

Our ref: IG/FOI/FOI.632.25

21 January 2026

Sent via email to: [REDACTED]

Dear [REDACTED]

## **Request under the Freedom of Information Act 2000**

I write further to your request for information, which was received on 18 December 2025, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) partially holds the information that you require. For ease of reference your request is set out below and the Health Board's response follows.

### Your Freedom of Information (FOI) Request:

I am writing to you under the Freedom of Information Act to request the following information:

Q1. The total number of working hours lost at Powys Teaching Health Board in 2025 due to staff sickness.

Q2. The total number of patients leaving A&E without treatment in 2025.

### Clarification Requested:

I can confirm that Powys Teaching Health Board (PTHB) does not have Accident and Emergency (A&E) departments, only Minor Injury Units (MIU). Please can you confirm whether you require the information for the number of patients who have left MIU's without treatment in 2025.

### Clarification Received:

Yes, I can confirm that is the information being sought.

### Powys Response:

Q1. Powys Teaching Health Board (PTHB) is only able to provide you with data on absence FTE (Full-Time Equivalent), as sickness is based on calendar days and not hours. I can confirm the absence FTE for 2025 is 41929.47.

Q2. I can confirm that there were 27 patients that did not wait to be seen for treatment within a Minor Injury Unit (MIU) in 2025.

If you have queries or any concerns, contact details are given at the top of the letter. Please remember to quote the reference number above in any future communications. If you are dissatisfied with the handling or response to your request and wish to ask for a review of this, please contact us and we will arrange for this to be done.

Further information is available from the Information Commissioner's Office who can be contacted at:

Address: Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH.

Telephone: 0330 414 6421

Complaints Portal: [www.ico.org.uk/foicomplaints](http://www.ico.org.uk/foicomplaints)

Web site: <https://ico.org.uk/>

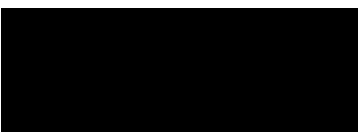
### **Re-use of Public Sector Information**

All information supplied by the Health Board in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2015.

Under the terms of the Regulations, the Health Board will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however, the Health Board reserves the right, in certain circumstances to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information including a sample license terms and fees can be found at Open Government Licence.

Yours sincerely



**David Farnsworth**  
**Assistant Director, Community Services Group**

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi.

We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.