

Our ref: IG/FOI/23.R.421

20 December 2023

Sent via email to: [REDACTED]

Dear [REDACTED]

Request under the Freedom of Information Act 2000

I write further to your request for information which was received on 29 November 2023, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) partly holds the information that you require.

For ease of reference your request is set out below and our response follows:

Your Freedom of Information (FOI) Request:

I am writing to request information under the freedom of information act regarding your organisations rostering utilisation. Please can you complete the below questions.

1. Please provide the rostering solution used for the below staffing groups.

Where more than one supplier is used for each staff group, please provide the name of each supplier.

- Medical & Dental
- Nursing & Health Care Assistants
- Scientific, Therapeutic & Technical Staff including of Allied Health Professionals
- Administration and Estates

2. Please list below the staffing groups where e-rostering is currently live and being used?

3. Please tick the below Medical Specialities that are currently rostered on the system-

- General Medicine
- General Surgery

- Anaesthetics
- Obstetrics and Gynaecology

4. What percentage of workforce are rostered on the system? Please list the percentages by the staffing groups listed below-

- Medical & Dental
- Nursing & Health Care Assistants
- Scientific, Therapeutic & Technical Staff including of Allied Health Professionals
- Administration and Estates

5. What is the contract start date for your rostering supplier/suppliers? Please list the name of the supplier and contract start date.

6. What is the contract end date for your rostering supplier/suppliers? Please list the name of the supplier and contract end date.

7. What was the annual cost of your rostering supplier/ suppliers for the financial year 22/23 (April 2022 - March 2023)?

8. Are there any exit costs incurred for changing rostering supplier/ suppliers? If yes, please state the exit cost for each supplier.

9. Did the organisation use a framework to procure your rostering supplier/ suppliers? Please state the name of the supplier and framework it was procured from.

10. From the table below please indicate which interfaces are being used and at what frequency?

Interface	In/Out	Daily	Weekly	Monthly	Ad Hoc
ESR Generic Attendance Inbound Interface	Out				
ESR Generic Absence Inbound Interface	Out				
ESR Generic Outbound Interface	In				
E-Job Planning	In/Out				
Junior Doctors	In/Out				
Staffbank / Agency	In/Out				
Identity Provider Servers	In/Out				

11. Please provide the name of the organisations GOSWH (Guardian of safe working hours)

12. Please provide the name of the organisations Lead Registrar

13. Please provide the name of the organisations Medical Education Director

14. Please provide the name of the chair of the Junior Doctors forum

Powys Response:

Q1 Softcat Plc is Powys Teaching Health Board (PTHB) rostering supplier.

Q2 E rostering is currently used for:

- Additional Clinical services
- Administrative and Clerical
- Allied Health Professionals
- Estates and Ancillary
- Nursing and Midwifery Registered

Q3 I can confirm Powys Teaching Health Board does not capture E rostering for medical staff.

Q4 Please see below for percentage of workforce which are rostered on the system:

- Medical & Dental – 0%
- Nursing & Health Care Assistants – 63%
- Scientific, Therapeutic & Technical Staff including of Allied Health Professionals – 8%
- Administration and Estates – 26%

Q5 The contract start date is 31st January 2021.

Q6 The contract end date is 30th January 2026.

Q7 & 8 The contract is held by NHS Wales Shared Services Partnership. I recommend you contact them for further information via:
shared.services@wales.nhs.uk

Q9 HealthTrust Europe LLP Framework

Q10 Please see the table below which indicates which interfaces are being used and at what frequency:

Interface	In/Out	Daily	Weekly	Monthly	Ad Hoc
ESR Generic Attendance Inbound Interface	Out				
ESR Generic Absence Inbound Interface	Out	√			
ESR Generic Outbound Interface	In				
E-Job Planning	In/Out				
Junior Doctors	In/Out				
Staffbank / Agency	In/Out				
Identity Provider Servers	In/Out				

Q11 – 14. PTHB can confirm that they do not have these roles, therefore this is not applicable to PTHB.

Should you need any further assistance, please do not hesitate to contact me at the address below.

If you are dissatisfied, with the way your request has been dealt with by PTHB, you have the right to request a review in which case you should write to:

Chief Executive
Powys Teaching Health Board Headquarters
Glasbury House
Bronllys Hospital
Bronllys
Brecon
Powys LD3 0LY

If you are still dissatisfied at the end of the review, you may complain to the Information Commissioner, who can be contacted at the following address:

Information Commissioner's Office - Wales
2nd Floor,
Churchill House,
Churchill Way,
Cardiff, CF10 2HH
Tel: 029 2067 8400 Fax 029 2067 8399
www.ico.org.uk twitter.com/iconews

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi. We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.

Yours sincerely



Debra Wood-Lawson
Director of Workforce & Organisation Development