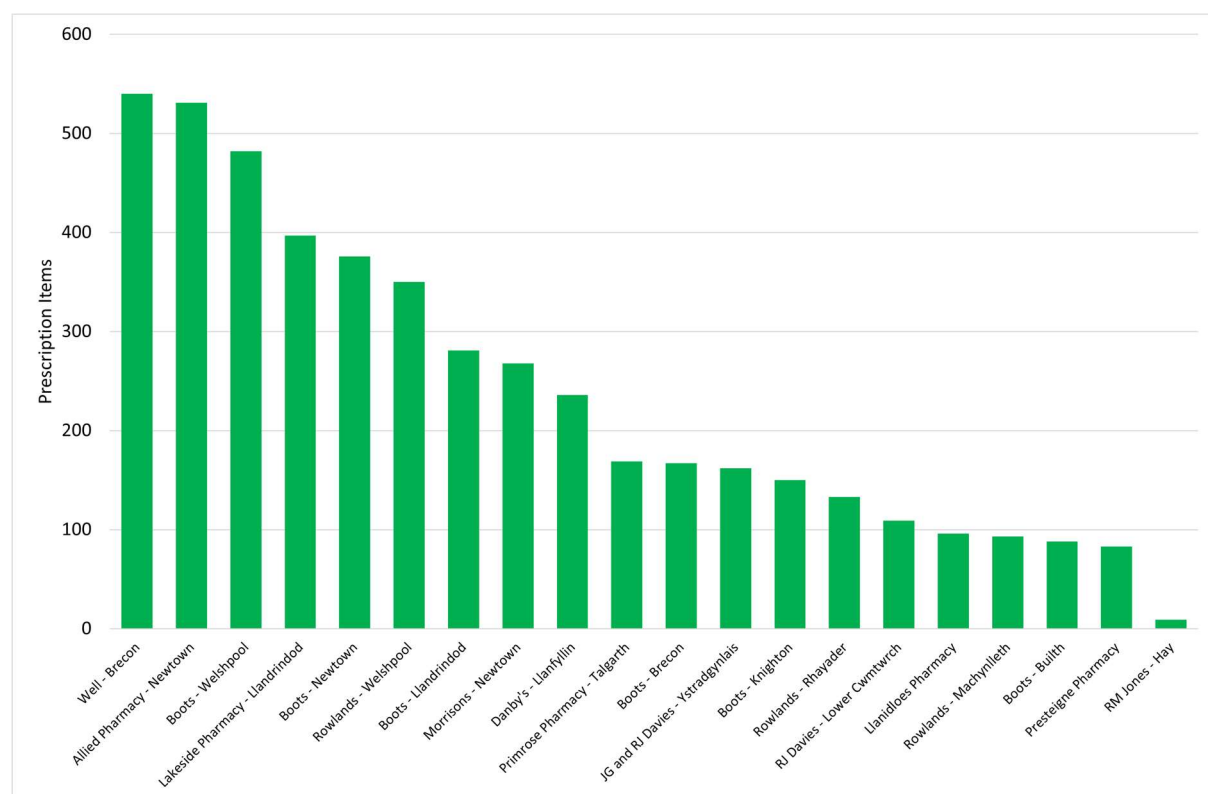


Figure 6 - Volume of Kaleidoscope Prescriptions Dispensed by Community Pharmacies in Powys (2025)

Figure 6 illustrates the volume of prescriptions generated through specialist substance use treatment services and dispensed by community pharmacies across Powys during 2025. The data reflects the important contribution community pharmacies make to wider public health, harm reduction and continuity of care arrangements within local communities.

Variation is evident between pharmacies, with higher volumes observed within pharmacies located in larger population centres including Brecon, Newtown, Welshpool and Llandrindod Wells. This variation is likely to reflect differences in local service configuration, patient distribution, provider participation in commissioned services and established treatment pathways across the county.

For some contractors, this activity may represent a proportionately significant operational and clinical workload. This includes patient engagement, liaison with specialist treatment services and the governance requirements associated with the provision of commissioned substance use services.

In addition to dispensing prescriptions generated through specialist substance use treatment services, community pharmacies may also provide other commissioned harm reduction and support services. These may include supervised administration of prescribed opioid substitution therapy and needle and syringe exchange services. Collectively, these services contribute to wider public health objectives, support treatment engagement and help reduce risks associated with substance misuse within local communities.

The data therefore reflects the broader role of community pharmacy within the healthcare system beyond routine dispensing activity alone, including its contribution to supporting vulnerable patient groups and maintaining access to structured treatment services within local communities.

Prescriptions from Out of Hours Providers

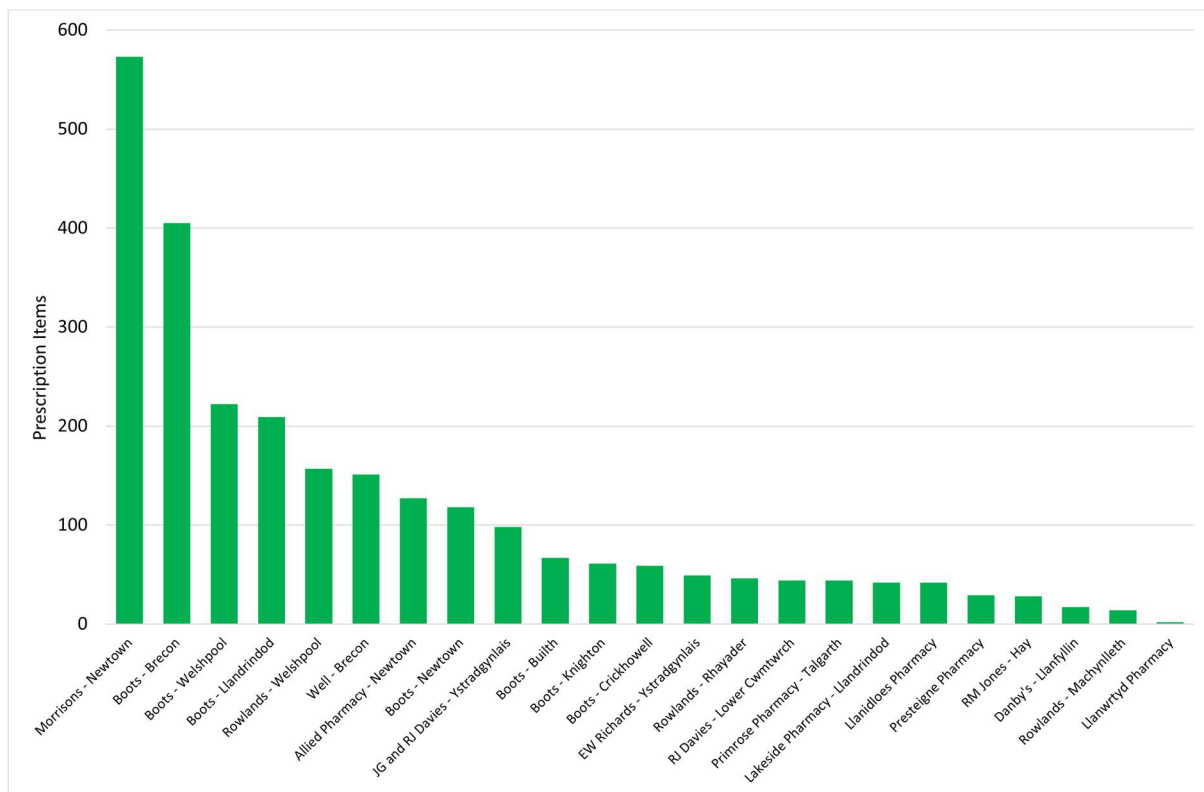


Figure 7 - Volume of Out of Hours Prescriptions Dispensed by Community Pharmacies in Powys (2025)

Figure 7 illustrates the volume of prescriptions generated by Out of Hours (OOH) services that were dispensed by community pharmacies across Powys during 2025. The data reflects the role community pharmacies play in supporting urgent access to medicines outside routine GP opening hours and their contribution to wider unscheduled care arrangements across the county.

Variation is evident between pharmacies, with higher volumes observed within pharmacies located in larger population centres including Newtown, Brecon, Welshpool and Llandrindod Wells. This is likely to reflect a combination of population distribution, patient travel patterns, pharmacy opening hours and the proximity of pharmacies to local urgent care and Out of Hours service provision.

Opening hours are also likely to influence the pattern observed. Notably, Morrisons Pharmacy in Newtown provides extended evening opening and is routinely open on both Saturdays and Sundays, which is likely to contribute to the comparatively high volume of Out of Hours prescriptions dispensed through the pharmacy.

The comparatively high level of activity observed within a relatively small number of pharmacies may also reflect the practical importance of extended opening arrangements, weekend availability and patient preference when accessing urgent medicines outside normal working hours.

Within a large and sparsely populated rural county such as Powys, it is not feasible for community pharmacies to remain routinely open for all eventualities at every time medicines may be required. The role of community pharmacy within the Out of Hours system is therefore primarily to support timely access to medicines where this is practical and clinically appropriate within the existing network configuration.

Out of Hours providers covering Powys are therefore expected to maintain stocks of time-limited and acute emergency medicines for immediate supply to patients where necessary. This forms an important component of the wider urgent care model and helps ensure that urgent treatment can still be accessed when community pharmacy services are unavailable.

Although Out of Hours prescribing activity represents a relatively small proportion of overall dispensing volume, it forms an important component of maintaining timely access to medicines, reducing avoidable escalation of care and supporting continuity of treatment during periods when routine primary care services are unavailable.

The data therefore demonstrates the contribution community pharmacies make to the resilience of the wider urgent and unscheduled care system across Powys.

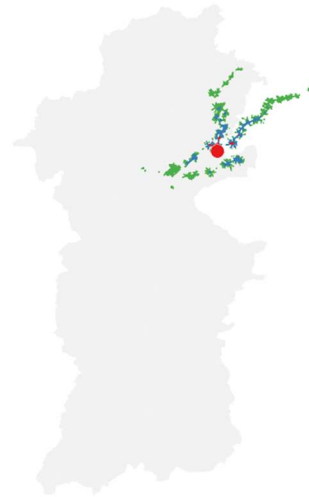
Appendix I – Public Transport Isochrones

The following isochrone maps illustrate indicative public transport travel times to community pharmacy services from selected locations within Powys.

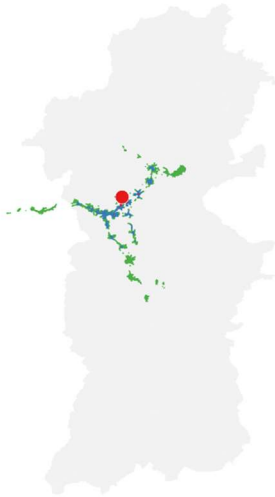
Danby's - Llanfyllin



Montgomery Medical Practice



Arwystli Medical Practice



Caereinion Medical Practice



Public transport travel time



Within 15 minutes



Within 30 minutes

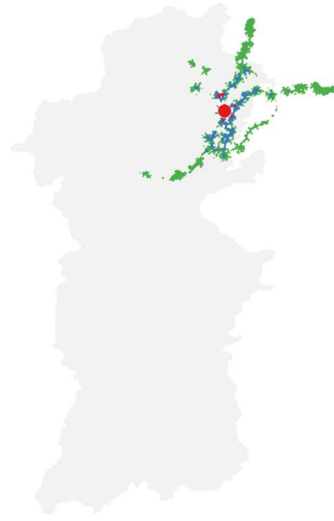


Within 45 minutes

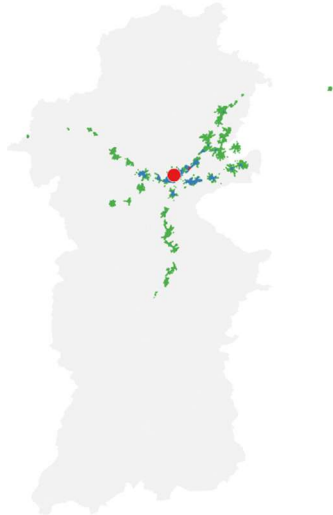
Llanfyllin Group Practice



Welshpool



Newtown



Machynlleth



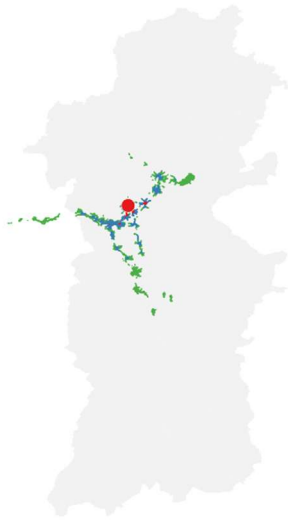
Public transport travel time

Within 15 minutes

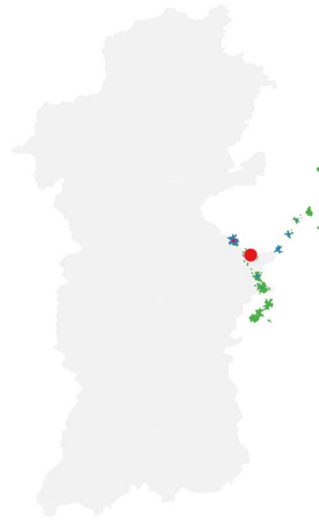
Within 30 minutes

Within 45 minutes

Llanidloes



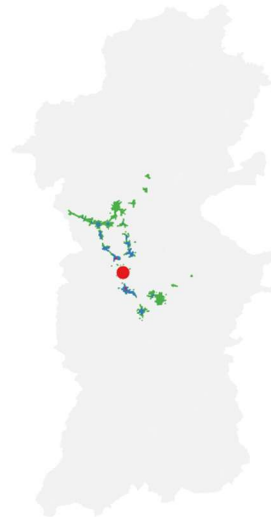
Knighton



Llandrindod



Rhayader



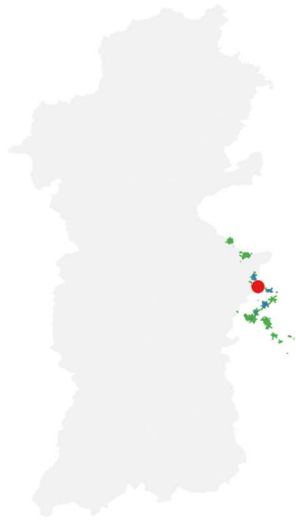
Public transport travel time

Within 15 minutes

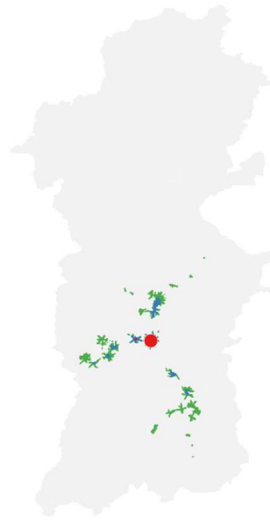
Within 30 minutes

Within 45 minutes

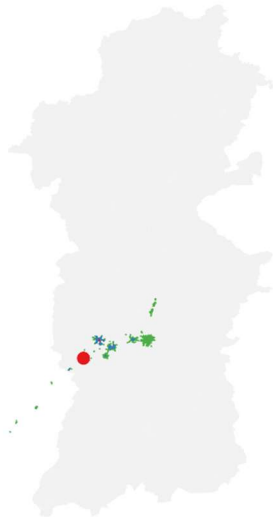
Presteigne



Builth



Llanwrtyd



Hay



Public transport travel time



Within 15 minutes

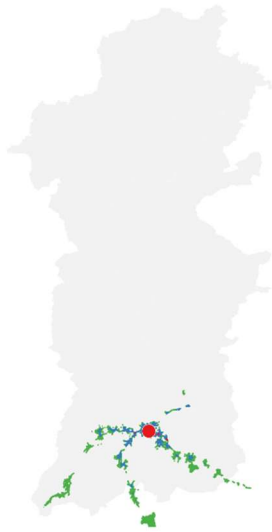


Within 30 minutes



Within 45 minutes

Brecon



Talgarth



Crickhowell



Ystradgynlais



Public transport travel time



Within 15 minutes



Within 30 minutes



Within 45 minutes

Appendix J – Consultation Feedback and Outcomes

Introduction

Powys Teaching Health Board undertook a 60-day public consultation on the draft Pharmaceutical Needs Assessment (PNA) between 1 June 2026 and 30 July 2026. The consultation sought views from patients, members of the public, community pharmacy contractors, dispensing doctors and other stakeholders regarding the findings and conclusions of the draft assessment.

A total of six responses were received during the consultation period. These included a detailed submission from Community Pharmacy Wales (CPW), together with responses from contractors, organisations and members of the public.

Overall, responses were supportive of the findings and conclusions of the draft PNA and reinforced the challenges associated with providing sustainable pharmaceutical services across a large rural county.

Respondent Profile

Respondent Type	Number of Responses
Community Pharmacy Wales	1
Pharmacy / Dispensing Appliance Contractor / Dispensing Doctor	3
Other Organisation	1
Individual (Patient / Citizen)	1
Total	6

Chapter 1 – Introduction and Framing

Feedback Received

CPW considered the chapter to provide a clear explanation of the purpose and scope of the Pharmaceutical Needs Assessment and welcomed the description of pharmaceutical services provided under both Sections 80 and 81 of the NHS (Wales) Act 2006. CPW agreed that variation

in individual Section 81 services should not, in isolation, be treated as evidence of a gap in pharmaceutical service provision.

However, CPW suggested that the assessment could provide greater clarity regarding how services provided under Section 81 had been considered when assessing current and future pharmaceutical need. CPW expressed concern that the emphasis placed on medicines supply and access to prescribed medicines could be interpreted as narrowing the scope of the assessment.

One further respondent commented positively on the chapter and considered the introduction to provide a clear explanation of the key issues.

Health Board Consideration

The Health Board notes the comments from CPW regarding the consideration of services provided under Section 81 of the NHS (Wales) Act 2006.

The Health Board remains satisfied that pharmaceutical services provided under both Sections 80 and 81 of the Act have been appropriately considered within the assessment. Following consultation, additional explanatory text has been included within both the assessment and appendices to further clarify how nationally directed and locally commissioned services have been considered, how the Health Board works with contractors to support service availability, and how service delivery is monitored and developed across Powys.

The assessment recognises the important contribution made by services commissioned under Section 81 whilst acknowledging that availability may vary between providers and over time. The availability, accessibility and distribution of these services have been considered as part of the wider pharmaceutical services landscape and the Health Board has not identified any gaps in pharmaceutical service provision arising from their availability or distribution.

The Health Board also notes CPW's agreement that variation in the availability of individual Section 81 services should not, in isolation, be treated as evidence of a gap in pharmaceutical service provision.

Outcome

Comments accepted in part. Additional explanatory text has been included throughout the assessment (including appendices) to provide greater clarity regarding the consideration of

services commissioned under Section 81 of the NHS (Wales) Act 2006 and the Health Board's approach to supporting service availability across Powys.

Chapter 2 – Methods, Evidence Base and Consultation

Feedback Received

CPW welcomed the methodology and evidence sources used within the assessment.

CPW raised concerns regarding the availability of Controlled Locality mapping information and requested greater transparency regarding current Controlled Locality determinations and whether these had been reviewed as part of the assessment process.

CPW also noted that a dedicated pharmacy-focused patient survey had not been undertaken and suggested that this may have strengthened the evidence base.

Health Board Consideration

The Health Board notes the comments from CPW regarding Controlled Locality determinations and the availability of supporting maps. The Health Board also acknowledges and apologises that a response had not been provided to CPW's earlier correspondence on this matter.

The assessment explains that Controlled Locality determinations and boundary reviews are undertaken through separate regulatory processes and do not form part of the Pharmaceutical Needs Assessment process. The Health Board remains satisfied that the absence of Controlled Locality mapping within the PNA does not materially affect the assessment of pharmaceutical need, accessibility or the conclusions reached. The assessment considers dispensing GP practices operating under the appropriate regulatory approvals and their contribution to the wider pharmaceutical services network.

The Health Board acknowledges the value of accurate and accessible Controlled Locality mapping information and will work with relevant stakeholders to improve the availability and maintenance of this information outside the PNA process.

The Health Board also notes the comments regarding patient engagement but remains satisfied that the approach adopted was proportionate, taking account of previous survey response rates and the availability of existing patient insight. Future opportunities for additional pharmaceutical services-focused engagement will be considered.

Outcome

Comments accepted in part. The Health Board will work with relevant stakeholders to improve the availability and maintenance of Controlled Locality mapping information outside the PNA process and will consider future opportunities for patient engagement and feedback. No amendment to the assessment conclusions is required.

Chapter 3 – Population of Powys and Geographical Distribution

Feedback Received

Feedback received was supportive of the analysis presented within the chapter. Respondents agreed that the chapter appropriately reflected the rural and sparsely populated nature of Powys and the challenges this presents for access to services.

Health Board Consideration

The Health Board welcomes the positive feedback received. The comments support the assessment's conclusions regarding the impact of rurality, population distribution and travel distances on access to pharmaceutical services.

Outcome

Comments noted. No amendment required.

Chapter 4 – Drivers of Pharmaceutical Need

Feedback Received

Respondents considered the chapter to provide a comprehensive assessment of the factors that influence pharmaceutical need within Powys, particularly the ageing population, higher levels of long-term conditions and the impact of rurality.

Health Board Consideration

The Health Board welcomes the positive feedback received. The comments support the assessment's findings regarding the importance of demographic, health and accessibility factors in shaping pharmaceutical need across Powys.

Outcome

Comments noted. No amendment required.

Chapter 5 – Current Provision of Pharmaceutical Services

Feedback Received

CPW welcomed the description of the pharmaceutical services network and the recognition of workforce, financial and sustainability pressures affecting providers.

CPW requested clarification that prescription collection and medicines delivery arrangements do not form part of NHS pharmaceutical services under the Regulations.

CPW also queried whether dispensing activity data presented within Section 5.3.1 was accurate and requested review of the figures.

One contractor highlighted that St David's had been included within Figure 5.11 despite not currently holding premises approval. Another respondent suggested consideration of innovative approaches to improving access within remote communities.

Health Board Consideration

The Health Board welcomes the positive feedback regarding the description of the current pharmaceutical services network and the recognition of workforce, sustainability and funding pressures affecting pharmaceutical service provision.

The Health Board accepts the comments regarding prescription collection and medicines delivery arrangements and has amended Sections 5.9.1 and 5.9.2 to clarify that these are supplementary arrangements provided by contractors to support patient access and do not form part of NHS pharmaceutical services under the NHS (Pharmaceutical Services) (Wales) Regulations 2020.

The comments regarding prescription activity data are noted. In reviewing the figures presented within the assessment, the Health Board identified a known data anomaly affecting a proportion of prescriptions issued by Wylcwm Street Surgery during the 2025/26 financial year. As a result of processing arrangements, some prescriptions generated by the practice may appear within national datasets as prescriptions issued by English prescribers rather than prescriptions originating from a Powys GP practice. To improve transparency, a clarifying statement has been added both to the assessment and Appendix H. The Health Board does not consider this issue to materially affect the interpretation of the data or the conclusions of the assessment.

The comment regarding the inclusion of St David's within Figure 5.11 is accepted, and the figure has been amended to reflect current approved dispensing premises status.

The Health Board notes the suggestions regarding medicines delivery services, dispensing lockers and out-of-hours access. These are matters for future service development and commissioning consideration rather than the assessment of pharmaceutical need.

Outcome

Minor amendments made to Sections 5.9.1 and 5.9.2, Figure 5.11 and the supporting explanatory text relating to prescription activity data added into relevant sections.

Chapter 6 – Access and Alignment Analysis

Feedback Received

CPW considered the accessibility assessment to be comprehensive and evidence-based and welcomed the use of accessibility mapping, travel-time analysis and consideration of cross-border provision.

CPW requested additional explanation regarding the travel-time assumptions used within the analysis. CPW noted that, in rural settings, a 30-minute drive-time threshold is often used when considering access to healthcare services and suggested that further explanation of the rationale for adopting a 20-minute threshold within the Powys methodology would assist readers in understanding how accessibility had been assessed.

Health Board Consideration

The Health Board welcomes the positive feedback received regarding the accessibility analysis.

The methodology used for accessibility analysis is described within Section 2.6 of the assessment. The 20-minute drive-time threshold was not used as a definitive standard of acceptable access, but rather as a screening threshold to identify areas requiring further consideration. Areas identified as having travel times greater than 20 minutes were subsequently considered alongside a range of additional factors, including population distribution, transport availability, cross-border provision, service sustainability and existing patterns of service use.

The Health Board acknowledges that alternative thresholds may be used within other healthcare settings. However, the assessment considers accessibility in the round and does not rely on a single travel-time measure to determine whether a gap in pharmaceutical service provision exists.

Outcome

Comments accepted in part. Additional explanatory wording has been included throughout the assessment to clarify the purpose of the 20-minute travel-time threshold and the wider factors considered when assessing accessibility.

Chapter 7 – Interpretation of Findings, Gap Analysis and Future Monitoring

Feedback Received

CPW welcomed the explanation of the methodology used to assess current and future pharmaceutical service provision and appropriately recognised the importance of ongoing monitoring of service sustainability and provider resilience.

CPW also welcomed the acknowledgement of the disruption arising from the closure of Danby's Pharmacy in Llanfyllin.

However, CPW expressed concern that the assessment did not adequately reflect the current position in Llanfyllin. CPW noted that the closure of the only community pharmacy serving the locality represented a significant reduction in local pharmaceutical service provision and commented that, whilst the PNA referred to interim arrangements, it was unclear what those arrangements were.

CPW further noted that, at the time of consultation, no community pharmacy was operating within Llanfyllin. Whilst an application intended to address the identified gap had been granted following publication of a Supplementary Statement, CPW highlighted that the decision remained subject to appeal and that there was no certainty regarding either the outcome of the appeal or whether a pharmacy would ultimately open within the locality. CPW therefore considered that it should not be assumed that pharmaceutical services would be restored during the period covered by the PNA.

CPW also stated that Supplementary Statements are not the appropriate mechanism for identifying and addressing gaps in pharmaceutical service provision. CPW considered that the assessment and identification of gaps should be undertaken through the PNA process itself and that the current PNA therefore provides the appropriate opportunity to assess whether the loss of the only pharmacy in Llanfyllin has created a gap in pharmaceutical service provision.

A further respondent commented that a supplementary statement may be required should no permanent solution be secured in Llanfyllin.

Health Board Consideration

The Health Board acknowledges the comments received regarding pharmaceutical service provision within Llanfyllin.

On 24 September 2025, the Health Board published a Supplementary Statement to the 2021 Pharmaceutical Needs Assessment which identified a gap in pharmaceutical service provision within Llanfyllin. This reflected the particular circumstances applying within the locality at that time, including consideration of local pharmaceutical service capacity, the sustainability of existing arrangements and the ability of local services to continue meeting the pharmaceutical needs of the population.

The Health Board notes CPW's comments regarding the role of Supplementary Statements. The Health Board remains satisfied that the action taken in relation to Llanfyllin was consistent with the statutory framework established under the NHS (Pharmaceutical Services) (Wales) Regulations 2020 and that the Supplementary Statement process was appropriately utilised in response to a material change affecting pharmaceutical service provision.

Publication of the Supplementary Statement enabled applications to be considered against the identified gap. The Health Board subsequently approved an application which it considered would address the identified need and restore local pharmaceutical service provision within the locality.

At the time of finalising this assessment, the Health Board's decision remains subject to appeal and a determination from Welsh Government is awaited.

The closure of Danby's Pharmacy on 31 December 2025 further reinforced the importance of securing a sustainable long-term solution for the locality. The Health Board recognises the importance of restoring sustainable local pharmaceutical service provision within Llanfyllin. However, until the appeal process has concluded, the outcome and associated timescales cannot be prejudged.

The identified gap in Llanfyllin and the ongoing regulatory proceedings have been taken into account during preparation of this assessment. The Health Board will continue to monitor the position closely and, should circumstances materially change, will consider whether further action is required in accordance with the Regulations.

Outcome

Comments accepted in part. Additional explanatory text has been included within Chapter 7 to clarify the current position in Llanfyllin and the ongoing regulatory process. The Health Board remains satisfied that the identified gap in pharmaceutical service provision has been appropriately managed through the statutory processes established under the NHS (Pharmaceutical Services) (Wales) Regulations 2020.

Welsh Language Considerations

Feedback Received

CPW highlighted the importance of Welsh language provision within pharmaceutical services and suggested that consideration should be given to promoting information regarding pharmacies able to provide services through the medium of Welsh.

Health Board Consideration

The Health Board welcomes the comments received and recognises the importance of ensuring healthcare services are accessible through the medium of Welsh where appropriate.

The Health Board notes the suggestion regarding promotion of Welsh language pharmaceutical services. The Health Board recognises the value of improving public awareness of Welsh

language service availability and will consider this feedback as part of wider work relating to patient information and service accessibility.

Outcome

Comments noted. The Health Board recognises the importance of Welsh language provision. No amendment is required.

Equality, Socio-economic and Carer Considerations

No respondents identified any additional equality, socio-economic or carer impacts beyond those already considered within the draft assessment.

Declarations of Interest

No declarations of interest were received through the consultation process. Community Pharmacy Wales submitted its response in its capacity as the recognised representative body for community pharmacy contractors in Wales.

Consultation Outcome

The Health Board would like to thank all respondents for their participation in the consultation process. The feedback received has informed the finalisation of the Pharmaceutical Needs Assessment. Following consideration of all responses, a number of factual, explanatory and contextual amendments have been made to improve accuracy, transparency and clarity. These amendments included additional clarification regarding the consideration of services commissioned under Section 81 of the NHS (Wales) Act 2006, accessibility methodology, pharmaceutical service data interpretation and the position in Llanfyllin.

No consultation responses have resulted in any changes to the overall conclusions of the assessment. The feedback received will continue to support the monitoring and development of pharmaceutical services across Powys.