



Bwrdd Iechyd  
Addysgu Powys  
Powys Teaching  
Health Board

Information Governance Team  
Hafren Ward  
Bronllys Hospital  
Bronllys  
Brecon  
Powys LD3 0LY  
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Our ref: IG/FOI/24.R.227

26 June 2024

Sent via email to: [REDACTED]

Dear [REDACTED]

**Request under the Freedom of Information Act 2000**

I write further to your request for information, which was received on 24 May 2024, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) does hold the information that you require.

For ease of reference your request is set out below and my response follows each question individually.

Your Freedom of Information (FOI) Request and Powys Response (Bold):

Under the Freedom of Information Act, I would like to request the following information:

| Interpretation and Translation Services  |  |              |
|--|--|--------------|
| Question   | Notes  | Response:    |
| What was your overall 23/24 spend for interpretation and translation services? | Apr 23– Mar 24<br>Spend to include all service formats across all contracts held | <b>177k.</b> |
| What was your overall 22/23 spend for interpretation and translation services? | Apr 22– Mar 23<br>Spend to include all service formats across all contracts held | <b>220k.</b> |
| What was your overall 21/22 spend for interpretation and translation services? | Apr 21– Mar 22<br>Spend to include all service formats across all contracts held | <b>183k.</b> |

Pencadlys  
Tŷ Glasbury, Ysbyty Bronllys,  
Aberhonddu, Powys LD3 0LU  
Ffôn: 01874 711661



Headquarters  
Glasbury House, Bronllys Hospital  
Brecon, Powys LD3 0LU  
Tel: 01874 711661

Rydym yn croesawu gohebiaeth Gymraeg  
Bwrdd Iechyd Addysgu Powys yw enw gweithreidd Bwrdd Iechyd Lleol  
Addysgu Powys



We welcome correspondence in Welsh  
Powys Teaching Health Board is the operational name of  
Powys Teaching Local Health Board

| Question  | Notes  | Response:   |   |
|---|--|---|---|
| Please confirm the following details for your provider(s) of interpretation services for each year:   |  | Provider 1  | Provider 2  |
|   |  | Provider name   | e.g. inhouse / provider name)   |
| Scope of contract and value of spend where in scope in Apr23-Mar'24 year<br>a) Pre-booked face-to-face<br>b) Pre-booked video<br>c) Pre-booked telephone<br>d) On-demand video<br>e) On-demand telephone<br>f) British Sign Language<br>g) Interpreters on wheels | a) Yes/No, If yes £x<br>b) Yes/No, If yes £x<br>c) Yes/No, If yes £x<br>d) Yes/No, If yes £x<br>e) Yes/No, If yes £x<br>f) Yes/No, If yes £x<br>g) Yes/No, If yes £x | <b>a &amp; b. Yes £53,038.56 I can confirm data is not separately held.<br/>c. No.<br/>d. No.<br/>e. No.<br/>f. Yes. £6,169.81<br/>g. No.</b> | <b>a-e. Yes £5,393.90 I can confirm data is not separately held.<br/>f. Yes. £177.60<br/>g. No.</b> |
| Value of spend against each in-scope service Apr'22-Mar'23 year   | Specific data not held for earlier years   | <b>Specific data not held for earlier years.</b>  | <b>Specific data not held for earlier years.</b>  |
| Value of spend against each in-scope service Apr'21-Mar'22 year   | Specific data not held for earlier years   | <b>Specific data not held for earlier years.</b>  | <b>Specific data not held for earlier years.</b>  |
| Current contract start date   | DD/MM/YYYY   | <b>Pre 2021.</b>  | <b>Pre 2021.</b>  |
| Current contract end date   | DD/MM/YYYY   | <b>Rolling.</b>   | <b>Rolling.</b>   |
| Any extension options available under the existing contract   | e.g. 2 x 12 months   | <b>Rolling.</b>   | <b>Rolling.</b>   |
| How was this contract awarded?  | e.g. Tender / direct award   | <b>NHS Wales Shared Services Partnership (NWSSP).</b>   |   |
| Which procurement framework was used to award this contract?  | e.g. NHS SBS / ESPO / No framework used  | <b>NWSSP.</b>   | <b>NWSSP via WITS.</b>  |
| Have service credits been applied in the last 12 months?<br>If yes, what performance failure was this linked to?  | e.g. Yes - non-fulfilment of BSL   | <b>Yes – erroneous billing rate.</b>  |   |
| Is there is an exclusivity clause, which would prevent you from piloting additional or  | Yes/No   | <b>No.</b>  | <b>No.</b>  |

|   |   |  |  |
|---|---|--|--|
| complementary interpreting services during the duration of your current contract? |   |  |  |
| From which budget within your organisation are interpreting services funded?      | Budget/ Department name                   | <b>Equality and Welsh Language.</b>                            |  |
| Which staff member/ job role is responsible for signing off that budget?          | e.g. Equality, Diversity & Inclusion Lead | <b>Service lead for Equality and Welsh Language.</b>           |  |
| Which staff member/ job role manages the interpretation services contract(s)?     | e.g. Equality, Diversity & Inclusion Lead | <b>Not managed in PTHB – NWSSP managed on all-Wales basis.</b> |  |

Under the terms of the Health Board's Freedom of Information procedure, individuals seeking access to recorded information held by the Health Board are entitled to request an internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request, please contact us directly at the address below or register your complaint via [powysfoi.foi@wales.nhs.uk](mailto:powysfoi.foi@wales.nhs.uk)

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 0330 414 6421.

Yours sincerely



**Debra Wood-Lawson**  
**Executive Director of People and Culture**

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi.

We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.