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Bwrdd Iechyd
Addysgu Powys
Powys Teaching
Health Board

Information Governance Team
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Tel: 01686 252159/01874 442071

Our ref: IG/FOI/24.R.264

26 July 2024

Sent via email to: [REDACTED]

Dear [REDACTED]

Request under the Freedom of Information Act 2000

I write further to your request for information, which was received on 4 July 2024, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) does hold the information that you require.

For ease of reference your request is set out below and my response follows.

Your Freedom of Information (FOI) Request:

Could you please provide me with a copy (electronic is fine) of your "OPEN VISITING TIMES POLICY" or the policy document or documents that most closely contain the same or similar information to this such as visiting times, protected mealtimes along with the policies description of the exact meaning of anything related to hospital visiting and protected mealtimes.

I would like to see the Powys Teaching Health Boards "Policy" document that covers patient visiting and as much detail as possible relating to protected mealtimes.

Powys Response:

Within our dementia friendly hospital charter work and the mental health department, we encourage open visiting, but this needs to be agreed with the ward to ensure that a flexible assessment of the needs of individual patients can be accommodated and any risks of infections can be discussed. The purpose of protected mealtimes in the health board is to ensure that care is not provided during those times, to ensure that mealtimes are uninterrupted enabling patients to enjoy their meals, this simply means that no doctors rounds/ therapy intervention or things like blood tests will not take place during this time, we recognise and value the sociable aspects of mealtimes and

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Rydym yn croesawu gohebiaeth Gymraeg
Bwrdd Iechyd Addysgu Powys yw enw gweithred Bwrdd Iechyd Lleol
Addysgu Powys



We welcome correspondence in Welsh
Powys Teaching Health Board is the operational name of
Powys Teaching Local Health Board

encourage family members to be present during this time, there is evidence that suggests patients eat more when they are with friends and family.

I can confirm Powys Teaching Health Board does not have an official visiting policy. Please see the following link and attachments which covers protected mealtimes and visiting policies.

- [Visiting Arrangements - Powys Teaching Health Board](#)
- FOI 24.R.264 Attachment 1- Mental Health Policy for visiting Felindre Ward including children visiting. Please note this Policy is currently under review.
- FOI 24.R.264 Attachment 2- Infection Prevention Control SOP for safe management of visitors to inpatient settings and birth centres.
- FOI 24.R.264 Attachment 3 - Information for visitors to inpatient settings and birth centres.

Under the terms of the Health Board's Freedom of Information procedure, individuals seeking access to recorded information held by the Health Board are entitled to request an internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request, please contact us directly at the address below or register your complaint via powysfoi.foi@wales.nhs.uk

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 0330 414 6421.

Yours sincerely



Helen Bushell
Director of Corporate Governance/Board Secretary

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi.

We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.