



Bwrdd Iechyd
Addysgu Powys
Powys Teaching
Health Board

Information Governance Team
Hafren Ward
Bronllys Hospital
Bronllys
Brecon
Powys LD3 0LY
Email: Powys.FOI@wales.nhs.uk
Tel: 01686 252159/01874 442071

Our ref: IG/FOI/24.R.118

15 April 2024

Sent via email to: [REDACTED]

Dear [REDACTED]

Request under the Freedom of Information Act 2000

I write further to your request for information, which was received on 15 March 2024, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) partly holds the information that you require.

For ease of reference your request is set out below and our response follows:

Your Freedom of Information (FOI) Request:

We are writing to you under the Freedom of Information Act 2000 to request information. Please provide the following details:

1. What software do you use for your payroll, HR and finance solutions, how much annually do you spend on each, when does each contract expire?
2. Do you manage your payroll in-house or do you outsource it if so, who do you outsource it to?
3. How many people do you pay each month using your payroll solution?
4. How many pensioners do you pay using your payroll solution?
5. Do you use Microsoft power platform technologies such as Power Automate, Power Virtual Agents?
6. What is the employee count in your organisation?
7. Do you collaborate with other organisations in the delivery of HR & Payroll shared services? If so which organisation?
8. Do you work with any industry experts such as ATOS, KPMG, EY, Accenture etc?
9. Who in your organisation is the head of service for HR and Payroll software or services and what is their role?

Pencadlys
Tŷ Glasbury, Ysbyty Bronllys,
Aberhonddu, Powys LD3 0LU
Ffôn: 01874 711661



Headquarters
Glasbury House, Bronllys Hospital
Brecon, Powys LD3 0LU
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Rydym yn croesawu gohebiaeth Gymraeg
Bwrdd Iechyd Addysgu Powys yw enw gweithredd Bwrdd Iechyd Lleol
Addysgu Powys



We welcome correspondence in Welsh
Powys Teaching Health Board is the operational name of
Powys Teaching Local Health Board

Powys Response:

Q1. I can confirm Powys Teaching Health Board (PTHB) uses the Electronic Staff Record (ESR) software for Payroll, HR and finance solutions. The contract details are held by the Welsh Government. For further information, I recommend you contact them directly to answer this question via the following email address: Freedom.ofinformation@gov.wales

Q2. I can confirm we do not manage our Payroll internally; this service is outsourced to NHS Wales Shared Services Partnership (NWSSP). I recommend you contact NWSSP via: shared.service@wales.nhs.uk

Q3-Q4. I can confirm that PTHB does not hold this information. Payroll is outsourced to NWSSP. I recommend you contact NWSSP for further information.

Q5. PTHB uses Power Automate, Power Apps and Robotic Process Automation.

Q6. I can confirm the employee count in PTHB for permanent/ fixed term staff is 2520.

Q7. Please see response above to question 2.

Q8. PTHB does not hold this information. I recommend you contact NWSSP.

Q9. I can confirm that PTHB's head of service for HR and Workforce services is our Executive Director of Workforce & Organisation Development Debra Wood-Lawson. As stated above PTHB's management of payroll software services is led within NHS Wales Share Services Partnership.

Under the terms of the Health Board's Freedom of Information procedure, individuals seeking access to recorded information held by the Health Board are entitled to request an internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request, please contact us directly at the address below or register your complaint via powysfoi.foi@wales.nhs.uk

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 0330 414 6421.

Yours sincerely



Debra Wood-Lawson
Director of Workforce & Organisation Development

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi.

We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay