

Our ref: IG/FOI/FOI.199.25

11 March 2025

Sent via email to: [REDACTED]

Dear [REDACTED]

Request under the Freedom of Information Act 2000

I write further to your request for information, which was received on 11 February 2025, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) does hold the information that you require.

For ease of reference your request is set out below and my response follows.

Your Freedom of Information (FOI) Request:

I am writing to make an open government request for all the information to which I am entitled under the FOI Act 2000. Please provide information regarding the following 9 system contracts and their accompanying consulting support contracts:

1. Accident & Emergency
2. BI & Data Warehousing
3. Digital Dictation
4. EPR
5. E-rostering
6. E-Rostering (staffing)
7. Finance
8. Finance BI and analytics system
9. Video Consulting

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

- a) System type –
- b) Supplier name –
- c) System name –
- d) Date installed –
- e) Contract expiration –

Pencadlys
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Ffôn: 01874 711661



Headquarters
Glasbury House, Bronllys Hospital
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- f) Is this contract annually renewed? - Yes/No
- g) Do you currently have plans to replace this system? - Yes/No
- h) Procurement framework –
- i) Other systems it integrates with? –
- j) Total value of contract (£) –
- k) Notes (e.g. we are currently out to tender) –

10. Can you please provide your trust's IT spend for the following financial year:
Financial Year 2023-24:

Please include in your IT spend calculation the cost of your:

- a) IT staff,
- b) Software
- c) Services,
- d) Hardware,
- e) Communication equipment and
- f) Other IT spend for the requested financial year.

Please provide your answer in the above format for each system.

System definitions:

Accident & Emergency: A specialist system used to manage patients and patient clinical notes in the Emergency Department (ED).

BI & Data Warehousing: Integrates data and information collected from various sources, e.g. electronic patient/health records, enterprise resource planning systems, radiology and lab databases, wearables etc, into one comprehensive database.

Digital Dictation: Device used for recording and managing natural speech, allowing staff to verbally input a patients' note into a system without having to manually input it.

EPR: An electronic patient/health record is an electronic record of periodic health care of a single individual, provided mainly by one institution. A digital version of a patient's paper chart.

E-rostering: An electronic staff management tool that enables trusts to plan staffing requirements, report on enhanced hours, overtime, sickness, TOIL and annual leave.

E-Rostering (staffing): An electronic staff management tool that enables trusts to plan staffing requirements, report on enhanced hours, overtime, sickness, TOIL and annual leave. Common suppliers include Allocate Software.

Finance: This is a financial management and accounting solution used alongside HR software. Suppliers here include Unit4.

Finance BI and analytics system: Tools used for transforming and analysing financial and related data sets.

Video Consulting: Is a system that is used when a patient speaks to a doctor or healthcare professional using the video camera in their smartphone, tablet or computer.

Powys Response:

Please see Powys Teaching Health Boards (PTHB) response below.

1. Accident & Emergency	
a) System type	PTHB does not have any Accident and Emergency departments therefore no system is required.
b) Supplier name	
c) System name	
d) Date installed	
e) Contract expiration	
f) Is this contract annually renewed?	
g) Do you currently have plans to replace this system?	
h) Procurement framework	
i) Other systems it integrates with?	
j) Total value of contract (£)	
k) Notes (e.g. we are currently out to tender)	

2. BI & Data Warehousing	
a) System type	BI & Data Warehousing
b) Supplier name	Microsoft
c) System name	Microsoft SQL Server 2019, Microsoft Power BI and SQL Server Reporting Services
d) Date installed	July 2020
e) Contract expiration	Not applicable.
f) Is this contract annually renewed?	No
g) Do you currently have plans to replace this system?	No
h) Procurement framework	
i) Other systems it integrates with?	Warehouse links to various other databases and sources to fulfil reporting requirements of the health board, but it is not truly integrated in the sense of a live system, in that data is generally one way traffic.
j) Total value of contract (£)	Not applicable.
k) Notes (e.g. we are currently out to tender)	Not applicable.

3. Digital Dictation	
a) System type	PTHB does not currently have a contract for Digital Dictation and is currently in discussion with a supplier with regards to the setup of a contract. At present we do not have further information on this.
b) Supplier name	
c) System name	
d) Date installed	
e) Contract expiration	
f) Is this contract annually renewed?	

g) Do you currently have plans to replace this system?	
h) Procurement framework	
i) Other systems it integrates with?	
j) Total value of contract (£)	
k) Notes (e.g. we are currently out to tender)	

4. EPR	
a) System type	PTHB does not have a single EPR, but several systems. If you would like information on these systems, please let us know.
b) Supplier name	
c) System name	
d) Date installed	
e) Contract expiration	
f) Is this contract annually renewed?	
g) Do you currently have plans to replace this system?	
h) Procurement framework	
i) Other systems it integrates with?	
j) Total value of contract (£)	
k) Notes (e.g. we are currently out to tender)	

5. E-rostering	
a) System type	An electronic staff management tool that enables trusts to plan staffing requirements, report on enhanced hours, overtime, sickness, TOIL and annual leave Rostering system.
b) Supplier name	Softcat Plc
c) System name	HealthRoster Optima
d) Date installed	August 2015
e) Contract expiration	January 2026
f) Is this contract annually renewed?	No
g) Do you currently have plans to replace this system?	No
h) Procurement framework	HealthTrust Europe LLP Framework
i) Other systems it integrates with?	Allocate Bank Staff and ESR (Electronic Staff Record)
j) Total value of contract (£)	This is an All Wales contract with NHS Wales Shared Services Partnership (NWSSP) and we suggest you contact them for further information shared.services@wales.nhs.uk
k) Notes (e.g. we are currently out to tender)	N/A

6. E-Rostering (staffing)	
a) System type	An electronic staff management tool that enables trusts to plan staffing requirements, report on enhanced

	hours, overtime, sickness, TOIL and annual leave Rostering system.
b) Supplier name	Softcat Plc
c) System name	HealthRoster Optima
d) Date installed	August 2015
e) Contract expiration	January 2026
f) Is this contract annually renewed?	No
g) Do you currently have plans to replace this system?	No
h) Procurement framework	HealthTrust Europe LLP Framework
i) Other systems it integrates with?	Allocate Bank Staff and ESR (Electronic Staff Record)
j) Total value of contract (£)	This is an All-Wales contract with NWSSP and we suggest you contact them for further information shared.services@wales.nhs.uk
k) Notes (e.g. we are currently out to tender)	N/A

7. Finance	
a) System type	Financial management and accounting solution
b) Supplier name	Oracle Corporation
c) System name	Oracle Oracle E-Business Suite (EBS)
d) Date installed	2002
e) Contract expiration	2028
f) Is this contract annually renewed?	No
g) Do you currently have plans to replace this system?	Yes, to re-evaluate.
h) Procurement framework	All Wales NHS procurement framework
i) Other systems it integrates with?	BI and analytics system
j) Total value of contract (£)	£30,084
k) Notes (e.g. we are currently out to tender)	N/A

8. Finance BI and analytics system	
a) System type	BI and analytics system
b) Supplier name	Qlik
c) System name	Qlik Sense
d) Date installed	2024
e) Contract expiration	2028
f) Is this contract annually renewed?	No
g) Do you currently have plans to replace this system?	Yes, to re-evaluate.
h) Procurement framework	All Wales NHS procurement framework
i) Other systems it integrates with?	Oracle EBS
j) Total value of contract (£)	£7,568
k) Notes (e.g. we are currently out to tender)	N/A

9. Video Consulting	
a) System type	Video Call Management
b) Supplier name	Induction
c) System name	Attend Anywhere
d) Date installed	2019 during covid
e) Contract expiration	31/3/25
f) Is this contract annually renewed?	Yes
g) Do you currently have plans to replace this system?	No
h) Procurement framework	Tec Cymru who can be contacted via: teccymru@wales.nhs.uk
i) Other systems it integrates with?	Stand Alone
j) Total value of contract (£)	Please contact Tec Cymru.
k) Notes (e.g. we are currently out to tender)	N/A

Q10. Please see the tables below for PTHB IT spend calculation broken down as requested.

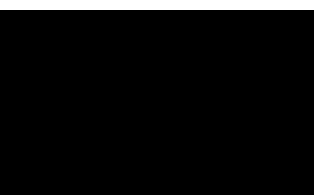
Breakdown	£
a. IT Staff	39,000
b. Software	1,400,000
c. Services	940,000
d. Hardware	345,000
e. Communication equipment	355,000
f. Other IT spend for the requested financial year	524,000

Please Note: IT staff costs are included within "Services". In 2023/24, IT staff were commissioned from Powys County Council (PCC) "Help Desk" under a Section 33 Agreement; the overall value of the agreement was £710,000.

Under the terms of the Health Board's Freedom of Information procedure, individuals seeking access to recorded information held by the Health Board are entitled to request an internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request, please contact us directly at the address below or register your complaint via Powys.foi@wales.nhs.uk

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 0330 414 6421.

Yours sincerely



Vicki Cooper
Chief Digital Data Officer

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi.

We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.