



Bwrdd Iechyd
Addysgu Powys
Powys Teaching
Health Board

Information Governance Team
Hafren Ward
Bronllys Hospital
Bronllys
Brecon
Powys LD3 0LY
Email: Powys.FOI@wales.nhs.uk
Tel: 01686 252159/01874 442071

Our ref: IG/FOI/24.R.225

27 June 2024

Sent via email to: [REDACTED]

Dear [REDACTED]

Request under the Freedom of Information Act 2000

I write further to your request for information, which was received on 23 May 2024, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) does hold the information that you require.

Your Freedom of Information (FOI) Request:

This is a freedom of information request under the Freedom of Information Act 2000. Please provide the following information you have pertaining to patient information leaflets and e-consent within your Trust.

FOI request:

1) Does the Trust use a third-party provider to create/write, manage or track patient information leaflets?

If so, could you please provide the following information (if the Trust uses multiple third-party solutions, please provide details for all of these):

- The current supplier(s)
- Contract value(s) (per annum)
- Contract(s) renewal date(s)
- When did the Trust first start using this third-party?

2) Does the Trust have a software solution to manage patient e-consent? If yes, is this a standalone solution, or part of a wider electronic patient records system?

3) For the Trust's patient e-consent system(s), could you please provide the following information (if the Trust uses multiple third-party solutions, please provide details for all of these):

Pencadlys
Tŷ Glasbury, Ysbyty Bronllys,
Aberhonddu, Powys LD3 0LU
Ffôn: 01874 711661



Headquarters
Glasbury House, Bronllys Hospital
Brecon, Powys LD3 0LU
Tel: 01874 711661



- The current supplier(s)
- Contract value(s) (per annum)
- Contract(s) renewal date(s)
- When did the Trust first start using this third-party?

4) Please could you indicate which solutions are used by each department in the Trust:

Department	Patient information leaflets (e.g. third-party provider incl. name, no external solution used, not applicable)	E-consent (e.g. third-party provider incl. name, no external solution used, not applicable)
Accident and emergency (A&E)		
Diagnostic imaging/ radiology		
Endoscopy		
Mental Health		
Obstetrics		
Oncology		
Paediatrics		
Surgical procedures (day-patient/ in-patient)		
Surgical procedures (out-patient)		

Powys Response:

Q1. I can confirm that Powys Teaching Health Board (PTHB) uses EIDO, which is a national database all Welsh health boards subscribe to.

- I can confirm this contract is centrally procured by NHS Wales Shared Services Partnership (NWSSP) and is funded by Welsh Risk Pool. Therefore, we suggest you contact NWSSP for further information relating to contract value and renew dates via: shared.services@wales.nhs.uk
- PTHB started using EIDO approximately October 2023.

Q2. PTHB does not have a software solution to manage patient e-consent.

Q3. Not applicable.

Q4. Please see the table below for the services PTHB provide. Some departments may also signpost to approved websites, but this information is not held centrally.

Department	Patient information leaflets (e.g. third-party provider incl. name, no external solution used, not applicable)	E-consent e.g. third-party provider incl. name, no external solution used, not applicable)

Accident and emergency (A&E)	N/A as PTHB does not have A&E Depts.	N/A
Diagnostic imaging/ radiology	EIDO	
Endoscopy	EIDO	
Mental Health	EIDO	
Obstetrics	N/A as PTHB does not have these depts	
Oncology	N/A as PTHB does not have these depts.	
Paediatrics	EIDO	
Surgical procedures (day-patient/ in-patient)	EIDO	
Surgical procedures (out-patient)	EIDO	

Under the terms of the Health Board's Freedom of Information procedure, individuals seeking access to recorded information held by the Health Board are entitled to request an internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request, please contact us directly at the address below or register your complaint via powysfoi.foi@wales.nhs.uk

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 0330 414 6421.

Yours sincerely



Claire Madsen
Executive Director of Therapies & Health Sciences

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi.

We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.