



Bwrdd Iechyd
Addysgu Powys
Powys Teaching
Health Board

Information Governance Team
Hafren Ward
Bronllys Hospital
Bronllys
Brecon
Powys LD3 0LY
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Our ref: IG/FOI/24.R.131

3 April 2024

Sent via email to: [REDACTED]

Dear [REDACTED]

Request under the Freedom of Information Act 2000

I write further to your request for information, which was received on 27 March 2024, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) does hold the information that you require.

For ease of reference your request is set out below and our response follows:

Your Freedom of Information (FOI) Request:

Information on software used for estates and facilities management. I would like to know the following information:

Q1: What software does your trust currently use for their CAFM solution (Computer Aided Facilities Management)? If there are multiple solutions, please name all of them not just the main solution.

Q2: What is the expiry date for the software used (if on an annual/rolling contract please state)? If there are multiple solutions, please list all known expiry dates.

Q3: Who is the person responsible for managing this system?

Q4: What is this person's job title?

Powys Response:

Q1. I can confirm that PTHB uses two Computer Aided Facility Management (CAFM) systems.

- SFG20/ Causeway – this is used for Estates Planned and Preventative maintenance tasks and task scheduling.

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Tŷ Glasbury, Ysbyty Bronllys,
Aberhonddu, Powys LD3 0LU
Ffôn: 01874 711661



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Rydym yn croesawu gohebiaeth Gymraeg
Bwrdd Iechyd Addysgu Powys yw enw gweithred Bwrdd Iechyd Lleol
Addysgu Powys



We welcome correspondence in Welsh
Powys Teaching Health Board is the operational name of
Powys Teaching Local Health Board

- MiCad - this is a room cleaning monitoring system, to record, monitor and report the standards of cleanliness found.

Q2. I can confirm:

- SFG20/ Causeway is an annual contract which expires August each year.
- MiCad is an annual contract which expires March each year.

Q3 & 4. Roles responsible for managing the systems are:

- SFG20/ Causeway - Estates Officer Engineering Specialist.
- MiCad - Service Improvement Manager - Compliance and Quality.

Under the terms of the Health Board's Freedom of Information procedure, individuals seeking access to recorded information held by the Health Board are entitled to request an internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request, please contact us directly at the address below or register your complaint via powysfoi.foi@wales.nhs.uk

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 0330 414 6421.

Yours sincerely



Claire Madsen
Director of Therapies & Health Sciences

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi.

We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay