

Our ref: IG/FOI/FOI.086.24

6 November 2024

Sent via email to: [REDACTED]

Dear [REDACTED]

Request under the Freedom of Information Act 2000

I write further to your request for information, which was received on 4 November 2024, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) does hold the information that you require. For ease of reference your request is set out below and my response follows.

Your Freedom of Information (FOI) Request:

I would like to know how much you spent on translation services in your hospitals in 2023.

Powys Response:

I can confirm the Health Board has responded to a request recently of a similar nature which we feel answers the questions you raised. Please follow the link to the health board's disclosure log [Disclosure Log - Powys Teaching Health Board](#) FOI 24.R.229 can be found in the May folder. If any part of your request has not been answered by this response, please submit a new request addressing the missing information only.

Please Note: Question 3 of FOI 24.R.229 has since been updated, Powys Teaching Health Board (PTHB) also use SignLive and British Sign Language (BSL).

Under the terms of the Health Board's Freedom of Information procedure, individuals seeking access to recorded information held by the Health Board are entitled to request an internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request, please contact us directly at the address below or register your complaint via powysfoi.foi@wales.nhs.uk

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 0330 414 6421.

Yours sincerely



Mark McIntyre
Deputy Director for People and Culture

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi.

We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.