

Our ref: IG/FOI/23.R.296

17 October 2023

Sent via email to: [REDACTED]

Dear [REDACTED]

## **Request under the Freedom of Information Act 2000**

I write further to your request for information which was received on 5 October 2023 following receipt of our final response sent 4 October 2023, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) does not hold the information that you require.

For ease of reference your request is set out below and our response follows:

### Your Freedom of Information (FOI) Request:

The one thing I am unclear about is that there doesn't seem to have been any response to the request for out of area referral policies since I provided clarification of that part of the request.

Would it be possible to let me know whether these will be sent please If they are all publicly available could you let me know this and provide a link to them?

### Powys Response:

Please accept our apologies for not responding to your request for information on out of area referral policies in our final response, this was an omission on our part.

I can confirm that Powys Teaching Health Board does not have an out of area referral policy. Depending on the pathways and priority of the referral, Powys residents requiring treatment would be treated in a neighbouring District General Hospital (DGH) and referrals are sent directly to them. Due to the rural and sparsely populated nature of Powys, our residents access their acute and specialist hospital services from neighbouring health boards in Wales and neighbouring NHS Trusts in England.

Should you need any further assistance, please do not hesitate to contact me at the address below.

If you are dissatisfied, with the way your request has been dealt with by PTHB, you have the right to request a review in which case you should write to:

Chief Executive  
Powys Teaching Health Board Headquarters  
Glasbury House  
Bronllys Hospital  
Bronllys  
Brecon  
Powys LD3 0LY

If you are still dissatisfied at the end of the review, you may complain to the Information Commissioner, who can be contacted at the following address:

Information Commissioner's Office - Wales  
2<sup>nd</sup> Floor,  
Churchill House,  
Churchill Way,  
Cardiff, CF10 2HH  
Tel: 029 2067 8400 Fax 029 2067 8399  
[www.ico.org.uk](http://www.ico.org.uk) [twitter.com/iconews](https://twitter.com/iconews)

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi. We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.

Yours sincerely



**Joy Garfitt**  
**Director of Operations/ Director of Community & Mental Health**