

Our ref: IG/FOI/23.R.404

19 December 2023

Sent via email to: [REDACTED]

Dear [REDACTED]

## Request under the Freedom of Information Act 2000

I write further to your request for information, which was received on 22 November 2023, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) does hold the information that you require.

For ease of reference your request is set out below and our response follows:

### Your Freedom of Information (FOI) Request:

Under the Freedom of Information Act, I would like to request the following information:

1. For the last financial year, what was the total amount spent on translation costs?
2. Can you provide a breakdown of these costs by language translated.
3. Do you hire any dedicated translators? If so, provide details of how many, total salary cost and for what language.

### Powys Response:

Q1 The total spent on translation costs is £186,254. Please note that Powys Teaching Health Board (PTHB) hosts Health Care Research Wales and Community Health Councils.

- £93,082 Hosted bodies
- £93,172 PTHB

Q2 Please see the table below for a breakdown of costs by language translated:

<b>Language</b>	<b>Cost</b>
Welsh	£130,103
Ukrainian	£8,831
Polish	£12,801
Arabic	£9,647
Russian	£2,143
Bulgarian	£4,844
British Sign Language	£4,740
Romanian	£3,119
Mandarin	£1,240
Turkish	£1,582
Bengali	£1,909
Sorani	£638
Dari	£536
Nepalese	£775
Greek	£161
Slovak	£724
French	£529
Spanish	£489
Urdu	£416
Pashto	£263
Tagalog	£70
Japanese	£56
Malayalam	£28
Somali	£105
Indian	£105
Farsi	£205

Lithuanian	£166
Cantonese	£105
Portuguese	£105
<b>Total</b>	<b>£186,254</b>

Please note that English is the working language of the organisation, hence translation from English into Welsh is included in the costs. Translation of Welsh into English would also be included in the costs.

Q3 I can confirm that PTHB does employ a dedicated translator. However, PTHB is not able to provide the actual annual salary as this data is classed as the personal data of the individual as defined under the General Data Protection Regulation (GDPR) and Data Protection Act 2018 and its disclosure would be contrary to the data protection principles and constitute unfair and unlawful processing regarding Articles 5, 6, and 9 of GDPR. We are therefore withholding this detail under Section 40(2) of the Freedom of Information Act 2000. This exemption is absolute and therefore there is no requirement to apply the public interest test.

However, under Section 16 of the FOIA under the duty of a public authority to provide advice and assistance we can confirm the pay band is Agenda for Change Band 5 for 1 FTE member of staff.

Should you need any further assistance, please do not hesitate to contact me at the address below.

If you are dissatisfied, with the way your request has been dealt with by PTHB, you have the right to request a review in which case you should write to:

Chief Executive  
Powys Teaching Health Board Headquarters  
Glasbury House  
Bronllys Hospital  
Bronllys  
Brecon  
Powys LD3 0LY

If you are still dissatisfied at the end of the review, you may complain to the Information Commissioner, who can be contacted at the following address:

Information Commissioner's Office - Wales  
2<sup>nd</sup> Floor,  
Churchill House,  
Churchill Way,  
Cardiff, CF10 2HH  
Tel: 029 2067 8400 Fax 029 2067 8399  
[www.ico.org.uk](http://www.ico.org.uk) [twitter.com/iconews](https://twitter.com/iconews)

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi. We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.

Yours sincerely

A handwritten signature in black ink, appearing to be 'Pete Hoggood', written in a cursive style.

**Pete Hoggood**  
**Deputy Chief Executive Officer and**  
**Director of Finance, IT & Information Services**