

Our ref: IG/FOI.011.24

3 October 2024

Sent via email to: [REDACTED]

Dear [REDACTED]

## Request under the Freedom of Information Act 2000

I write further to your request for information, which was received on 5 September 2024, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) does hold the information that you require.

For ease of reference your request is set out below and our response follows:

### Your Freedom of Information (FOI) Request:

Please could you provide me with the following information under the freedom of information act?

1. What contractual relationships are in place for supplying agency nurses and who is responsible for managing them?
2. How many agencies are used to supply agency nurses? Please list them.
3. Of these agencies, how many are off framework? Please list them.
4. Over the past 6 months, how many shifts have been filled via an off framework agency?
5. Who is your highest paid agency nurse, what is their speciality and their hourly charge?
6. Please outline your spend per agency, broken down by grade and speciality of nurse over the past 6 months?

**Powys Response:**

Q1. I can confirm Powys Teaching Health Board (PTHB) does have a managed contract for on-contract agencies in place which is managed by NHS Wales Shares Service Partnership (NWSSP).

Q2. Please see the list below for the list of agencies used to supply agency nurses within PTHB.

<b>Agency</b>	
247 Lifeline Ltd	Medicure Professionals Ltd
9AND Limited T/A Nurses On Call	Medilink Consulting Limited
ABILITY RECRUITMENT GROUP LTD	Meditemp Limited
Ace 24 Healthcare Ltd	Medlocums Recruitment LTD
Ackerman Pierce Ltd	Med Pure Ltd
AHE Services Limited	Medsol Healthcare Services Ltd
Allied and Clinical Recruitments	Med Team Primary Care Services
Alpha24 Healthcare Ltd	Minerva Nursing Limited
Altrix Technology Ltd	Mofor Solutions Limited
ASA Medical Solutions Ltd	MPS Healthcare
Aspect Healthcare Ltd	MRecruitment Limited
AUSTIN RESOURCES HEALTHCARE LTD	MSI Recruitment Ltd
Beacon Care Services Limited	MSL Healthcare
BECS UK Ltd	Mylocum Ltd
Biggs Healthcare	National Locums Ltd
BlackRock Medical Recruitment Limited	NC Healthcare Ltd
Bleep 360 Limited	Next Step Developments
Bluelight Healthcare Recruitment Limited	Next Step Nursing
Bluerock Healthcare LTD	Nisi Enterprises Ltd Trading As Nisi Staffing
Bluestones Medical	Nos Da Healthcare Ltd
CAMHS Professionals	NOVA HEALTH THERAPIES UK LTD
Canary Locums	OnCliniCall Limited
Capital Staffing Services Ltd	One Call 24 Limited
Care Crew Limited	Pertemps Medical Professionals
CareJoy Healthcare Limited	Primera Healthcare
Carepro ltd	Procare Nursing Ltd
Care Providers recruitment Limited	Pro Health 24 Limited
Castlerock Recruitment Group Ltd	ProMedical Personnel Limited
CLINICAL EMPLOYMENT SERVICES LTD	Pro Nursing Healthcare
Concept Care Solutions	Proxycare
Cromwell Medical Staffing Limited	PULSE healthcare Limited
CROWN MEDICAL SERVICES LIMITED	Quality Locum Solutions Limited
Daytime Healthcare Recruitment Limited	Randstad Employment Bureau Ltd
Direct Healthcare 24 Ltd	Rapid Prime Care Limited
Direct Medics Ltd.	RAVEN MEDICAL STAFFING LIMITED
Direct Nursing Services LTD	Redspot Care Ltd
DRC Locums Ltd	Redspot Healthcare Solutions
Eleventh Hour Group	Rx Delivery Solutions Ltd
Endoglobal Limited	Richmond Nursing Agency Limited

Enferm Medical	RMR Recruitment Limited
Fine Care 24/7	Sanctuary Personnel Ltd
Globe Locums Limited	Sanctum Recruitment Ltd
Goldstaff Recruitment Limited	Secure Healthcare Limited
Hanson Grey	SENSECARELIMITED
Hays Specialist Recruitment Limited	Sensible Staffing Ltd
Healthcare Professionals	Seven Resourcing
Healthcare Recruiters Ltd	Seven Angels Healthcare Ltd
Healthcare Staff Recruitment Limited	Sirona Medical Limited
HG Health	Soleus People Ltd
Hoop Recruitment	SOS Medical
HSA LOCUMS LTD	Spectrumhealthcare domiciliary care Ltd
ICARE24 LIMITED	SPRINGDAY HEALTHCARE
ID Medical Group Limited	Staffing Plus Ltd
IMC Locums Limited	Staffing Professionals Limited
Immediate Medical Solutions Ltd	Swiis Foster Care Ltd
Interact Medical Ltd	Tempcare 24 Limited
Jane Lewis Healthcare	TEMPORARY STAFFING AGENCY TSA LIMITED
JP MEDICALS RECRUITMENT LIMITED	TFS Healthcare
LAK Locums Limited	The Flame Lily Healthcare Limited
Langley Clark Recruitment (LCR) Ltd	The Placement Group Healthcare Ltd trading as Just nurses
Locumlinx Limited	TNA Medical Limited
Locum Placement Group Limited	Total Assist Recruitment
Locum Vision Limited	Total Staffing Solutions Ltd t/a Total Care Services
London Healthcare Locums	Tripod Partners Ltd
Manuella Care Ltd	TTM Healthcare
MBANDS LTD	Twenty Four Seven Recruitment (Yorkshire) Limited
Medacs Healthcare PLC	TXM Healthcare Limited
Medical 360 Limited	Vetro Recruitment Ltd
Medical Professional Personnel Ltd	Vivid Executive Search
Medical Staffing Limited	Wimborne Nursing Agency Ltd (T/A WNA Healthcare)
Medical Station LTD	Workforce Employment Solutions Limited
Medical Wing Locums	Your Nurse Limited
Medicspro Ltd	Your World Recruitment Limited

Q3. Please see the list below for the three off framework contract agencies.

- Thornbury Nursing Services (TNS).
- Pure Health Care.
- Presto.

Q4. I can confirm 743 shifts have been filled via off framework agency staff from 1 March 2024 to 31 August 2024.

Q5. I can confirm that Powys Teaching Health Board (PTHB) are withholding this information as it is considered exempt under Section 43 Commercial Interests of the Freedom of Information Act. This section of the Act sets out an exemption from the right to know if releasing the information is likely to prejudice the commercial interests of any person (a person maybe an individual, company, the public authority itself or any other legal entity).

This exemption was considered by the Health Board when deciding whether to release this information because it was felt that, in doing so, it could create a significant risk in prejudicing the commercial interests of the Health Board and third parties we work with.

As this is a qualified exemption the Health Board must consider the public interest in deciding whether to withhold or disclose the information. The Health Board accepts that there is a public interest in ensuring openness and transparency. However, the Health Board believes that disclosure of information in a manner which fails to protect the interests and relationships arising in a commercial context could discourage third parties from dealing with the Health Board because of fears that the disclosure of information could damage them commercially. In turn, this could jeopardise the Health Board's ability to compete fairly and pursue its function to bring forward development in the area and obtain value for money. As a result, exemption Section 43 is engaged as it is not considered in the public interest to disclose this.

However, under Section 16 of the FOIA under the duty of a public authority to provide advice and assistance we can confirm the highest paid agency nurse is a Registered Mental Health Nurse for a weekend shift. The hourly rate with the agency is greater than £70 per hour.

Q6. Please see the table below for the Agency Supplier Payments broken down by grade and speciality of nurse by Provider for the period 1 March 2024 – 31 August 2024. Please note: We have only included this data where expenditure with the supplier during the period was greater than £1,000:

Agency Supplier	Grade and speciality	Total (£)
Ability Recruitment Group	HCA/ HCSW	20,841
	RGN	492
		Total = 21,333
Allied & Clinical Recruitments Ltd	HCA/ HCSW	260
	RMN	2,829
		Total = 3,089
Asa Medical Solutions Ltd	HCA/ HCSW	186
	RGN	34,772
	RMN	2,604
		Total = 37,562
Anthona Ltd	RGN	5,569
	RMN	59,385
		Total = 64,953
Biggs Beit Ltd t/a Biggs Healthcare	HCA/ HCSW	564
	RGN	14,659
	RMN	1,410

		Total = 16,634
Bluestones Medical	HCA/ HCSW RGN RMN	427 10,033 35,434 Total = 45,894
Capital Staffing Services Ltd	RGN	1,775 Total = 1,775
CarePro Ltd	HCA/ HCSW RGN RMN	118,948 4,779 1,508 Total = 125,235
Concept Care Solutions Ltd	RGN	11,189 Total = 11,189
Direct Medics Ltd	HCA/ HCSW RGN RMN	1,898 107,238 473 Total = 109,609
Direct Nursing Services Ltd	HCA/ HCSW RGN RMN	1,340 76,035 736 Total = 78,111
Eleventh Hour Group Ltd	HCA/ HCSW RGN RMN	806 9,673 21,506 Total = 31,986
Enferm Medical Ltd	HCA/ HCSW RGN RMN	9,946 30,691 2,681 Total = 43,319
Frontline Health Professionals Ltd	RMN	1,896 Total = 1,896
Gold Staff Recruitment	HCA/ HCSW RMN	13,075 773 Total = 13,808
Hanson Grey	HCA/ HCSW RGN RMN	6,153 41,189 3,985 Total = 51,326
ID Medical	RGN RMN	11,662 2,254 Total = 13,916
Independent Clinical Services Ltd TA Thornbury Nursing	HCA/ HCSW RGN RMN	199,137 249,824 206,266 Total = 655,227
Med Pure LTD	HCA/ HCSW	2,833 Total = 2,833
Med Team Primary Care Services Ltd	RGN RMN	1,367 558 Total = 1,925

Medacs Healthcare Plc	RGN RMN	9,771 4,580 Total = 14,351
Medical Professional Personnel Ltd – T/A Nursing Personnel	RGN RMN	9,276 1,686 Total = 10,962
Medicspro Ltd	HCA/ HCSW	1,503 Total = 1,503
Mofor Solutions Ltd	HCA/ HCSW RMN	274 1,085 Total = 1,359
MPS Healthcare Ltd	HCA/ HCSW RGN RMN	3,039 101,432 46,379 Total = 150,849
Mylocum Ltd	HCA/ HCSW RGN RMN	114,539 3,900 15,793 Total = 134,232
National locums	HCA/ HCSW RGN RMN	9,704 7,184 1,711 Total = 18,599
NC Healthcare Ltd	HCA/ HCSW RGN RMN	1,131 6,211 995 Total = 8,337
Presto Nursing Ltd	HCA/ HCSW RGN RMN	357 21,414 30,677 Total = 52,448
Pro Nursing Ltd	HCA/ HCSW RGN RMN	82,670 20,6117 11,637 Total = 114,925
Pulse Nursing Healthcare Ltd	HCA/ HCSW RGN RMN	1,117 12,638 1,812 Total = 15,567
Pure Healthcare Group Ltd	HCA/ HCSW RGN RMN	9,686 34,148 437,084 Total = 480,918
Randstad Solutions Ltd	HCA/ HCSW RGN RMN	66 25,629 98,230 Total = 123,924
Red Sector Recruitment Ltd	RMN	424,514 Total = 424,514
Richmond Nursing Agency	HCA/ HCSW	134

	RGN RMN	20,066 1,368 Total = 21,567
Seven Resourcing Ltd	HCA/ HCSW RGN RMN	32,735 5,153 1,196 Total = 39,084
Severn Angels Healthcare Ltd	HCA/ HCSW RGN RMN	57,758 64,387 13,119 Total = 135,263
Silver Blue Services Ltd	HCA/ HCSW	9,686 Total = 9,686
Staffing Plus Ltd	HCA/ HCSW RGN RMN	239 26,019 17,228 Total = 43,486
The Placement Group Nursing Ltd	RGN RMN	20,674 4,219 Total = 24,894
Total Assist Recruitment	HCA/ HCSW RGN RMN	10,808 1,771 1,157 Total = 13,735
TXM Healthcare Ltd	HCA/ HCSW RGN RMN	3,836 5,048 80,075 Total = 88,986
Vetro Health Ltd	HCA/ HCSW RGN RMN	1,798 19,316 7,398 Total = 28,512
Vivid Healthcare Search Ltd	HCA/ HCSW RGN	8,877 297 Total = 9,174
Workforce Employment Ltd	HCA/ HCSW	9,328 Total = 9,328
Your Nurse Ltd	HCA/ HCSW RMN	2,248 1,447 Total = 3,696
Your World Nursing Ltd	RGN RMN	4,440 474 Total = 4,915

Under the terms of the Health Board's Freedom of Information procedure, individuals seeking access to recorded information held by the Health Board are entitled to request an internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request, please contact us directly at the address below or register your complaint via [powysfoi.foi@wales.nhs.uk](mailto:powysfoi.foi@wales.nhs.uk)

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 0330 414 6421.

Yours sincerely



**Mark McIntyre**  
**Deputy Director Workforce & Organisational Development**



**Hywel Pullen**  
**Deputy Director of Finance**

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi.

We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.