

Our ref: IG/FOI/FOI.607.25

23 December 2025

Sent via email to: [REDACTED]

Dear [REDACTED]

Request under the Freedom of Information Act 2000

I write further to your request for information which was received on 01 December 2025, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) does not hold the information that you require. For ease of reference your request is set out below and the Health Board's response follows.

Your Freedom of Information (FOI) Request:

I am writing to you under the Freedom of Information Act to request the following information:

Given a mix of public and charitable funding has supported development of the Virtus Tech Ltd platform while IP remains with the supplier, we wish to confirm that staff data and public benefit are protected.

This request is for recorded information only and does not seek any personal data. Electronic copies are preferred. If you apply an exemption, please state which one and why, and provide redacted material or metadata where possible.

Please also meet your duty to advise and assist.

Please provide the following records held by your organisation regarding use of the Virtus Tech Ltd platform:

Q1. The current contract or licence with Virtus Tech Ltd, including data protection terms and schedules. If you withhold the document in full or in part, provide the clause numbers and headings for change of control, termination, data export and deletion, and data use by the supplier, plus the signature or approval date.

Q2. The DPA or schedule that sets controller and processor roles, processing purposes, categories of personal data, sub processors, retention, and deletion.

Pencadlys
Tŷ Glasbury, Ysbyty Bronllys,
Aberhonddu, Powys LD3 0LU
Ffôn: 01874 711661



Headquarters
Glasbury House, Bronllys Hospital
Brecon, Powys LD3 0LU
Tel: 01874 711661

Q3. The Data Protection Impact Assessment for Virtus Tech Ltd. If withheld, provide the document title, version, approval date, and recorded residual risk rating.

Q4. Any recorded statement that shows the hosting location for staff data and any international transfer mechanism used for Virtus Tech Ltd.

Q5. Any recorded clause, policy, or decision that confirms Virtus Tech Ltd has no right to use staff personal data for product development, analytics, model training, marketing, or sharing with third parties such as pharmaceutical companies beyond providing the service to you.

Q6. Any recorded paper or decision that addresses the use of charitable or public funds in connection with Virtus Tech Ltd and how public benefit is protected.

Q7. Please confirm whether you have granted any permission to Virtus Tech Ltd to use your name or logo on its website or in marketing and what your relationship with Virtus Tech Ltd is. If no permission has been granted, please confirm that you will request removal and provide the expected timescale for removal.

Powys Response:

Q1 - Q6. I can confirm that Powys Teaching Health Board (PTHB) does not have a contract with Virtus Tech Ltd.

Q7. I can confirm that this is something that PTHB are looking into.

If you have queries or any concerns, contact details are given at the top of the letter. Please remember to quote the reference number above in any future communications. If you are dissatisfied with the handling or response to your request and wish to ask for a review of this, please contact us and we will arrange for this to be done.

Further information is available from the Information Commissioner's Office who can be contacted at:

Address: Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH.

Telephone: 0330 414 6421

Complaints Portal: www.ico.org.uk/foicomplaints

Web site: <https://ico.org.uk/>

Re-use of Public Sector Information

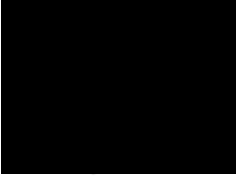
All information supplied by the Health Board in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2015.

Under the terms of the Regulations, the Health Board will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be

free; however, the Health Board reserves the right, in certain circumstances to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information including a sample license terms and fees can be found at [Open Government Licence](#).

Yours sincerely



Vicki Cooper
Chief Digital Data Officer

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi.

We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.