

Our ref: IG/FOI/FOI.197.25

20 February 2025

Sent via email to: [REDACTED]

Dear [REDACTED]

Request under the Freedom of Information Act 2000

I write further to your request for information, which was received on 10 February 2025, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) does not hold the information that you require. For ease of reference your request is set out below and my response follows.

Your Freedom of Information (FOI) Request:

I would like to request the following information as part of a Freedom of Information Request please:

There are 35 Prosthetics services across the UK providing artificial upper and lower limbs to people with limb absence.

1. Could you tell me how many of these services in your Health Board collect information for the Friends and Family Test (FFT)? Please list/name these services.
2. Please provide the FFT results for these services from the first survey collected until the present day.
3. Please provide the FFT anonymous free text comments for these services from the first survey until the present day.
4. Please include any associated or linked information for this free text data e.g. month and year collected, method of collection (i.e online, written), when collected (e.g. After appointment or discharge) and any other available information available to you.
5. Please provide any reports linked to the actions resulting from the FFT free text data.

Pencadlys
Tŷ Glasbury, Ysbyty Bronllys,
Aberhonddu, Powys LD3 0LU
Ffôn: 01874 711661



Headquarters
Glasbury House, Bronllys Hospital
Brecon, Powys LD3 0LU
Tel: 01874 711661

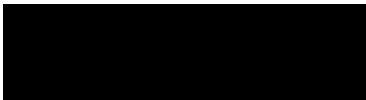
Powys Response:

Q1 – Q5. I can confirm that Powys Teaching Health Board (PTHB) does not have a Prosthetics Service and are therefore unable to provide you with the detailed information you require.

Under the terms of the Health Board's Freedom of Information procedure, individuals seeking access to recorded information held by the Health Board are entitled to request an internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request, please contact us directly at the address below or register your complaint via Powys.foi@wales.nhs.uk

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 0330 414 6421.

Yours sincerely



David Farnsworth
Assistant Director, Community Services Group

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi.

We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.