



Bwrdd Iechyd  
Addysgu Powys  
Powys Teaching  
Health Board

Information Governance Team  
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Powys LD3 0LY  
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Our ref: IG/FOI/24.R.101

19 March 2024

Sent via email to: [REDACTED]

Dear [REDACTED]

## Request under the Freedom of Information Act 2000

I write further to your request for information, which was received on 26 February 2024, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) partly holds the information that you require.

For ease of reference your request is set out below and our response follows each question individually.

### Your Freedom of Information (FOI) Request and Powys response (Bold):

Please disclose the following information pertaining to the health board's use of agency workers (nurses and medical locums etc.) within the 20 working days permitted under the Freedom of Information Act.

#### Section A: Total Agency Spend Per Job Category - Last 6 Months

1. In the period between 1st August 2023 and 31st January 2024, how much did the health board spend on Agency Medical Locums (including all locum grades, including locum pay, agency fees, on costs etc. - excluding only VAT. Please exclude the cost of any MSP fee (managed service provider fee) where such arrangements mean that this is distinguishable from the agency fee – **I can confirm that PTHB spent £1,487K.**

2. In the period between 1st August 2023 and 31st January 2024, how much did the health board spend on Agency Nurses (including nurse pay, agency fees, on costs etc. - excluding only VAT. Please exclude the cost of any MSP fee (managed service provider fee) where such arrangements mean that this is distinguishable from the agency fee. Please include all nursing bands, including band 2 HCAs. If possible, please break down the spend by banding – **I can confirm that PTHB spent £3,088K. Please note that the figure includes total spend without any exclusions e.g. Registered Agency Nurses.**

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Rydym yn croesawu gohebiaeth Gymraeg  
Bwrdd Iechyd Addysgu Powys yw enw gweithred Bwrdd Iechyd Lleol  
Addysgu Powys



We welcome correspondence in Welsh  
Powys Teaching Health Board is the operational name of  
Powys Teaching Local Health Board

3. In the period between 1st August 2023 and 31st January 2024, how much did the health board spend on Agency AHP/HSS workers (including all AHP.HSS job roles, including pay, agency fees, on costs etc. - excluding only VAT. Please exclude the cost of any MSP fee (managed service provider fee) where such arrangements mean that this is distinguishable from the agency fee - **I can confirm that PTHB spent £341K.**

4. In the period between 1st August 2023 and 31st January 2024, how much did the health board spend on Non-Medical / Non-Clinical (NMNC) agency workers (including all NMNC job roles, including pay, agency fees, on costs etc. - excluding only VAT. Please exclude the cost of any MSP fee (managed service provider fee) where such arrangements mean that this is distinguishable from the agency fee - **I can confirm that PTHB spent £63K.**

Section B: Supporting Services (Managed Services / Master Vendors / Neutral Vendors / Vendor Management Technology etc.)

1.0. For each of the agency staffing categories mentioned above (Medical Locums, Agency Nurses, AHP/HSS and NMNC), does the health board utilise either a technology provision and/or the services of any type of managed service provider (MSP), be it Master Vendor, Neutral Vendor, Managed Service or otherwise, in the course of managing the supply of Medical Locums?

**Medical Locums**

- **Medacs.**
- **CCS (Crown Commercial Services) - RM161\_lot 2 Medical and Dental.**

**Agency Nurses**

- **Managed contract through procurement - Contract number AW84976.**

**Allied Health Professionals (AHPs)**

- **CCS (Crown Commercial Services) Framework – RM161\_lot 3 AHP's.**

**Non-Medical, Non-Clinical (NMNC)**

- **Crown Commercial Services (CCS) Framework - RM161\_lot 3 Admin and Clerical.**

If yes to Section B - 1.0, please also answer 1.1 and 1.2:

1.1: For each staff category, please describe the solution in place - including a. the type of solution (i.e. tech or managed services etc.), b. the company providing the service (e.g. Medacs, Retinue, NHSP etc.), c. the cost charged for the solution (e.g. 4% of agency spend, or [X] per timesheet hour), and d. the procurement Framework under which the solution is contracted (e.g. CCS RM6161 or HTE TWS11 Lot 2b etc.).

**Medical Locums**

- a. Managed Service.**
- b. Medacs.**

- c. Unable to answer this question as no managed service provider fee is shown separately.
- d. CCS Framework - RM161\_lot 2 Medical and Dental.

#### **Agency Nurses**

- a. Managed Service.
- b. On contract agency framework - Contract number AW84976.
- c. Unable to answer this question as no managed service provider fee is shown separately.
- d. See answer B above.

#### **Allied Health Professionals (AHPs)**

- a. Managed Service.
- b. CCS Framework – RM161\_lot 3 AHP's.
- c. Unable to answer this question as no managed service provider fee is shown separately.
- d. See answer B above.

#### **Non-Medical, Non-Clinical (NMNC)**

- a. Managed Service.
- b. CCS Framework - RM161\_lot 3 Admin and Clerical.
- c. Unable to answer this question as no managed service provider fee is shown separately.
- d. See answer B above.

1.2: For each of the solutions you've listed above, please state the contract expiry date.

**Medacs – August 2024.**

**AW84976 – February 2025.**

Section C: Procurement Activity and Associated Persons

1. Please advise whether the health board is likely to undertake procurement activity in relation to any of the solution either that are already in place, or in order to put such a solution in place, in the next 12 months.

**I can confirm the Health Board uses the All Wales on-contract framework which is managed by the NHS Wales Shared Services Partnership Procurement Team. The expiry date for those contracts is noted in the answer to question 1.2 above and will be managed centrally by them.**

2. Please provide the name, email address and telephone number, for the person(s) involved in 'buying' such solutions. In case of the existing contracts mentioned above, please provide the details of the person who would take overall ownership of evaluating the contract renewal moving forward.

**This is an All-Wales contract held with NHS Wales Shared Services Partnership (NWSSP) and we suggest you contact them for further information [shared.service@wales.nhs.uk](mailto:shared.service@wales.nhs.uk)**

Under the terms of the Health Board's Freedom of Information procedure, individuals seeking access to recorded information held by the Health Board are entitled to request an internal review of the handling of their requests. If

you would like to complain about the Health Board's handling of your request, please contact us directly at the address below or register your complaint via [powysfoi.foi@wales.nhs.uk](mailto:powysfoi.foi@wales.nhs.uk)

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 0330 414 6421.

Yours sincerely



**Debra Wood-Lawson**  
**Director of Workforce & Organisation Development**

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi.

We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay