



Bwrdd Iechyd  
Addysgu Powys  
Powys Teaching  
Health Board

Information Governance Team  
Monnow Ward  
Bronllys Hospital  
Bronllys  
Brecon  
Powys LD3 0LY  
Email: Powys.FOI@wales.nhs.uk  
Tel: 01686 252159/01874 442071

Our ref: IG/FOI/23.R.245

26 July 2023

Sent via email to: [REDACTED]

Dear [REDACTED]

## Request under the Freedom of Information Act 2000

I write further to your request for information which was received on 18 July 2023, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) does hold the information that you require.

For ease of reference your request is set out below and our response follows:

### Your Freedom of Information (FOI) Request:

I am writing to request information under the Freedom of Information Act 2000, relating to the health board's implementation of the 'NHS (Charges to Overseas Visitors) Regulations 2015, as amended by the NHS (Charges to Overseas Visitors) (Amendment) (EU Exit) Regulations 2020', hereafter referred to as 'the charging policy'.

The following requests relate to the expenditure and income generated from the 'charging policy', excluding any generated through private paying patients or monies claimed back from countries as part of any reciprocal healthcare arrangement.

1. As per the health board's application of the 'charging policy' for the financial year 2022-23 please provide (i) the total number of and (ii) the total value of:
  - a) Invoices generated;
  - b) Payments received v outstanding;
  - c) Credit notes issued after a patient has been invoiced for care and later found to be eligible for free treatment;
  - d) Invoices written off for accounting purposes due to a patient being considered destitute;

Pencadlys  
Tŷ Glasbury, Ysbyty Bronllys,  
Aberhonddu, Powys LD3 0LU  
Ffôn: 01874 711661



Headquarters  
Glasbury House, Bronllys Hospital  
Brecon, Powys LD3 0LU  
Tel: 01874 711661

Rydym yn croesawu gohebiaeth Gymraeg  
Bwrdd Iechyd Addysgu Powys yw enw gweithred Bwrdd Iechyd Lleol  
Addysgu Powys



We welcome correspondence in Welsh  
Powys Teaching Health Board is the operational name of  
Powys Teaching Local Health Board

e) Debts passed onto debt collection agencies for recovery due to non-payment.

2. For financial years 2018-19, 2019-20, 2020-21, 2021-22 and 2022-23, please provide the number of patients invoiced:

a) who were aged 0-16;

b) who were charged for maternity or obstetric care (including antenatal care and child birth);

c) for cancer treatment.

3. Please provide a breakdown by speciality, department, or similar categorisation of:

a) the number of patients currently on a repayment plan with the health board for debt incurred under the charging policy;

b) a breakdown by value of repayment (for example, the number of patients paying £1/month, £5/month, £10/month, etc.)

4. Please share any formal or informal criteria, policies, procedures, or similar the trust currently uses or has used since 2018 to determine how:

a) A patient's debt is managed;

b) The trust agrees upon the value of a patient's monthly repayment plan.

5. For financial years 2018-19, 2019-20, 2020-21, 2021-22 and 2022-23, please provide the total number of patients whose information has been shared with the Home Office in relation to a debt:

a) Greater than £500 owed for more than 2 months;

b) Greater than £500 owed for less than 2 months;

c) Less than £500.

Powys Response:

PTHB can confirm that no invoices have been raised in respect of charges to overseas visitors for the time periods requested. Therefore, for Q1 – 5 this is a nil response.

Should you need any further assistance, please do not hesitate to contact me at the address below.

If you are dissatisfied, with the way your request has been dealt with by PTHB, you have the right to request a review in which case you should write to:

Chief Executive  
Powys Teaching Health Board Headquarters  
Glasbury House  
Bronllys Hospital  
Bronllys  
Brecon  
Powys LD3 0LY

If you are still dissatisfied at the end of the review, you may complain to the Information Commissioner, who can be contacted at the following address:

Information Commissioner's Office - Wales

2<sup>nd</sup> Floor,

Churchill House,

Churchill Way,

Cardiff, CF10 2HH

Tel: 029 2067 8400 Fax 029 2067 8399

[www.ico.org.uk](http://www.ico.org.uk)

[twitter.com/iconews](https://twitter.com/iconews)

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi. We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.

Yours sincerely



**Pete Hopgood**

**Director of Finance, Information & IT Services**

**Deputy Chief Executive**