

Our ref: IG/FOI/24.R.292

19 September 2024

Sent via email to: [REDACTED]

Dear [REDACTED]

Request under the Freedom of Information Act 2000

I write further to your request for information, which was received on 24 July 2024, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) does hold the information that you require.

Your Freedom of Information (FOI) Request:

I would like to ask for the Policies and procedures of the South Powys Crisis Resolution Home Treatment Team that were active between 2020 and 2023.

Please can you also provide the general policy for South Powys Crisis Resolution Home Treatment Team regarding working with patients that have been sent home on leave or discharged after a period in an acute psychiatric unit.

Powys Response:

Please see below in response to your request for policies on South Powys Crisis Resolution Home Treatment Team (CRHTT):

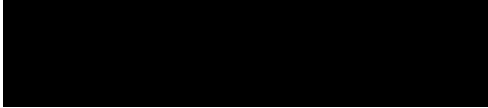
- FOI 24.R.292 Attachment 1- CRHTT Operational Policy – Draft

Please note – this policy has recently been approved by the Mental Health & Learning Disabilities Division and Corporate approval is imminent.

Under the terms of the Health Board's Freedom of Information procedure, individuals seeking access to recorded information held by the Health Board are entitled to request an internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request, please contact us directly at the address below or register your complaint via powysfoi.foi@wales.nhs.uk

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 0330 414 6421.

Yours sincerely



Louisa Kerr
Assistant Director for Mental Health and Learning Disabilities

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi.

We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.