

Our ref: IG/FOI/FOI.481.25

3 September 2025

Sent via email to: [REDACTED]

Dear [REDACTED]

## Request under the Freedom of Information Act 2000

I write further to your request for information which was received on 28 August 2025, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) does hold the information that you require. For ease of reference your request is set out below and my response follows each question individually.

### Your Freedom of Information (FOI) Request and Powys Response:

Under the provisions of the Freedom of Information Act I am requesting the following information:

Q1. Your Health Board policy with regard to the management of hospital/trust waiting lists – to include any comments about adding or removing people from the list - **I can confirm that Powys Teaching Health Board (PTHB) adhere to the Welsh Government's Referral to Treatment (RTT) guidelines. These guidelines underwent a refresh in July 2024, to include the Planned Care 3P Programme (Promote, Prevent, Prepare), a Welsh Government initiative designed to transform how patients are supported while waiting for planned care. The initiative shifts the focus from passive waiting to proactive preparation, aiming to improve health outcomes and patient experience across Wales. This was shared with Welsh Health Boards for consultation at that time. The updated guidance was officially published on 17 April 2025.**

**For detailed information on the processes for adding or removing patients from the waiting list, please see FOI.481.25 Attachment 1 – Guidelines for the Management of Referral to Treatment Waiting Times April 2025 and refer to Sections 4, 7, 8, and 9.**

Q2. Confirmation as to whether this policy has changed since the Welsh Government announcement by Cabinet Secretary for Health in April 2025 ([New](#)

Pencadlys  
Tŷ Glasbury, Ysbyty Bronllys,  
Aberhonddu, Powys LD3 0LU  
Ffôn: 01874 711661



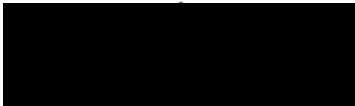
Headquarters  
Glasbury House, Bronllys Hospital  
Brecon, Powys LD3 0LU  
Tel: 01874 711661

[deal to improve access to NHS care and cut waiting times | GOV.WALES](#)) - **I can confirm that the guidelines were already having a refresh and therefore have not been updated following the new announcement.**

Under the terms of the Health Board's Freedom of Information procedure, individuals seeking access to recorded information held by the Health Board are entitled to request an internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request, please contact us directly at the address below or register your complaint via [Powys.FOI@wales.nhs.uk](mailto:Powys.FOI@wales.nhs.uk)

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 0330 414 6421.

Yours sincerely



**David Farnsworth**  
**Assistant Director, Community Services Group**

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi.

We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.