

Our ref: IG/FOI/FOI.220.25

7 April 2025

Sent via email to: [REDACTED]

Dear [REDACTED]

Request under the Freedom of Information Act 2000

I write further to your request for information which was received on 26 February 2025, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) does not hold the information that you require. For ease of reference your request is set out below and my response follows.

Your Freedom of Information (FOI) Request:

Please could you respond to the below freedom of Information request regarding the provision of lone worker devices or apps within your Trust.

- Q1. How many of your employees are defined as lone workers or high-risk staff?
- Q2. Who is your current provider of lone worker devices/apps?
- Q3. How did you procure the service (e.g. tender, direct award, framework)?
- Q4. If framework, which framework did you procure through (GCloud, NHS Framework or other)?
- Q5. How many devices/apps do you currently pay for?
- Q6. How much are you paying per device/app?
- Q7. What is the end date for your current contract?
- Q8. What is the name and job title of the person or persons managing your lone worker devices/apps?

Powys Response:

Q1. I can confirm this information is not centrally available.

Q2 – Q8. I can confirm Powys Teaching Health Board (PTHB) does not use lone worker devices / apps provided by external providers. PTHB internal lone working tracking systems are in place. Therefore, this is a nil response.

Under the terms of the Health Board's Freedom of Information procedure, individuals seeking access to recorded information held by the Health Board are

entitled to request an internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request, please contact us directly at the address below or register your complaint via Powys.foi@wales.nhs.uk

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 0330 414 6421.

Yours sincerely



Mark McIntyre
Deputy Director for People and Culture

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi.

We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.