



Bwrdd Iechyd
Addysgu Powys
Powys Teaching
Health Board

Information Governance Team
Hafren Ward
Bronllys Hospital
Bronllys
Brecon
Powys LD3 0LY
Email: Powys.FOI@wales.nhs.uk
Tel: 01686 252159/01874 442071

Our ref: IG/FOI/24.R.141

13 May 2024

Sent via email to: [REDACTED]

Dear [REDACTED]

Request under the Freedom of Information Act 2000

I write further to your request for information, which was received on 11 April 2024, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) does hold the information that you require.

For ease of reference your request is set out below and my response follows each question individually:

Your Freedom of Information (FOI) Request and PTHB Response (Bold):

Under the Freedom of Information Act 2000, could you please provide me with the below information in relation to your Temporary Staffing Workforce Systems for the Fiscal Year 2023-2024.

Bank				
FY 2023/2024	Medical & Dental	Allied Health Professionals (AHPs) including Scientific, Therapeutic and Technical Staff	Nursing & Midwifery including Health Care Assistants (HCAs)	Non-Medical Non-Clinical (NMNC) including Admin & Clerical and Estates & Facilities
Bank Spend	£2,212	£135,013	£1,329,265	£459,555
Number of Bank Hours	-	5655.75	62017.63	27630.1
Number of Bank Shifts	-	868	7363	4672
Name of Staff Bank Provider(s)*	Bank staff are managed internally, and use allocate to support with the booking of shifts. The system			

Pencadlys
Tŷ Glasbury, Ysbyty Bronllys,
Aberhonddu, Powys LD3 0LU
Ffôn: 01874 711661



Headquarters
Glasbury House, Bronllys Hospital
Brecon, Powys LD3 0LU
Tel: 01874 711661

Rydym yn croesawu gohebiaeth Gymraeg
Bwrdd Iechyd Addysgu Powys yw enw gweithred Bwrdd Iechyd Lleol
Addysgu Powys



We welcome correspondence in Welsh
Powys Teaching Health Board is the operational name of
Powys Teaching Local Health Board

	provider is Softcat PLC.
Contract Expiry Date with Provider(s)	The expiry date for Softcat PLC is January 2026.
Type of Staff Bank(s) Procured**	Local Bank only.
Type of Bank Service(s) Procured***	Bank staff are managed internally.
Contact Name	The Temporary Staffing Unit is responsible for managing the recruitment of temporary staff. For further information please telephone 01874 712557, or email Powys.tsu@wales.nhs.uk

* If a staff bank is not currently utilised, please state 'No Provider'. If a staff bank is solely managed in-house and with no staff bank technology procured, please state 'In-House'.

** Please advise of the type of staff bank(s) provided by the staff bank provider(s). Please state 'Local Bank Only' or please state 'Collaborative Bank' if a regional bank has been procured. Please state 'Both' if both have been procured.

*** Please advise of the type of bank service(s) procured with the staff bank provider(s). Please state 'Managed Service' if the staff bank provider(s) help grow and/or engage and/or retain the bank, or please state if a 'Technology Only' service is procured.

**** Please provide the name of the lead responsible person who looks after the staff bank(s). If there are multiple people for each staffing group, please name each relevant person.

Agency				
FY 2023/2024	Medical & Dental	Allied Health Professionals (AHPs) including Scientific, Therapeutic and Technical Staff	Nursing & Midwifery including Health Care Assistants (HCAs)	Non-Medical Non-Clinical (NMNC) including Admin & Clerical and Estates & Facilities
Agency Spend	£2,785,515	£1,893,610	£7,829,220	£98,141
Number of Agency Hours	13314.57	183.5	138,295.5	0
Name of Agency Staffing Provider or PSL*	Medacs CCS (Crown Commercial Services) - RM161_lot 2 Medical and Dental	CCS (Crown Commercial Services) Framework – RM161_lot 3 AHP's	Managed contract through procurement - Contract number AW84976	
Contract Expiry Date	Medacs –	CCS (Crown	Managed	

with Provider	August 2024 AW84976 – February 2025	Commercial Services) Framework – RM161_lot 3 AHP's	contract through procurement - Contract number AW84976	
Name of Vendor Management System (VMS) Provider**	Softcat PLC.			
Contract Expiry Date with Provider	The expiry date for Softcat PLC is January 2026.			
Contact Name***	The Temporary Staffing Unit is responsible for managing the recruitment of temporary staff. For further information please telephone 01874 712557, or email Powys.tsu@wales.nhs.uk			

- * Please provide the name of the neutral vendor (NV) or master vendor (MV) managed service provider/agency staffing provider, or if Preferred Supplier List in place, please state 'PSL'. If there is no provider or PSL, please state 'No Provider'.
- ** Please provide the name of the VMS technology provider. If same as agency staffing provider above, please state 'Same as Above'. If no VMS technology is currently utilised for agency cascade, please state 'No Provider'.
- *** Please provide the name of the lead responsible person who looks after temporary agency staffing. If there are multiple people for each staffing group, please name each relevant person.

Direct Engagement (DE) - in relation to VAT saving on agency spend				
FY 2023/2024	Medical & Dental	Allied Health Professionals (AHPs) including Scientific, Therapeutic and Technical Staff	Nursing & Midwifery including Health Care Assistants (HCAs)	Non-Medical Non-Clinical (NMNC) including Admin & Clerical and Estates & Facilities
Name of DE Provider*	I can confirm PTHB does not have a Direct Engagement provider. Therefore, this is a nil response.			
Type of DE Service Procured**	Not applicable.			
DE Payroll Responsibility***	Not applicable.			
Contract Expiry Date with Provider	Not applicable.			
% of Agency Workers on DE Contracts	Not applicable.			
Total VAT Saving (£) Achieved****	Not applicable.			
Contact Name*****	Not applicable.			

* If a DE model is not currently utilised, please state 'No Provider'. If a DE model is utilised, but not via a DE provider as managed fully in-house, please state 'In-House'.

** Please advise of the type of DE service procured with the DE provider. Please state if the DE provider delivers a 'Managed Service' with agency and/or worker engagement, or if the DE provider delivers a 'Technology Only' service?

*** Please advise who payrolls DE workers. Please state 'DE Provider' if the DE provider payrolls workers, or if this is done in-house, please state 'In-House'. If this is carried out by another payroll organisation, please name the organisation.

**** Please state total VAT savings achieved through DE, pre any DE provider fees (if applicable).

***** Please provide the name of the lead responsible person who looks after Direct Engagement (DE). If this contact is the same as the lead responsible person for agency staffing, please still input the contact's name.

Under the terms of the Health Board's Freedom of Information procedure, individuals seeking access to recorded information held by the Health Board are entitled to request an internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request, please contact us directly at the address below or register your complaint via powysfoi.foi@wales.nhs.uk

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 0330 414 6421.

Yours sincerely



Debra Wood-Lawson
Director of Workforce & Organisation Development

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi.

We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.