

Our ref: IG/FOI/FOI.470.25

01 September 2025

Sent via email to: [REDACTED]

Dear [REDACTED]

## Request under the Freedom of Information Act 2000

I write further to your request for information which was received on 18 August 2025, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) does hold the information that you require. For ease of reference your request is set out below and my response follows.

### Your Freedom of Information (FOI) Request:

The latest advice from Public Health Wales's deputy chief medical officer regarding the forthcoming influenza programme includes the following paragraph:-

'Engaged providers must comply with their contractual obligations under the specifications and any locally agreed requirements. They should take all necessary steps to meet the expectations set out above. Health boards should be proactive in monitoring engaged provider compliance with their contractual obligations and take appropriate action in the event of non-compliance'.

Q1. Please advise what these contractual obligations and locally agreed requirements are.

Q2. Also, can you please outline the contractual obligations in respect of 'monitoring provider compliance' and what the appropriate action referred to would look like in the event of 'non-compliance'?

### Powys Response:

Q1 Contractual obligations for contractors are outlined within the Primary Care (Contracted Services: Immunisations) (Influenza) (PCCSI) Directions 2025:

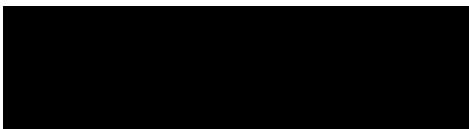
[The Primary Care \(Contracted Services: Immunisations\) \(Influenza\) Directions 2025 | GOV.WALES](#)

Q2. In the event of non-compliance with contractual obligations outlined in the PCCSI, Powys Teaching Health Board (PTHB) will support the contractor to overcome barriers to fulfil their contractual obligations. If a contractor does not show an improvement, PTHB will enter conversations with the contractor to remove NHS flu vaccination stock from this contractor as outlined in the PCCSI.

Under the terms of the Health Board's Freedom of Information procedure, individuals seeking access to recorded information held by the Health Board are entitled to request an internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request, please contact us directly at the address below or register your complaint via [Powys.FOI@wales.nhs.uk](mailto:Powys.FOI@wales.nhs.uk)

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 0330 414 6421.

Yours sincerely



**Mererid Bowley**  
**Executive Director of Public Health**

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi.

We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.