

Our ref: IG/FOI/FOI.485.25

23 September 2025

Sent via email to: [REDACTED]

Dear [REDACTED]

Request under the Freedom of Information Act 2000

I write further to your request for information which was received on 29 August 2025, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) does hold the information that you require, but have applied exemptions to elements of this request. For ease of reference your request is set out below and my response follows each question individually.

Your Freedom of Information (FOI) Request and Powys Response (Bold):

Please can I request the following information for your Trust under the Freedom of Information Act.

Q1. The name of the supplier/s who service your weighing devices (baby scales, chair scales, floor scales, column scales, patient transfer scales, bench scales for example) - **Key Health Solutions Ltd.**

Q1a. How many weighing devices are covered by this contract?

Q1b. A list of these devices stating make/ model How many addresses are covered by this contract?

Q1a & Q1b. Please see FOI.485.25 Attachment 1 for Powys Teaching Health Board's (PTHB) response to your request.

Q2a. What standard (or average) price per scale do you pay for servicing - **I can confirm that PTHB is withholding this information as it is considered exempt under Section 43 Commercial Interests of the Freedom of Information Act. This section of the Act sets out an exemption from the right to know if releasing the information is likely to prejudice the commercial interests of any person (a person maybe an individual, company, the public authority itself or any other legal entity). This exemption was considered by the Health Board when deciding whether to release this information because it was felt that, in doing so, it could**

create a significant risk in prejudicing the commercial interests of the Health Board and third parties we work with.

As this is a qualified exemption the Health Board must consider the public interest in deciding whether to withhold or disclose the information. The Health Board accepts that there is a public interest in ensuring openness and transparency. However, the Health Board believes that disclosure of information in a manner which fails to protect the interests and relationships arising in a commercial context could discourage third parties from dealing with the Health Board because of fears that the disclosure of information could damage them commercially. In turn, this could jeopardise the Health Board's ability to compete fairly and pursue its function to bring forward development in the area and obtain value for money. As a result, exemption Section 43 is engaged as it is not considered in the public interest to disclose this.

Q2b. The date that the servicing contract ends - **The initial term ends 31 March 2027 with the option to extend for a further two years to 31 March 2029.**

Q3. The value of total spend on weighing devices (split between patient weighing and other) excluding servicing in the last 3 calendar years split by year; split by each site/ address – **Please see the table below for total spend on weighing devices broken down by calendar year. Please note: All scales spend data from 2023, 2024 and 2025 relates to patient weighing devices and accessories.**

2023	
Site	Sum of Total Spend
Bro Ddyfi Community Hospital	£274.99
Erwood, Bronllys Hospital	£615.92
2024	
Site	Sum of Total Spend
Bronllys Hospital	£309.99
Victoria Memorial Hospital	£454.98
Montgomery County Infirmary	£2,693.81
Bro Ddyfi Community Hospital	£1,890.83
Newtown Integrated Family Centre	£1,726.87
Brecon War Memorial Hospital	£525.97
Fan Gorau, Newtown Hospital	£215.98
The Hazels CMHT	£215.98
Knighton Hospital	£619.98
2025	
Site	Sum of Total Spend
Bronllys Hospital	£310.98
Llanidloes & District War Memorial Hospital	£629.99
Bro Ddyfi Community Hospital	£343.92
Newtown Integrated Family Centre	£286.99
Ynys Y Plant	£763.97
Brecon War Memorial Hospital	£369.98

Q3b. The value of that spend by weighing device supplier in the last 3 calendar years split by year. - **Please see below table.**

Calendar Year	Total Spend
2023	£890.91
2024	£8,654.39
2025	£2705.83

Q4. Do you have any weighing devices integrated directly or indirectly to an electronic patient records system (EPR)? - **No.**

Q5. Which electronic patient records system do you use/plan to use? - **I can confirm Powys Teaching Health Board (PTHB) has responded to a request recently of similar nature which we feel answers the questions you raised. Please visit the following link to access the health board's disclosure log and the previous response you need to review is FOI.260.25 (March): [Disclosure Log - Powys Teaching Health Board](#)**

Q6. If you haven't done so already, do you intend to integrate weighing scales to an EPR in the next 12-24 months? - **No.**

Q7. Do you use Welch Allen Vital signs monitors in the Trust, if so, how many and are any of these connected to weighing devices? - **PTHB use 1 Welch Allyn Vital signs monitor which is not connected to weighing devices.**

Q8. How many suppliers were invited to tender/were considered for your current contract - **The current service contract was awarded following an open tender process which was advertised publicly, and participation was not restricted.**

Q8a. What was the decision criteria with regard to the current contract including any weighting - **The award criteria was made available publicly within the tender documentation issued at the time of the procurement exercise. This specified that the tender would be awarded to the top-ranking bidder following a full evaluation of responses, with a 60% weighting being allocated to pricing responses and a 40% weighting being allocated to technical responses.**

Under the terms of the Health Board's Freedom of Information procedure, individuals seeking access to recorded information held by the Health Board are entitled to request an internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request, please contact us directly at the address below or register your complaint via Powys.FOI@wales.nhs.uk

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 0330 414 6421.

Yours sincerely



Claire Madsen
Executive Director of Allied Health Professionals, Health Sciences and Digital

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi.

We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.