



Bwrdd Iechyd  
Addysgu Powys  
Powys Teaching  
Health Board

Information Governance Team  
Monnow Ward  
Bronllys Hospital  
Bronllys  
Brecon  
Powys LD3 0LY  
Email: Powys.FOI@wales.nhs.uk  
Tel: 01686 252159/01874 442071

Our ref: IG/FOI/23.R.284

11 September 2023

Sent via email to: [REDACTED]

Dear [REDACTED]

## Request under the Freedom of Information Act 2000

I write further to your request for information which was received on 14 August 2023, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) partly holds the information that you require.

For ease of reference your request is set out below and our response follows:

### Your Freedom of Information (FOI) Request and Powys response:

Please provide information regarding the following systems:

1. Clinical noting
2. EPR
3. Finance
4. Finance BI and analytics system
5. Genomics platform
6. HR
7. Patient Engagement Portal
8. Payroll
9. Population health management
10. Procurement Software
11. Video Consultation
12. Virtual Wards

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

- a) System type -
- b) Supplier name -
- c) System name -
- d) Date installed -

Pencadlys  
Tŷ Glasbury, Ysbyty Bronllys,  
Aberhonddu, Powys LD3 0LU  
Ffôn: 01874 711661



Headquarters  
Glasbury House, Bronllys Hospital  
Brecon, Powys LD3 0LU  
Tel: 01874 711661

Rydym yn croesawu gohebiaeth Gymraeg  
Bwrdd Iechyd Addysgu Powys yw enw gweithred Bwrdd Iechyd Lleol  
Addysgu Powys



We welcome correspondence in Welsh  
Powys Teaching Health Board is the operational name of  
Powys Teaching Local Health Board

- e) Contract expiration -
- f) Is this contract annually renewed? - Yes/No
- g) Do you currently have plans to replace this system? - Yes/No
- h) Procurement framework -
- i) Other systems it integrates with? -
- j) Total value of contract (£) -

Please provide your answer in the above format for each system.

System definitions:

**Clinical noting:** A clinical noting documentation system that enables the electronic recording, storage and retrieval recording of patient medical records related to a patient's diagnosis and care during an inpatient hospital visit or encounter.

**EPR:** An electronic patient/health record is an electronic record of periodic health care of a single individual, provided mainly by one institution. A digital version of a patient's paper chart.

**Finance:** This is a financial management and accounting solution used alongside HR software. Suppliers here include Unit4

**Finance BI and analytics system:** Tools used for transforming and analysing financial and related data sets.

**Genomics platform:** Collects and stores genome data.

**Patient Engagement Portal:** It is a digital platform used by healthcare providers across the system to securely share data and interact with patients/carers to better support/manage patient's health and wellbeing.

**Population Health Management:** Population health management platforms cover the set of IT capabilities and related services that enable provider organizations to manage populations of patients and achieve the specific quality, cost and experience goals.

**Procurement Software:** Procurement software is a business software that allows enterprises to automate their entire source-to-pay cycle. Right from analysing and managing spends to managing contracts and making invoice payments.

**Video Consultation:** Is a system that is used when a patient speaks to a doctor or healthcare professional using the video camera in their smartphone, tablet or computer.

**Virtual Wards:** Virtual wards, also known as virtual care wards or hospital-at-home programs, are healthcare models that aim to provide hospital-level care to patients in their own homes. These programs typically utilise telehealth technologies, hardware, and remote monitoring systems to deliver medical care and supervision to patients who would otherwise require hospitalization. Please list the different hardware and systems used.

Powys Response:

1. Clinical noting

|  |   |
|--|---|
| a) System type   | <b>Clinical Noting</b>                      |
| b) Supplier name                                       | <b>Digital Health and Care Wales (DHCW)</b> |
| c) System name   | <b>Welsh Nursing Care Record</b>            |
| d) Date installed                                      |   |
| e) Contract expiration                                 | <b>N/A</b>                                  |
| f) Is this contract annually renewed?                  | <b>No</b>                                   |
| g) Do you currently have plans to replace this system? | <b>No</b>                                   |
| h) Procurement framework                               | <b>N/A</b>                                  |
| i) Other systems it integrates with?                   | <b>WelshPAS, WCRS</b>                       |
| j) Total value of contract (£)                         |   |

2.EPR

|  |  |
|--|--|
| a) System type   | <b>PTHB does not have a single EPR, but several systems. If you would like information on these systems, please let us know.</b> |
| b) Supplier name                                       |  |
| c) System name   |  |
| d) Date installed                                      |  |
| e) Contract expiration                                 |  |
| f) Is this contract annually renewed?                  |  |
| g) Do you currently have plans to replace this system? |  |
| h) Procurement framework                               |  |
| i) Other systems it integrates with?                   |  |
| j) Total value of contract (£)                         |  |

3. Finance

|  |   |
|--|---|
| a) System type   | <b>Financial management and accounting solution</b> |
| b) Supplier name                                       | <b>Oracle</b>                                       |
| c) System name   | <b>Oracle Financial Management Solutions</b>        |
| d) Date installed                                      | <b>N/A</b>  |
| e) Contract expiration                                 | <b>2025</b>   |
| f) Is this contract annually renewed?                  | <b>No</b>   |
| g) Do you currently have plans to replace this system? | <b>No</b>   |
| h) Procurement framework                               | <b>All Wales NHS procurement framework</b>          |
| i) Other systems it integrates with?                   | <b>BI and analytics system</b>                      |
| j) Total value of contract (£)                         | <b>£29066 (PTHB element only)</b>                   |
| k) Notes - e.g. we are currently out to                | <b>N/A</b>  |

|        |  |
|--------|--|
| tender |  |
|--------|--|

#### 4. Finance BI and analytics system

|  |  |
|--|--|
| a) System type   | <b>BI and analytics system</b>               |
| b) Supplier name                                       | <b>Qlik</b>                                  |
| c) System name   | <b>Qlik Sense</b>                            |
| d) Date installed                                      | <b>N/A</b>                                   |
| e) Contract expiration                                 | <b>2028</b>                                  |
| f) Is this contract annually renewed?                  | <b>No</b>                                    |
| g) Do you currently have plans to replace this system? | <b>No</b>                                    |
| h) Procurement framework                               | <b>All Wales NHS procurement framework</b>   |
| i) Other systems it integrates with?                   | <b>Oracle Financial Management Solutions</b> |
| j) Total value of contract (£)                         | <b>£6781 (PTHB element only)</b>             |
| K) Notes - e.g. we are currently out to tender         | <b>N/A</b>                                   |

#### 5. Genomics Platform

|  |  |
|--|--|
| a) System type   | <b>PTHB does not have this system.</b> |
| b) Supplier name                                       | <b>N/A</b>                             |
| c) System name   | <b>N/A</b>                             |
| d) Date installed                                      | <b>N/A</b>                             |
| e) Contract expiration                                 | <b>N/A</b>                             |
| f) Is this contract annually renewed?                  | <b>N/A</b>                             |
| g) Do you currently have plans to replace this system? | <b>N/A</b>                             |
| h) Procurement framework                               | <b>N/A</b>                             |
| i) Other systems it integrates with?                   | <b>N/A</b>                             |
| j) Total value of contract (£)                         | <b>N/A</b>                             |

#### 6.HR

|  |  |
|--|--|
| a) System type   | <b>This is part of an all-Wales system. For further information please contact NHS Wales Share Services Partnership via <a href="mailto:shared.service@wales.nhs.uk">shared.service@wales.nhs.uk</a></b> |
| b) Supplier name                                       | <b>N/A</b>   |
| c) System name   | <b>N/A</b>   |
| d) Date installed                                      | <b>N/A</b>   |
| e) Contract expiration                                 | <b>N/A</b>   |
| f) Is this contract annually renewed?                  | <b>N/A</b>   |
| g) Do you currently have plans to replace this system? | <b>N/A</b>   |
| h) Procurement framework                               | <b>N/A</b>   |
| i) Other systems it integrates with?                   | <b>N/A</b>   |
| j) Total value of contract (£)                         | <b>N/A</b>   |

## 7. Patient Engagement Portal

|  |  |
|--|--|
| a) System type   | <b>PTHB does not have this system.</b> |
| b) Supplier name                                       | <b>N/A</b>                             |
| c) System name   | <b>N/A</b>                             |
| d) Date installed                                      | <b>N/A</b>                             |
| e) Contract expiration                                 | <b>N/A</b>                             |
| f) Is this contract annually renewed?                  | <b>N/A</b>                             |
| g) Do you currently have plans to replace this system? | <b>N/A</b>                             |
| h) Procurement framework                               | <b>N/A</b>                             |
| i) Other systems it integrates with?                   | <b>N/A</b>                             |
| j) Total value of contract (£)                         | <b>N/A</b>                             |

## 8. Payroll

|  |  |
|--|--|
| a) System type   | <b>This is part of an all-Wales system. For further information please contact NHS Wales Share Services Partnership via <a href="mailto:shared.service@wales.nhs.uk">shared.service@wales.nhs.uk</a></b> |
| b) Supplier name                                       | <b>N/A</b>   |
| c) System name   | <b>N/A</b>   |
| d) Date installed                                      | <b>N/A</b>   |
| e) Contract expiration                                 | <b>N/A</b>   |
| f) Is this contract annually renewed?                  | <b>N/A</b>   |
| g) Do you currently have plans to replace this system? | <b>N/A</b>   |
| h) Procurement framework                               | <b>N/A</b>   |
| i) Other systems it integrates with?                   | <b>N/A</b>   |
| j) Total value of contract (£)                         | <b>N/A</b>   |

## 9. Population health management

|  |  |
|--|--|
| a) System type   | <b>PTHB does not have this system.</b> |
| b) Supplier name                                       | <b>N/A</b>                             |
| c) System name   | <b>N/A</b>                             |
| d) Date installed                                      | <b>N/A</b>                             |
| e) Contract expiration                                 | <b>N/A</b>                             |
| f) Is this contract annually renewed?                  | <b>N/A</b>                             |
| g) Do you currently have plans to replace this system? | <b>N/A</b>                             |
| h) Procurement framework                               | <b>N/A</b>                             |
| i) Other systems it integrates with?                   | <b>N/A</b>                             |
| j) Total value of contract (£)                         | <b>N/A</b>                             |

## 10. Procurement Software

|                |   |
|----------------|---|
| a) System type | <b>This is part of an all Wales system. For further information please contact NHS Wales Share Services Partnership via</b> |
|----------------|---|

|  |  |
|--|--|
|  | <a href="mailto:shared.service@wales.nhs.uk">shared.service@wales.nhs.uk</a> |
| b) Supplier name                                       | <b>N/A</b>   |
| c) System name   | <b>N/A</b>   |
| d) Date installed                                      | <b>N/A</b>   |
| e) Contract expiration                                 | <b>N/A</b>   |
| f) Is this contract annually renewed?                  | <b>N/A</b>   |
| g) Do you currently have plans to replace this system? | <b>N/A</b>   |
| h) Procurement framework                               | <b>N/A</b>   |
| i) Other systems it integrates with?                   | <b>N/A</b>   |
| j) Total value of contract (£)                         | <b>N/A</b>   |

#### 11. Video Consultation:

|  |  |
|--|--|
| a) System type   | <b>Video Call Management</b>   |
| b) Supplier name                                       | <b>Induction</b>   |
| c) System name   | <b>Attend Anywhere</b>   |
| d) Date installed                                      | <b>2019 during covid</b>   |
| e) Contract expiration                                 | <b>31/3/25</b>   |
| f) Is this contract annually renewed?                  | <b>Yes</b>   |
| g) Do you currently have plans to replace this system? | <b>No</b>  |
| h) Procurement framework                               | <b>Tec Cymru who can be contacted via:</b><br><a href="mailto:teccymru@wales.nhs.uk">teccymru@wales.nhs.uk</a> |
| i) Other systems it integrates with?                   | <b>Stand Alone</b>   |
| j) Total value of contract (£)                         | <b>Please contact Tec Cymru</b>  |

#### 12. Virtual Wards

|  |  |
|--|--|
| a) System type   | <b>There is no custom software currently in use.</b> |
| b) Supplier name                                       | <b>N/A</b>   |
| c) System name   | <b>N/A</b>   |
| d) Date installed                                      | <b>N/A</b>   |
| e) Contract expiration                                 | <b>N/A</b>   |
| f) Is this contract annually renewed?                  | <b>N/A</b>   |
| g) Do you currently have plans to replace this system? | <b>N/A</b>   |
| h) Procurement framework                               | <b>N/A</b>   |
| i) Other systems it integrates with?                   | <b>N/A</b>   |
| j) Total value of contract (£)                         | <b>N/A</b>   |

Should you need any further assistance, please do not hesitate to contact me at the address below.

If you are dissatisfied, with the way your request has been dealt with by PTHB, you have the right to request a review in which case you should write to:

Chief Executive  
Powys Teaching Health Board Headquarters  
Glasbury House  
Bronllys Hospital  
Bronllys  
Brecon  
Powys LD3 0LY

If you are still dissatisfied at the end of the review, you may complain to the Information Commissioner, who can be contacted at the following address:

Information Commissioner's Office - Wales

2<sup>nd</sup> Floor,  
Churchill House,  
Churchill Way,  
Cardiff, CF10 2HH

Tel: 029 2067 8400 Fax 029 2067 8399

[www.ico.org.uk](http://www.ico.org.uk)

[twitter.com/iconews](https://twitter.com/iconews)

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi. We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.

Yours sincerely



**Pete Hopgood**  
**Director of Finance, Information & IT Services**  
**Deputy Chief Executive**