

Our ref: IG/FOI/24.R.291

13 August 2024

Sent via email to: [REDACTED]

Dear [REDACTED]

Request under the Freedom of Information Act 2000

I write further to your request for information, which was received on 24 July 2024, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) does hold the information that you require.

For ease of reference your request is set out below and my response follows.

Your Freedom of Information (FOI) Request:

I am writing to request information under the Freedom of Information Act regarding your finance software system. Specifically, I would like to know:

1. The name of your finance software system.
2. The name of the supplier who implemented your finance software system.
3. The installation date of your finance software system.
4. The contract expiration date for your current finance software system.
5. The total upfront installation and implementation costs for your finance system, including software, consultancy, training, and related expenses.
6. The total annual costs to run and maintain your finance system. Please can you also break down your annual costs by:
 - Software licensing fees
 - Maintenance and support fees
 - Hardware costs
 - Consultancy
 - Training

- o Other recurring expenses (please specify)

7. Do you have any plans to switch to a different finance system or upgrade the current system?

Powys Response:

Q1. I can confirm Powys Teaching Health Boards finance software system is Oracle Financial Management Solutions.

Q2. The supplier who implemented our finance software system is Oracle.

Q3. The Health Board first started using Oracle finance software system in 2002.

Q4. Our contract end date for our financial software system is 2028.

Q5. Not available.

Q6. Please see the list below for PTHB annual costs to run, maintain our financial system.

- o Software licensing fees - £9,416
- o Maintenance and support fees - £3,488
- o Hardware costs - included in Maintenance and support fees.
- o Consultancy - £17,180
- o Training – Not applicable.
- o Other recurring expenses (please specify) - Not applicable.

Q7. Yes. Please note that the Health Board works in partnership with other NHS Wales organisations to procure and implement a finance system that is used by all organisations in NHS Wales.

Under the terms of the Health Board's Freedom of Information procedure, individuals seeking access to recorded information held by the Health Board are entitled to request an internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request, please contact us directly at the address below or register your complaint via powysfoi.foi@wales.nhs.uk

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 0330 414 6421.

Yours sincerely



Hywel Pullen
Deputy Director of Finance

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi.

We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.