



GIG
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WALES

Bwrdd Iechyd
Addysgu Powys
Powys Teaching
Health Board

Information Governance Team
Monnow Ward
Bronllys Hospital
Bronllys
Brecon
Powys LD3 0LY
Email: Powys.FOI@wales.nhs.uk
Tel: 01686 252140/01874 442071

Our ref: IG/FOI/23.R.048

21 February 2023

Sent via email to: [REDACTED]

Dear [REDACTED],

Request under the Freedom of Information Act 2000

I write further to your request for information which was received on 13 February 2023 and subsequent additional request received 14 February, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) does not hold the information that you require.

For ease of reference your request is set out below and our response follows:

Your Freedom of Information (FOI) Request:

I am a medical student at the University of Edinburgh, conducting research on risk-taking behaviours in surgical specialties. The purpose of this is to understand the level of risk-taking across several surgical specialties, how risk is perceived, and how it is managed. The results of this audit will help identify areas for improvement in the training and education of future surgeons, and will contribute to the development of best practices in the field.

As a result, I am writing to request information under the Freedom of Information Act 2000. I am seeking information about the number of complaints received by your hospital trust in the past five years for the following specialties: neurosurgery, orthopaedic surgery, cardiothoracic surgery, and vascular surgery.

Specifically, I would like to request the following information for each specialty:

1. The total number of complaints received for each specialty in each of the past five years.
2. The nature of the complaint;
3. The outcome of the complaint, including any actions taken by the hospital trust to address the issue;

Pencadlys
Tŷ Glasbury, Ysbyty Bronllys,
Aberhonddu, Powys LD3 0LU
Ffôn: 01874 711661



Headquarters
Glasbury House, Bronllys Hospital
Brecon, Powys LD3 0LU
Tel: 01874 711661

Rydym yn croesawu gohebiaeth Gymraeg
Bwrdd Iechyd Addysgu Powys yw enw gweithred Bwrdd Iechyd Lleol
Addysgu Powys



We welcome correspondence in Welsh
Powys Teaching Health Board is the operational name of
Powys Teaching Local Health Board

- 4 Number of operations performed in the past five calendar years for the following specialties: neurosurgery, orthopaedic surgery, cardiothoracic surgery, and vascular surgery;
- 5 Number of reportable / recordable patient safety incidents in the past five calendar years for the following specialties: neurosurgery, orthopaedic surgery, cardiothoracic surgery, and vascular surgery.
 - Breakdown by incident category (if available)

I would appreciate if the information could be provided in an electronic format, such as a spreadsheet or PDF document. If there are any fees associated with fulfilling this request, please let me know in advance.

Powys Response:

PTHB can confirm they do not hold this information. The surgeries listed would be carried out in neighbouring District General Hospitals. We therefore recommend you contact them for further information. Please see the table below for contact details:-

Health Board/Organisation	FOI Contact Details
Aneurin Bevan University Health Board	FOI.ABB@wales.nhs.uk
Betsi Cadwaldr University Health Board	bcu.foi@wales.nhs.uk
Cardiff & Vale University Health Board	FOI.Requests@wales.nhs.uk
Cwm Taf Morgannwg University Health Board	Freedomofinformation@wales.nhs.uk
Hywel Dda University Health Board	FOI.hyweldda@wales.nhs.uk
Swansea Bay University Health Board	FOIA.Requests@wales.nhs.uk

NHS Providers (England)	Contact Details
Shrewsbury & Telford NHS Trust	info@sath.nhs.uk
Robert Jones & Agnes Hunt NHS Trust	foi@rjah.nhs.uk
Gloucester NHS Trust	https://foi.glosnhs.net/secureforms/informationrequestform/
Wye Valley NHS Trust	freedom.information@wvt.nhs.uk

Should you need any further assistance, please do not hesitate to contact me at the address below.

If you are dissatisfied, with the way your request has been dealt with by PTHB, you have the right to request a review in which case you should write to:

Chief Executive
 Powys Teaching Health Board Headquarters
 Glasbury House
 Bronllys Hospital

Bronllys
Brecon
Powys LD3 0LY

If you are still dissatisfied at the end of the review, you may complain to the Information Commissioner, who can be contacted at the following address:

Information Commissioner's Office - Wales
2nd Floor,
Churchill House,
Churchill Way,
Cardiff, CF10 2HH
Tel: 029 2067 8400 Fax 029 2067 8399
www.ico.org.uk twitter.com/iconews

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi. We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.

Yours sincerely



Claire Roche
Executive Director of Nursing & Midwifery