



Bwrdd Iechyd
Addysgu Powys
Powys Teaching
Health Board

Information Governance Team
Hafren Ward
Bronllys Hospital
Bronllys
Brecon
Powys LD3 0LY
Email: Powys.FOI@wales.nhs.uk
Tel: 01686 252159/01874 442071

Our ref: IG/FOI/23.R.397

14 December 2023

Sent via email to: [REDACTED]

Dear [REDACTED]

Request under the Freedom of Information Act 2000

I write further to your request for information which was received on 17 November 2023, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) partly holds the information that you require.

For ease of reference your request is set out below and our response follows:

Your Freedom of Information (FOI) Request:

Please provide information regarding the following systems:

1. ePOA
2. E-Rostering (staffing)
3. Laboratory Information Management System
4. Live operational dashboard system
5. Outcomes/performance benchmarking
6. Pathology PACS
7. Patient Administration System
8. Patient Portal
9. Pharmacy
10. Radiology Information Systems
11. Sexual Health

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

- a) System type -
- b) Supplier name -
- c) System name -
- d) Date installed -
- e) Contract expiration -
- f) Is this contract annually renewed? - Yes/No

Pencadlys
Tŷ Glasbury, Ysbyty Bronllys,
Aberhonddu, Powys LD3 0LU
Ffôn: 01874 711661



Headquarters
Glasbury House, Bronllys Hospital
Brecon, Powys LD3 0LU
Tel: 01874 711661

Rydym yn croesawu gohebiaeth Gymraeg
Bwrdd Iechyd Addysgu Powys yw enw gweithred Bwrdd Iechyd Lleol
Addysgu Powys



We welcome correspondence in Welsh
Powys Teaching Health Board is the operational name of
Powys Teaching Local Health Board

- g) Do you currently have plans to replace this system? - Yes/No
- h) Procurement framework -
- i) Other systems it integrates with? -
- j) Total value of contract (£) -
- k) Notes - e.g. we are currently out to tender

Please provide your answer in the above format for each system.

System definitions:

ePOA: A digital platform/app that streamlines the pre-operative assessment process, replacing traditionally paper-based tasks with electronic data collection for efficiency. It allows patients to provide essential information online before their hospital visit and engage in a structured assessment, often with a nurse, to ensure a smooth and efficient preparation for surgery. Some suppliers include, AireLogic, Definition Health, OpenMedical.

E-Rostering (staffing): An electronic staff management tool that enables trusts to plan staffing requirements, report on enhanced hours, overtime, sickness, TOIL and annual leave.

Laboratory Information Management System: Software that allows you to effectively manage pathology testing and reporting. By using a LIMS, your lab can automate workflows, integrate instruments, and manage samples and associated information.

Live operational dashboard system: Live operational dashboard system-this is a toolset developed to provide clinicians with the relevant and timely information they need to support daily decision making that improve quality of patient care.

Outcomes/performance benchmarking: These systems enable a trust to compare their key clinical outcomes indicators, such as mortality, length of stay and readmission rates, with other NHS trusts.

Pathology PACS: Software for digital storage and management of pathology images, like tissue samples and slides, to aid healthcare analysis and to enhance efficiency and accuracy of pathological examinations. This is sometimes referred to as a Digital Pathology system.

Patient Administration System: These are the core enterprise systems, containing a Master Patient Index, used by NHS trusts to enable them to know when a patient has arrived, who they are, who they were seen by, what treatment they received and what happened to them. This core functionality, needed by every trust, covers admission, discharge and transfer.

Patient Portal: It is a secure online website or app that allows patients to access their health records and perform basic transactions with their providers. The portal facilitates communication, appointment scheduling, bill payment, prescription requests and other administrative tasks.

Pharmacy: Pharmacy orders and stock control is managed electronically

Radiology Information Systems: Radiology results and reporting are managed electronically.

Sexual Health: A software designed to streamline and manage processes related to sexual health services, including appointment scheduling, patient records, and test result tracking.

Powys Response:

Please see PTHB's response below.

1 ePOA	
a) System Type:	PTHB does not currently have this system installed.
b) Supplier Name:	
c) System Name:	
d) Date installed:	
e) Contract expiration:	
f) is this contract annually renewed	
g) Do you currently have plans to replace this system?	
h) Procurement framework:	
i) Other systems it integrates with?	
j) Total value of contract:	
k) Notes eg we are currently out to tender	

2 E Rostering (Staffing)	
a) System Type:	An electronic staff management tool that enables trusts to plan staffing requirements, report on enhanced hours, overtime, sickness, TOIL and annual leave Rostering system.
b) Supplier Name:	Softcat Plc
c) System Name:	HealthRoster Optima
d) Date installed:	August 2015
e) Contract expiration:	January 2026
f) is this contract annually renewed	No
g) Do you currently have plans to replace this system?	No
h) Procurement framework:	HealthTrust Europe LLP Framework
i) Other systems it integrates with?	Allocate Bank Staff and ESR (Electronic Staff Record)
j) Total value of contract:	This is an All Wales contract with NHS Wales Shared Services Partnership (NWSSP) and we

	suggest you contact them for further information shared.service@wales.nhs.uk
k) Notes eg we are currently out to tender	

3 Laboratory Information Management System (LIMS)	
a) System Name:	PTHB does not operate this system type. This system is hosted by neighbouring District General Hospitals.
b) Supplier Type:	
c) System Name:	
d) Date installed:	
e) Contract expiration:	
f) is this contract annually renewed	
g) Do you currently have plans to replace this system?	
h) Procurement framework:	
i) Other systems it integrates with?	
j) Total value of contract:	
k) Notes eg we are currently out to tender	

4 Live Operational Dashboard System.	
a) System Type:	PTHB does not have a system installed.
b) Supplier Name:	
c) System Name:	
d) Date installed:	
e) Contract expiration:	
f) is this contract annually renewed	
g) Do you currently have plans to replace this system?	
h) Procurement framework:	
i) Other systems it integrates with?	
j) Total value of contract:	
k) Notes eg we are currently out to tender	

5 Outcomes / Performance Benchmarking	
a) System Type:	PTHB does not have a system installed.
b) Supplier Name:	
c) System Name:	
d) Date installed:	
e) Contract expiration:	
f) is this contract annually renewed	
g) Do you currently have plans to replace this system?	

h) Procurement framework:	
i) Other systems it integrates with?	
j) Total value of contract:	
k) Notes eg we are currently out to tender	

6 Pathology / PACS	
a) System Name:	PTHB does not have a pathology system.
b) Supplier Type:	
c) System Name:	
d) Date installed:	
e) Contract expiration:	
f) is this contract annually renewed	
g) Do you currently have plans to replace this system?	
h) Procurement framework:	
i) Other systems it integrates with?	
j) Total value of contract:	
k) Notes eg we are currently out to tender	

7 Patient Administration System (PAS)	
a) System Type:	Patient Administration System
b) Supplier Name:	Digital Health Care Wales
c) System Name:	Welsh Patient Administration System
d) Date installed:	
e) Contract expiration:	N/A
f) is this contract annually renewed	No
g) Do you currently have plans to replace this system?	No
h) Procurement framework:	N/A
i) Other systems it integrates with?	DHCW National Architecture
j) Total value of contract:	This is held by Digital Health Care Wales. We recommend that you contact them directly for further information Freedom of information - Digital Health and Care Wales (nhs.wales)
k) Notes eg we are currently out to tender	

8 Patient Portal	
a) System Type:	PTHB does not operate a patient facing portal application.
b) Supplier Name:	
c) System Name:	
d) Date installed:	
e) Contract expiration:	

f) is this contract annually renewed	
g) Do you currently have plans to replace this system?	
h) Procurement framework:	
i) Other systems it integrates with?	
j) Total value of contract:	
k) Notes eg we are currently out to tender	

9 Pharmacy	
a) System Type:	PTHB does not have a pharmacy system installed.
b) Supplier Name:	
c) System Name:	
d) Date installed:	
e) Contract expiration:	
f) is this contract annually renewed	
g) Do you currently have plans to replace this system?	
h) Procurement framework:	
i) Other systems it integrates with?	
j) Total value of contract:	
k) Notes eg we are currently out to tender	

10 Radiology Information Systems	
a) System Type:	RADIS & CRIS
b) Supplier Name:	Versions of RADIS & CRIS come via the neighbouring Health Boards.
c) System Name:	RADIS & CRIS
d) Date installed:	N/A
e) Contract expiration:	This varies as it is linked to joint District General Hospitals.
f) is this contract annually renewed	Yes / No
g) Do you currently have plans to replace this system?	Yes / No
h) Procurement framework:	N/A
i) Other systems it integrates with?	N/A
j) Total value of contract:	The overall cost of this system is unknown as it is included in block package of Service Level Agreement.
k) Notes eg we are currently out to tender	

11 Sexual Health	
a) System Type:	PTHB does not have a system installed.
b) Supplier Name:	
c) System Name:	

d) Date installed:	
e) Contract expiration:	
f) is this contract annually renewed	
g) Do you currently have plans to replace this system?	
h) Procurement framework:	
i) Other systems it integrates with?	
j) Total value of contract:	
k) Notes eg we are currently out to tender	

Should you need any further assistance, please do not hesitate to contact me at the address below.

If you are dissatisfied, with the way your request has been dealt with by PTHB, you have the right to request a review in which case you should write to:

Chief Executive
Powys Teaching Health Board Headquarters
Glasbury House
Bronllys Hospital
Bronllys
Brecon
Powys LD3 0LY

If you are still dissatisfied at the end of the review, you may complain to the Information Commissioner, who can be contacted at the following address:

Information Commissioner's Office - Wales
2nd Floor,
Churchill House,
Churchill Way,
Cardiff, CF10 2HH
Tel: 029 2067 8400 Fax 029 2067 8399
www.ico.org.uk twitter.com/iconews

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi. We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.

Yours sincerely



Pete Hoppood
Director of Finance, IT & Information Services
Deputy Chief Executive Officer