

Our ref: IG/FOI/FOI.445.25

27 August 2025

Sent via email to: [REDACTED]

Dear [REDACTED]

Request under the Freedom of Information Act 2000

I write further to your request for information which was received on 04 August 2025, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) partly holds the information that you require. For ease of reference your request is set out below and my response follows each question individually.

Your Freedom of Information (FOI) Request and Powys response (Bold):

Q1. How many people are currently on the NHS dentist waiting list in the health board?

3,734 as of July 2025

Please also provide waiting list figures for

A) each of the last 12 months

Please see the table below for the number of people on the NHS dentist waiting list in each of the last 12 months:

Month	Number of people on waiting list
April 2024	3,335
May 2024	3,472
June 2024	3,603
July 2024	3,676
August 2024	3,735
September 2024	3,713
October 2024	3,665
November 2024	3,715
December 2024	3,715
January 2025	3,716

Pencadlys
Tŷ Glasbury, Ysbyty Bronllys,
Aberhonddu, Powys LD3 0LU
Ffôn: 01874 711661



Headquarters
Glasbury House, Bronllys Hospital
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February 2025	3,456
March 2025	3,554
April 2025	3,475
May 2025	3,469
June 2025	3,552
July 2025	3,734

B) each of the last 5 years, if available.

Please see the table below. The numbers are taken from the last day of the financial year in question. Please note: Powys Teaching Health Board's (PTHB) waiting list started in September 2021, so we are unable to provide data prior to this:

Year	Number of people on waiting list
2021- 2022	1,194
2022-2023	4,916
2023- 2024*	4,502
2024-2025	3,554

Q2. How many people under 16 are currently on the NHS dentist waiting list in the health board?

10 as of July 2025

Please also provide waiting list figures for

A) each of the last 12 months

Please see the table below for the number of people under 16 on the NHS dentist waiting list in each of the last 12 months:

Month	Number of people under 16 on waiting list
April 2024	175
May 2024	190
June 2024	196
July 2024	208
August 2024	196
September 2024	192
October 2024	192
November 2024	189
December 2024	189
January 2025	78
February 2025	91
March 2025	95
April 2025	73
May 2025	85
June 2025	45
July 2025	10

B) each of the last 5 years, if available.

Please see below table. The numbers are taken from the last day of the financial year in question. Please note: Powys Teaching Health Board's (PTHB) waiting list started in September 2021, so we are unable to provide data prior to this:

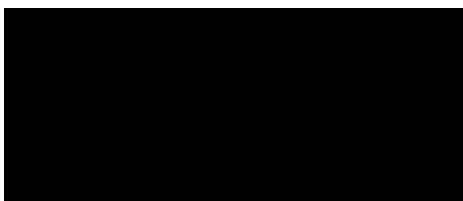
Year	Number of people on waiting list
2021- 2022	1
2022-2023	74
2023- 2024*	69
2024-2025	95

***Please note that there is a larger difference between the 2023/24 financial year end figure and the April 2024 data as we ran a large list cleansing exercise in February/March 2023 in readiness to be the pilot site for the Dental Access Portal. The list cleansing exercise resulted in people being removed from the list as they had not responded to any contact, they had died, they had moved out of the area or they had accessed a different dentist. The number of children also rose as dates of birth that were missing in previous years were confirmed.**

Under the terms of the Health Board's Freedom of Information procedure, individuals seeking access to recorded information held by the Health Board are entitled to request an internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request, please contact us directly at the address below or register your complaint via Powys.FOI@wales.nhs.uk

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 0330 414 6421.

Yours sincerely



**Warren Tolley
BDS, MPhil, DPDS, Pg Cert (Endodontics)
Associate Dental Director Powys Teaching Health Board**

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi.

We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.