



Bwrdd Iechyd  
Addysgu Powys  
Powys Teaching  
Health Board

Information Governance Team  
Hafren Ward  
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Powys LD3 0LY  
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Our ref: IG/FOI/24.R.241

26 June 2024

Sent via email to: [REDACTED]

Dear [REDACTED]

### Request under the Freedom of Information Act 2000

I write further to your request for information, which was received on 12 June 2024, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) does hold the information that you require.

For ease of reference your request is set out below and my response follows each question individually:

#### Your Freedom of Information (FOI) Request:

Under the provision of the Freedom of Information Act 2000 please can you answer the following questions relating to the workforce/staffing system(s) you currently use.

My preference is that you reply in the email body in the table provided or copy the tables below into an excel spreadsheet or pdf and populate the relevant fields. However, how you complete the request is entirely up to you.

| Rostering |   |                    |                  |              |                    |
|-----------|---|--------------------|------------------|--------------|--------------------|
|           | For each of the staff group categories:                                     | Medical and Dental | Nursing and HCAs | AHPs and HSS | Admin and Clerical |
| 1         | Does your Trust use an E-Rostering provider?                                | Yes                | Yes              | Yes          | Yes                |
| 2         | What is the name of your current E-Rostering provider?                      | Softcat Plc        | Softcat Plc      | Softcat Plc  | Softcat Plc        |
| 3         | What is the contract start date for your e-rostering software? (dd/mm/yyyy) | 31/01/2021         | 31/01/2021       | 31/01/2021   | 31/01/2021         |

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|             |  |   |                         |                     |                           |
|-------------|--|---|-------------------------|---------------------|---------------------------|
| 4           | What is the contract end date for your e-rostering software? (dd/mm/yyyy)  | 30/01/2026  | 30/01/2026              | 30/01/2026          | 30/01/2026                |
| 5           | How many licenses is your contract for?  | The contract is held by NHS Wals Shared Services Partnership (NWSSP). I recommend you contact them for further information via <a href="mailto:shared.services@wales.nhs.uk">shared.services@wales.nhs.uk</a> |                         |                     |                           |
| <b>Bank</b> |  |   |                         |                     |                           |
|             | <b>For each of the staff group categories:</b>   | <b>Medical and Dental</b>   | <b>Nursing and HCAs</b> | <b>AHPs and HSS</b> | <b>Admin and Clerical</b> |
| 1           | Do you have an <b>in-house temporary staffing team</b> to manage your <b>bank</b> OR is this <b>outsourced</b> to a company? (In-house/Outsourced) | In house  | In house                | In house            | In house                  |
| 2           | If outsourced, what is the name of this company?   | N/A   | N/A                     | N/A                 | N/A                       |
| 3           | What was the start date for the contract with this outsourced provider? (dd/mm/yyyy)   | N/A   | N/A                     | N/A                 | N/A                       |
| 4           | What is the expiry date for the contract with this outsourced provider? (dd/mm/yyyy)   | N/A   | N/A                     | N/A                 | N/A                       |
|             | <b>For each of the staff group categories:</b>   | <b>Medical and Dental</b>   | <b>Nursing and HCAs</b> | <b>AHPs and HSS</b> | <b>Admin and Clerical</b> |
| 5           | Does your organisation use <b>digital technology/ software</b> to manage it's staff bank?  | Yes   | Yes                     | Yes                 | Yes                       |
| 6           | If the response was YES to question 1, what is the name of your digital staff bank technology (e.g. Allocate, Patchwork, Locum's Nest)?            | Allocate  | Allocate                | Allocate            | Allocate                  |
| 7           | What was the contract start date for the provider you currently use for your Digital staff bank? (dd/mm/yyyy)                                      | 31.01.2024  | 31.01.2024              | 31.01.2024          | 31.01.2024                |
| 8           | What is the contract expiry date for the provider you currently use for your Digital staff bank? (dd/mm/yyyy)                                      | 30.01.2026  | 30.01.2026              | 30.01.2026          | 30.01.2026                |

Under the terms of the Health Board's Freedom of Information procedure, individuals seeking access to recorded information held by the Health Board are entitled to request an internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request, please contact us directly at the address below or register your complaint via [powysfoi.foi@wales.nhs.uk](mailto:powysfoi.foi@wales.nhs.uk)

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 0330 414 6421.

Yours sincerely



**Debra Wood-Lawson**  
**Executive Director of People and Culture**

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi.

We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.