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Bwrdd Iechyd
Addysgu Powys
Powys Teaching
Health Board

Information Governance Team
Hafren Ward
Bronllys Hospital
Bronllys
Brecon
Powys LD3 0LY
Email: Powys.FOI@wales.nhs.uk
Tel: 01686 252159/01874 442071

Our ref: IG/FOI/23.R.419

13 December 2023

Sent via email to: [REDACTED]

Dear [REDACTED]

Request under the Freedom of Information Act 2000

I write further to your request for information which was received on 28 November 2023, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) does not hold the information that you require.

For ease of reference your request is set out below and our response follows:

Your Freedom of Information (FOI) Request:

Please can you supply the following information under the Freedom of Information Act:

1. If your Health Boards Sexual Health Service was using the MillCare (by Mill Systems Ltd) computer system for the management of patient records, and the delivery of the sexual health service (e.g result reporting, appointment booking, texting patients) as at 01.01.23

If the answer to the above is Yes, please can you also supply the following information regarding communications to/from the Welsh Government following Mill Systems Ltd (supplier of MillCare) entering insolvency on 24.01.23

2. Documents, correspondence, minutes and other records of Welsh Government's involvement and action to support your Health Boards Sexual Health Service following Mill Systems Ltd entering administration, and support to procure an alternative clinical system to replace MillCare and ensure continuity of sexual health service delivery

3. If Welsh Government has provided your Health Board with additional funding to procure a new clinical system to replace MillCare, following Mill

Pencadlys
Tŷ Glasbury, Ysbyty Bronllys,
Aberhonddu, Powys LD3 0LU
Ffôn: 01874 711661



Headquarters
Glasbury House, Bronllys Hospital
Brecon, Powys LD3 0LU
Tel: 01874 711661



Systems Ltd entering administration, so that your Health Board can continue to deliver Sexual Health services

4. Documents, and correspondence (internal and with Welsh Government) outlining risks to service continuity and public health identified by your health board following Mill Systems entering administration and its impact on MillCare functionality

Powys Response:

I can confirm that Powys Teaching Health Board sexual health services does not, and never has, used the MillCare computer system.

Should you need any further assistance, please do not hesitate to contact me at the address below.

If you are dissatisfied, with the way your request has been dealt with by PTHB, you have the right to request a review in which case you should write to:

Chief Executive
Powys Teaching Health Board Headquarters
Glasbury House
Bronllys Hospital
Bronllys
Brecon
Powys LD3 0LY

If you are still dissatisfied at the end of the review, you may complain to the Information Commissioner, who can be contacted at the following address:

Information Commissioner's Office - Wales
2nd Floor,
Churchill House,
Churchill Way,
Cardiff, CF10 2HH
Tel: 029 2067 8400 Fax 029 2067 8399
www.ico.org.uk twitter.com/iconews

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi. We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.

Yours sincerely



Louise Turner
Assistant Director of Women & Children's

On behalf of

Joy Garfitt

Director of Operations/ Director of Community & Mental Health