



Bwrdd Iechyd  
Addysgu Powys  
Powys Teaching  
Health Board

Information Governance Team  
Hafren Ward  
Bronllys Hospital  
Bronllys  
Brecon  
Powys LD3 0LY  
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Tel: 01874 442071/01686 252159

Our ref: IG/FOI/ FOI.022.24

29 October 2024

Sent via email to: [REDACTED]

Dear [REDACTED]

## Request under the Freedom of Information Act 2000

I write further to your request for information, which was received on 12 September 2024 and subsequent clarification received on 1 October 2024, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) does hold the information that you require. For ease of reference your request is set out below and my response follows.

### Your Freedom of Information (FOI) Request:

Please find below a FOI request which I would be grateful in you providing the below information.

1. From Jan to August 2024 please confirm how many Nursing shifts were sent out to agencies to fill (per month), for Band 2, Band 3, Band 5 and Band 6 by discipline (e.g. General, A&E, Theatres, ITU, Paediatrics etc).
2. Please confirm how many of these Nursing shifts (above) were filled by agencies per month (broken down per agency).
3. Please confirm how many of these Nursing shifts went unfilled (per month), for Band 2, Band 3, Band 5 and Band 6 by discipline (e.g. General, A&E, Theatres, ITU, Paediatrics etc).
4. Please confirm how many shifts from Jan to August 2024 were filled by Non / Off "All Wales Nursing framework" agencies by all disciplines (e.g. General, A&E, Theatres, ITU, Paediatrics etc) and month.
5. Please confirm the charge rates agreed for any Non / Off "All Wales Nursing framework" spend from Jan to August 2024 (broken down per agency, discipline and month)

Pencadlys  
Tŷ Glasbury, Ysbyty Bronllys,  
Aberhonddu, Powys LD3 0LU  
Ffôn: 01874 711661



Headquarters  
Glasbury House, Bronllys Hospital  
Brecon, Powys LD3 0LU  
Tel: 01874 711661



6. Please provide the name, contact number & email address of the person responsible for agreeing temporary nursing agency contracts for your Trust?

Clarification Requested:

Regarding question 5, please can you confirm if you require information on the amount, we have spent on off framework agencies by grade and month. Or, Are you asking what the agencies charge us for each of the grades?

Clarification Received:

To clarify I would like information on the amount you have spent on off framework agencies by grade and month.

Powys Response:

Q1. Please see the table below for the number of Nursing shifts which were sent out to agencies to fill for Band 2, Band 3, Band 5 and Band 6 by discipline.

Request Grade	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug
Band 2 HCA	215	293	326	247	288	188	291	275
Band 2 HCA MH	170	127	144	183	282	230	169	162
Band 5 RN	420	488	430	334	311	304	275	307
Band 5 RMN	115	104	113	149	200	135	105	77
Band 6 RMN	11	12	15	13	17	30	15	27
Band 5 Theatre	60	68	52	50	44	56	26	60

Q2. Please see the table below for the table below for the breakdown of agency for the above-mentioned Nursing shifts.

Agency	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug
11th Hour	1	7	12	6	10	16	18	31
7Angels	68	68	81	79	101	86	84	94
Ability RG	0	0	4	5	9	7	39	43
ACR	2	12	4	1	3	2	0	1
ASA	18	22	21	19	16	9	7	7
Aspect	5	0	0	3	2	0	0	0
BIGGS	6	11	10	6	2	0	0	0
Bluestones	18	30	26	20	11	19	2	7
Capital Staffing	2	2	2	0	0	0	0	0
CarePro	40	78	86	86	93	54	75	66
Concept	0	0	0	0	18	14	8	11
Direct Medics	74	70	56	49	23	28	18	20
DNS	36	52	36	34	41	34	21	0
Enferm	5	19	22	14	15	13	29	31
Gold	0	7	2	13	26	7	10	2
HanGrey	8	21	38	24	29	13	13	28
IDMED	9	10	11	6	3	7	1	6
Just Nurses	21	20	10	17	15	17	13	7
Med Team	3	2	3	1	1	0	0	0

Medacs	0	1	5	9	7	11	2	9
Medicpp	10	11	5	7	1	0	4	6
MedicsPro	0	0	0	1	6	0	0	0
MedPure	1	2	0	2	1	5	2	8
MOFOR	0	0	2	6	0	0	0	0
MPS	73	54	48	51	44	39	49	60
My Locum	48	37	64	56	96	107	97	47
NC Health	11	15	3	3	7	6	6	0
NextStep	0	1	0	0	0	0	0	0
NL	0	0	8	2	7	22	32	42
Presto	42	31	21	4	5	13	7	3
PRO Nursing	54	43	77	77	98	74	71	96
Prohealth24	0	0	0	0	0	1	6	0
Pulse	12	9	24	3	6	2	0	0
Pure	30	12	11	40	79	51	41	32
Randstad	20	20	14	8	15	21	17	27
RICH	7	8	13	7	5	7	8	9
RMR	0	0	0	0	0	0	0	7
Seven	68	38	39	31	36	5	8	19
Spectrum	0	1	0	0	0	0	0	0
Spring day	10	13	8	14	16	9	3	5
Staffing Plus	34	34	29	16	22	25	7	10
TNS	212	270	214	189	173	131	113	100
Total Assist	17	10	4	2	10	12	8	4
TXM	0	0	18	32	49	42	32	25
Vetro	0	14	24	15	12	17	13	18
Vivid	4	3	0	4	5	9	9	19
WE solutions	4	12	10	3	3	0	0	0
Your Nurse	2	9	1	0	0	1	0	0
YWNL	0	0	0	3	9	2	0	0

Q3. Please see the table below for the number of Nursing shifts that went unfilled.

Discipline/Band	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug
Band 2 HCSW (General Wards)	5	6	4	2	3	2	4	4
Band 2 MH HCSW (Mental Health Wards)	5	2	5	2	2	3	2	1
Band 5 Registered Nurse (General Wards)	5	2	4	0	1	0	2	1
Band 5 Registered Mental Health Nurse (Mental Health Wards)	1	3	1	4	6	1	3	3
Band 5 (Theatre)	0	0	0	0	0	0	0	1

Q4. Please see the table below for the number of Nursing shifts that were filled by Non / Off "All Wales Nursing framework" agencies.

Agency	Discipline	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug
Pure	Band 2 HCSW (General Wards)	0	5	0	3	14	11	10	8
	Band 2 MH HCSW (Mental Health Wards)	1	0	3	0	2	0	0	0
	Band 5 Registered Nurse (General Wards)	12	0	6	11	17	7	6	6
	Band 5 Registered Mental Health Nurse (Mental Health Wards)	17	7	4	26	46	32	25	18
	Band 6 Registered Mental Health Wards	0	0	0	0	0	1	0	0
	Band 5 (Theatre)	0	0	0	0	0	0	0	0
Presto	Band 2 HCSW (General Wards)	0	0	0	0	0	0	0	0
	Band 2 MH HCSW (Mental Health Wards)	0	0	2	0	0	0	0	0
	Band 5 Registered Nurse (General Wards)	19	13	5	2	4	6	2	3
	Band 5 Registered Mental Health Nurse (Mental Health Wards)	23	17	14	2	1	4	5	0
	Band 6 Registered Mental Health Nurse	0	1	0	0	0	3	0	0
	Band 5 (Theatre)	0	0	0	0	0	0	0	0
TNS	Band 2 HCSW (General Wards)	42	82	76	50	47	28	47	43
	Band 2 MH HCSW (Mental Health Wards)	27	26	28	16	24	48	25	15
	Band 5 Registered Nurse (General Wards)	59	83	49	42	12	18	16	20
	Band 5 Registered Mental Health Nurse (Mental Health Wards)	37	29	25	45	62	13	16	18
	Band 6 Registered Mental Health Nurse	6	4	3	0	2	3	0	6
	Band 5 (Theatre)	41	46	33	36	26	21	3	4

Q5. The charge rates agreed for any Non/ Off "All Wales Nursing framework" spend information has been withheld as it is considered exempt under Section 43 Commercial Interests of the Freedom of Information Act. This section of the Act sets out an exemption from the right to know if releasing the information is likely to prejudice the commercial interests of any person (a person maybe an individual, company, the public authority itself or any other legal entity).

This exemption was considered by the Health Board when deciding whether to release this information because it was felt that, in doing so, it could create a significant risk in prejudicing the commercial interests of the practice in question.

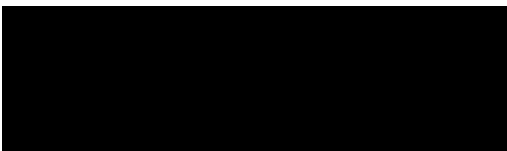
As this is a qualified exemption the Health Board must consider the public interest in deciding whether to withhold or disclose the information. The Health Board accepts that there is a public interest in ensuring openness and transparency. However, the Health Board believes that disclosure of information in a manner which fails to protect the interests and relationships arising in a commercial context could discourage third parties from dealing with the Health Board because of fears that the disclosure of information could damage them commercially. In turn, this could jeopardise the Health Board's ability to compete fairly and pursue its function to bring forward development in the area and obtain value for money. As a result, exemption section 43 is engaged as it is not considered in the public interest to disclose this information.

Q6. I can confirm NHS Wales Shared Services Procurement (NWSSP) is responsible for the All-Wales Contract for Nursing.  
Email Address - [Nwssp.procurementservicedesk@wales.nhs.uk](mailto:Nwssp.procurementservicedesk@wales.nhs.uk)  
Phone Number - 02920 903876

Under the terms of the Health Board's Freedom of Information procedure, individuals seeking access to recorded information held by the Health Board are entitled to request an internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request, please contact us directly at the address below or register your complaint via [powysfoi.foi@wales.nhs.uk](mailto:powysfoi.foi@wales.nhs.uk)

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 0330 414 6421.

Yours sincerely



**Sarah Powell**  
**Assistant Director of People and Culture**

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi.

We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.