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Bwrdd Iechyd
Addysgu Powys
Powys Teaching
Health Board

Information Governance Team
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Our ref: IG/FOI/24.R.084

7 March 2024

Sent via email to: [REDACTED]

Dear [REDACTED]

Request under the Freedom of Information Act 2000

I write further to your request for information which was received on 14 February 2024 and subsequent clarification received on 29 February 2024, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) does hold the information that you require.

Your Freedom of Information (FOI) Request:

I am writing to request information under the Freedom of Information Act regarding PAS, EHR and task management systems. Please can you complete the questions below:

1. Patient Administration System (used to support patient management, including tracking patients and managing admissions, ward attendances and appointments)

- Does the organisation use a Patient Administration System (PAS)? If yes, please provide the supplier's name.
- What is the contract end date of the PAS supplier?

2. Electronic Health Record System (a digital record of patient health information)

- Does the organisations use an Electronic Health Record (EHR)? If yes, please provide the supplier's name.
- What is the contract end date of the EHR supplier?

3. Patient Engagement (patient engagement tools refer to systems that enable patients to access personal health information and allows patients to choose to participate in their care)

- Does the organisation use a patient engagement tool? If yes, please provide the supplier's name.

Pencadlys
Tŷ Glasbury, Ysbyty Bronllys,
Aberhonddu, Powys LD3 0LU
Ffôn: 01874 711661



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Rydym yn croesawu gohebiaeth Gymraeg
Bwrdd Iechyd Addysgu Powys yw enw gweithredd Bwrdd Iechyd Lleol
Addysgu Powys



We welcome correspondence in Welsh
Powys Teaching Health Board is the operational name of
Powys Teaching Local Health Board

b. What is the contract end date of the Patient Engagement supplier?

4. Task Management Functionality

Please tick below which task management functionality currently used at the organisation.

Functionality	Tick if used
Static Task Lists	
Automated Escalation and Allocation of Tasks	

Clarification Requested

Regarding Q4 Task Management Functionality.

a. Please can you clarify if there is a specific service area you require information on regarding Task Management functionality.

b. Services have also indicated if you could clarify what you mean by

- Static Task Lists
- Automated Escalation and Allocation of Tasks.

Clarification Received

a. To clarify, no specific service area, task management functionality refers to any system in place that effectively tracks and manages tasks throughout projects.

b. To clarify, by Static Task List I simply mean a list of tasks that does not automatically update. Automated escalation and allocation of tasks refers to a system that can automatically escalate and allocate tasks.

Powys Response:

Q1. Please see attached our response to a previous request on Clinical Systems which we believe answers this question – FOI 23.R.397 Attachment 1.

Q2. Please see attached our response to a previous request on Electronic Patient Systems which we believe answers this question – FOI 23.R.347 Attachment 2.

Q3. We are deploying a patient portal that will allow patients to view their partial booking correspondence online. This will be provided by healthcare communications with a current contract end date of 31 March 2025.

Q4. Please see the table below for the task management functionality currently used in the organisation.

Functionality	Tick if used
Static Task Lists	√
Automated Escalation and Allocation of Tasks	√

Under the terms of the Health Board's Freedom of Information procedure, individuals seeking access to recorded information held by the Health Board are entitled to request an internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request, please contact us directly at the address below or register your complaint via powysfoi.foi@wales.nhs.uk

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 0330 414 6421.

Yours sincerely



Pete Hoggood
Deputy Chief Executive Officer and
Director of Finance, IT & Information Services

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi.

We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay