



Bwrdd Iechyd
Addysgu Powys
Powys Teaching
Health Board

Information Governance Team
Monnow Ward
Bronllys Hospital
Bronllys
Brecon
Powys LD3 0LY
Email: Powys.FOI@wales.nhs.uk
Tel: 01686 252159/01874 442071

Our ref: IG/FOI/23.R.150

17 May 2023

Sent via email to: [REDACTED]

Dear [REDACTED]

Request under the Freedom of Information Act 2000

I write further to your request for information which was received on 9 May 2023, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) partly holds the information that you require.

For ease of reference your request is set out below and our response follows:

Your Freedom of Information (FOI) Request:

Freedom of Information request

I'm writing to request copies of the following:

1 Any in place/in use health board policies, procedures, guidelines, protocols, pathways, or other documents, which address the diagnosis, investigation, and/or management, of any of the following:

- (a) Pulsatile Tinnitus.
- (b) Non-pulsatile tinnitus.
- (c) Patulous Eustachian Tube Disorder.
- (d) Sjogren's

2 Any in place/in use policies, procedures, guidelines, or other documents (of any of the hospitals within the remit of your health board) which address the diagnosis, investigation, and/or management, of any of the following:

- (a) Pulsatile Tinnitus.
- (b) Non-pulsatile tinnitus.
- (c) Patulous Eustachian Tube Disorder.
- (d) Sjogren's

Pencadlys
Tŷ Glasbury, Ysbyty Bronllys,
Aberhonddu, Powys LD3 0LU
Ffôn: 01874 711661



Headquarters
Glasbury House, Bronllys Hospital
Brecon, Powys LD3 0LU
Tel: 01874 711661

Rydym yn croesawu gohebiaeth Gymraeg
Bwrdd Iechyd Addysgu Powys yw enw gweithred Bwrdd Iechyd Lleol
Addysgu Powys



We welcome correspondence in Welsh
Powys Teaching Health Board is the operational name of
Powys Teaching Local Health Board

Powys Response:

Please see attachment 1 - FOI 23.R 150 AUD 014 Tinnitus Management Protocol for details of how PTHB assess and manage Tinnitus.

Further management and investigation of Pulsatile tinnitus beyond this protocol, and investigation of likely Patulous Eustachian Tube is commissioned out to Ear, Nose and Throat services provided by Wye Valley Trust, and Cardiff and Vale University Health Board. We do not have a protocol or guidelines for the management of Schrogen's.

Should you wish to contact our commissioned services for further information to support your request, their contact details are below:

Health Board/Organisation	FOI Contact Details
Cardiff & Vale University Health Board	FOI.Requests@wales.nhs.uk
Wye Valley NHS Trust	freedom.information@wvt.nhs.uk

Should you need any further assistance, please do not hesitate to contact me at the address below.

If you are dissatisfied, with the way your request has been dealt with by PTHB, you have the right to request a review in which case you should write to:

Chief Executive
Powys Teaching Health Board Headquarters
Glasbury House
Bronllys Hospital
Bronllys
Brecon
Powys LD3 0LY

If you are still dissatisfied at the end of the review, you may complain to the Information Commissioner, who can be contacted at the following address:

Information Commissioner's Office - Wales
2nd Floor,
Churchill House,
Churchill Way,
Cardiff, CF10 2HH
Tel: 029 2067 8400 Fax 029 2067 8399
www.ico.org.uk twitter.com/iconews

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi. We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.

Yours sincerely



Joy Garfitt

Executive Director of Operations / Community and Mental Health