



Bwrdd Iechyd  
Addysgu Powys  
Powys Teaching  
Health Board

Information Governance Team  
Monnow Ward  
Bronllys Hospital  
Bronllys  
Brecon  
Powys LD3 0LY  
Email: Powys.FOI@wales.nhs.uk  
Tel: 01686 252159/01874 442071

Our ref: IG/FOI/23.R.166

5 June 2023

Sent via email to: [REDACTED]

Dear [REDACTED]

## Request under the Freedom of Information Act 2000

I write further to your request for information which was received on 23 May 2023, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) does hold the information that you require.

For ease of reference your request is set out below and our response follows:

### Your Freedom of Information (FOI) Request:

O365 Licencing Questions:-

- a.- Which Microsoft O365 do you use eg E3,E5?
- b.- Do you use the NHS-shared O365 tenant?
- c.- Do you procure O365 licences through Microsoft Enterprise Agreement (EA) or Cloud Service Provider (CSP). Who is your supplier?
- d.- When is your licencing renewal date/anniversary for these services?

### Microsoft Telephony Questions

- e.- Do you have Microsoft Calling Plans, if so how many licences (users)
- f.- Do you have other forms of Microsoft Telephony such as Direct routing/Operator connect? How many licences (users) and which supplier?
- g.- When is your licencing renewal date/anniversary for these services?

### Powys Response:

- a.- PTHB uses multiple Microsoft O365 license types and are assigned dependant on job role.
- b.- PTHB do use the NHS-shared O365 tenant.
- c.- PTHB procure O365 licences through the NHS Wales Microsoft Enterprise Agreement.

Pencadlys  
Tŷ Glasbury, Ysbyty Bronllys,  
Aberhonddu, Powys LD3 0LU  
Ffôn: 01874 711661



Headquarters  
Glasbury House, Bronllys Hospital  
Brecon, Powys LD3 0LU  
Tel: 01874 711661



d.- The licencing renewal date/anniversary for these services is In line with the NHS Wales Microsoft Enterprise Agreement Anniversary Date

#### Microsoft Telephony Questions

e.- PTHB have purchased 300 licenses for Microsoft Calling Plans.

f.- PTHB do not have other forms of Microsoft Telephony, only Teams Phone devices.

g.- The licencing renewal date/anniversary for these services is in line with the NHS Wales Microsoft Enterprise Agreement Anniversary date.

Should you need any further assistance, please do not hesitate to contact me at the address below.

If you are dissatisfied, with the way your request has been dealt with by PTHB, you have the right to request a review in which case you should write to:

Chief Executive  
Powys Teaching Health Board Headquarters  
Glasbury House  
Bronllys Hospital  
Bronllys  
Brecon  
Powys LD3 0LY

If you are still dissatisfied at the end of the review, you may complain to the Information Commissioner, who can be contacted at the following address:

Information Commissioner's Office - Wales  
2<sup>nd</sup> Floor,  
Churchill House,  
Churchill Way,  
Cardiff, CF10 2HH  
Tel: 029 2067 8400 Fax 029 2067 8399  
[www.ico.org.uk](http://www.ico.org.uk) [twitter.com/iconews](https://twitter.com/iconews)

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi. We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.

Yours sincerely



**Pete Hopgood**  
**Interim Deputy Chief Executive Officer and Director of Finance, IT & Information Services**