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Bwrdd Iechyd
Addysgu Powys
Powys Teaching
Health Board

Information Governance Team
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Brecon
Powys LD3 0LY
Email: Powys.FOI@wales.nhs.uk
Tel: 01686 252159/01874 442071

Our ref: IG/FOI/24.R.223

31 May 2024

Sent via email to: [REDACTED]

Dear [REDACTED]

Request under the Freedom of Information Act 2000

I write further to your request for information, which was received on 22 May 2024, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) partly holds the information that you require.

Your Freedom of Information (FOI) Request:

I am writing to you under the Freedom of Information Act 2000 to request the following information from Powys Teaching Health Board. Specifically, I am seeking information pertaining to the acute NHS hospitals within your purview but excluding hospitals specialising in mental health or psychiatric care.

Please may you provide me with:

1. Copies of all policies related to violence by patients and/or their visitors against staff. Please include all policies related to the following:

- Any physical, verbal, or sexual aggression, assault, or stalking.
- Violence both experienced and witnessed by staff.
- Any separate policies for different types of violence, different staff groups, or different phases of violence, e.g. during and following the event.

2. Copies of all policies/procedures related to the following post-violence measures, if not included within the above (1):

- Immediate sanctions for aggressor(s) (e.g. discharge)
- Processes for incident reporting
- Processes for debrief with staff member(s) and/or aggressor(s)
- Follow-up with aggressor(s) (e.g. accountability letter, behaviour contract)
- Counselling or similar longer-term psychological support for staff member(s)

Pencadlys
Tŷ Glasbury, Ysbyty Bronllys,
Aberhonddu, Powys LD3 0LU
Ffôn: 01874 711661



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Brecon, Powys LD3 0LU
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Rydym yn croesawu gohebiaeth Gymraeg
Bwrdd Iechyd Addysgu Powys yw enw gweithred Bwrdd Iechyd Lleol
Addysgu Powys



We welcome correspondence in Welsh
Powys Teaching Health Board is the operational name of
Powys Teaching Local Health Board

- Incident investigation (e.g. root cause analysis) and feedback to relevant parties
- Longer-term sanctions for aggressor(s) (e.g. card system)
- Examples of processes for tailored management plans for patients with a known history of aggressive behaviour (including use of a flag/alert system)
- Staff sickness absence and/or returning to work following work-related injury.

Powys Response:

Due to the sparsely populated nature of Powys, the Health Board does not have any acute general or mental health hospitals within its purview. We only operate community hospitals. I have attached the following policies that are relevant to your request:

- FOI 24.R.223 Attachment 1 – HR 070 Domestic Abuse and Sexual Violence Policy.
- FOI 24.R.223 Attachment 2 – HSP 005 Policy and Procedures for Protecting Employees from Violence and Aggression.

Under the terms of the Health Board's Freedom of Information procedure, individuals seeking access to recorded information held by the Health Board are entitled to request an internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request, please contact us directly at the address below or register your complaint via powysfoi.foi@wales.nhs.uk

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 0330 414 6421.

Yours sincerely



Debra Wood-Lawson
Executive Director of People and Culture

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi.

We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.