



Bwrdd Iechyd
Addysgu Powys
Powys Teaching
Health Board

Information Governance Team
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Our ref: IG/FOI/24.R.321

16 September 2024

Sent via email to: [REDACTED]

Dear [REDACTED]

Request under the Freedom of Information Act 2000

I write further to your request for information, which was received on 16 August 2024, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) does hold the information that you require.

For ease of reference your request is set out below and my response follows.

Your Freedom of Information (FOI) Request:

I am writing to make a request under the Freedom of Information Act regarding Temporary Staff Management. Please can you complete the below questions.

Sourced Staffing Arrangements

1a. Do you have a master vendor (MV) or neutral vendor (NV) arrangement in place for sourcing agency staff? If so, please state which arrangement is in place.

1b. What is the name of the MV/NV provider(s) and what staffing groups do they source? e.g. medical, nursing etc.

1c. As part of the arrangement, is any NV technology provided by the supplier to help manage the procurement of agency staff?

1d. Please provide the contract start and end date for the supplier (dd/mm/yy)

Direct Engagement

2a. Does the organisation use a third party to provide a Direct Engagement/Outsourced Employment Solution? (This is where the NHS organisation sources agency staff via a recruitment agency but hold a direct

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Rydym yn croesawu gohebiaeth Gymraeg
Bwrdd Iechyd Addysgu Powys yw enw gweithred Bwrdd Iechyd Lleol
Addysgu Powys



We welcome correspondence in Welsh
Powys Teaching Health Board is the operational name of
Powys Teaching Local Health Board

contract between the organisation and the worker - there is often VAT savings associated to this employment model).

2b. What is the name of the Direct Engagement (DE)/Outsourced Employment supplier (e.g Staff Direct/247Time/Allocate/RL Datix, PlusUs, Retinue, Liaison, NHS Professionals, Agile Workforce/Holt, Litmus/Medacs etc.).

2c. Under the DE/Outsourced Employment arrangement, which staffing groups are managed? For example: Medical, Admin, Scientific staff. Please list all applicable.

2d. Please provide the contract start and end date for the DE supplier (dd/mm/yy)

2f. How much did the organisation pay the supplier in 23/24 (April 2023 to March 2024) for the provision of the direct engagement service?

Vendor Management System for Nurse Agency

3a. Does the organisation use a third-party Vendor Management System for the supply of nurse agency staff?

3b. Who supplies your Vendor Management System? E.g. RL Datix/Allocate, NHSP etc.

3c. Please provide the contract start and end date for this provider (dd/mm/yy)

Bank Management

4a. Please name the technology provider used to manage the supply of your bank staff, inclusive of any outsourced or managed arrangements (i.e. NHSP, Bank Partners, RL Datix/Allocate, Liaison, Patchwork, Locum's Nest etc). If more than one supplier is used, please name all suppliers

4b. Please name the staffing group each provider is used for e.g. medical, nursing, AHPs, admin and clerical.

4c. Please provide the contract start and end date for each bank supplier (dd/mm/yy)

4d. How much did the organisation pay the supplier(s) in 23/24 for the provision of the bank service?

Powys Response:

Q1a. I can confirm Powys Teaching Health Board (PTHB) does not have a Master Vendor (MV) or Neutral Vendor (NV) arrangement in place for sourcing agency staff.

Q1b - Q1d. Not applicable.

Q2a. I can confirm PTHB does not use a third party to provide a Direct Engagement/Outsourced Employment Solution

Q2b – Q2f. Not applicable.

Q3a. PTHB does use a third-party Vendor Management System for the supply of nurse agency staff.

Q3b. I can confirm Softcat PLC (Allocate) supplies our Vendor Management System.

Q3c. The contract start date with Allocate is 30 January 2021. The contract end date is 30 January 2026.

Q4a – Q4c. PTHB manages their Bank internally and use Softcat PLC (Allocate) to support with the booking of shifts.

Q4d. The Bank system was procured nationally for the NHS in Wales through Shared Services. We suggest you contact Shared Service via this email address for further information: shared.services@wales.nhs.uk

Under the terms of the Health Board's Freedom of Information procedure, individuals seeking access to recorded information held by the Health Board are entitled to request an internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request, please contact us directly at the address below or register your complaint via powysfoi.foi@wales.nhs.uk

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 0330 414 6421.

Yours sincerely



Mark McIntyre
Deputy Director Workforce & Organisational Development

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi.

We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.