

Our ref: IG/FOI/FOI.478.25

20 October 2025

Sent via email to: [REDACTED]

Dear [REDACTED]

## **Request under the Freedom of Information Act 2000**

I write further to your request for information which was received on 21 August 2025 and subsequent clarification received on 03 October 2025, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) does hold the information that you require. For ease of reference your request is set out below and my response follows.

### Your Freedom of Information (FOI) Request:

I would like to make an application under the Freedom of Information Act 2000 for the following information:

Q1. Between 2015 - 2025, how much compensation has the Health Board paid patients following errors in gynaecology treatment?

Q2. During the same period, how many complaints has the Health Board received from patients about gynaecology care?

### Clarification Requested:

Please can you confirm if you require the data for formal concerns only or if you would also like the data for enquiries and early resolutions.

### Clarification Received:

I would also like the data for enquiries and early resolutions please.

### Powys Response:

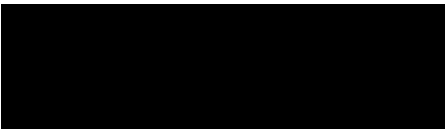
Q1. I can confirm between 2015 and 2025 PTHB has not paid any compensation claims following errors in gynaecology treatment.

Q2. I can confirm between 2015 and 2025 there were 11 formal concerns, enquiries and early resolutions; this information has been obtained from both Datix Web and Datix CloudIQ system.

Under the terms of the Health Board's Freedom of Information procedure, individuals seeking access to recorded information held by the Health Board are entitled to request an internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request, please contact us directly at the address below or register your complaint via [Powys.FOI@wales.nhs.uk](mailto:Powys.FOI@wales.nhs.uk)

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 0330 414 6421.

Yours sincerely



**Zoe Ashman**  
**Assistant Director of Quality and Safety**

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi.

We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.