

Our ref: IG/FOI/FOI.475.25

03 September 2025

Sent via email to: [REDACTED]

Dear [REDACTED]

## Request under the Freedom of Information Act 2000

I write further to your request for information which was received on 20 August 2025, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) does hold the information that you require but have applied an exemption to elements of this request. For ease of reference your request is set out below and my response follows.

### Your Freedom of Information (FOI) Request and Powys Response (Bold):

I am writing to you under the Freedom of Information Act to request the following information:

Q1. The name of your Electronic Patient Record (EPR) system?

- The contract renewal date
- Confirm if the trust is planning to come out to tender for a new system

**I can confirm Powys Teaching Health Board (PTHB) has responded to a request recently of similar nature which we feel answers the questions you raised. Please visit the following link to access the health board's disclosure log and the previous response you need to review is FOI.260.25 (March): [Disclosure Log - Powys Teaching Health Board](#)**

Q2. The name of your electronic Prescribing and Medicines Administration (ePMA) system? **Better Meds**

- The contract renewal date **February 2030**
- Confirm if the trust is planning to come out to tender for a new system **No**

Q3. The name of your Medicine Decision Support system? (Could also be known as Medicines Optimisation system) **OptimiseRx and ScriptSwitch**

- The contract renewal date **OptimiseRx- March 2026. ScriptSwitch- October 2025**
- Confirm if the trust is planning to come out to tender for a new system

**There are currently no confirmed plans to re-procure, consolidate, or change the existing medicines management solution within the next 12–24 months. However, the digital and financial landscape in Wales is evolving significantly, and all options remain under consideration as we continue to assess the best approach to delivering effective and sustainable prescribing support across our services.**

- The name of the person within the trust responsible for decision-making around the use of this system. - **The Chief Pharmacist is responsible for decision making around the use of this system.**

**The Health Board is withholding the name of the member of staff whose job may fit this title. This decision has been made as it is not within the expectations of the individual that their personal data would be put into the public domain. This information is classed as personal data of third parties and is therefore being withheld in accordance with section 40 (2) of the Freedom of Information Act 2000 (the Act) by virtue of section 40 (3) (a) (i) of the Act which permits a public authority to withhold personal data other than the requester's where the disclosure would breach a Data Protection Principle.**

**The Data Protection Act 2018 (DPA) / General Data Protection Regulation (GDPR) defines personal data as data which relates to a living individual who can be identified solely from that data or from that data and other information which is in the possession of the data controller.**

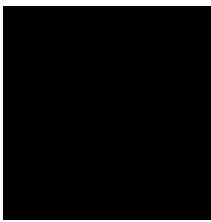
Q4. The name of your Cancer Prescribing system? (Could be known as Systemic Anti-Cancer Therapy Prescribing). **Powys Teaching Health Board does not have a Cancer Prescribing system.**

- The contract renewal date. **Not Applicable**
- Confirm if the trust is planning to come out to tender for a new system. **Not Applicable**

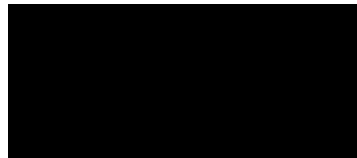
Under the terms of the Health Board's Freedom of Information procedure, individuals seeking access to recorded information held by the Health Board are entitled to request an internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request, please contact us directly at the address below or register your complaint via [Powys.FOI@wales.nhs.uk](mailto:Powys.FOI@wales.nhs.uk)

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 0330 414 6421.

Yours sincerely



**Vicki Cooper**  
**Chief Digital Data Officer**



**Kate Wright**  
**Executive Medical Director**

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi.

We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.