

Our ref: IG/FOI/FOI.385.25

28 July 2025

Sent via email to: [REDACTED]

Dear [REDACTED]

Request under the Freedom of Information Act 2000

I write further to your request for information, which was received on 3 July 2025, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) does hold the information that you require. For ease of reference your request is set out below and my response follows each question individually.

Your Freedom of Information (FOI) Request and Powys Response (Bold):

This is a request for information under the Freedom of Information Act 2000. We are contacting NHS Health Boards across Wales to understand current practices and commercial arrangements relating to medicines management software solutions. We would appreciate it if you could provide the following information:

Q1. Current Solution

a. What medicines management software solution(s) are currently used by the Health Boards (or commissioned via the Health Boards) for prescribing decision support (for example ScriptSwitch, OptimiseRx, Eclipse)

Powys Teaching Health Board (PTHB) utilises both OptimiseRx and ScriptSwitch.

b. Who is/ are the software provider(s)?

OptimiseRx is provided by First Databank Europe Ltd. ScriptSwitch is provided by Optum/UnitedHealth UK.

Q2. Procurement and Contracting

a. What was the procurement route used (e.g., G-Cloud, NHS SBS, HSSF, open competition, direct award)?

The most recent contracts were awarded as a rollover of previous arrangements. The original procurement route was direct award, and the extension was made in line with the terms and conditions of those

agreements. No new procurement processes have been undertaken for some time.

b. What are the start and end dates of the current contract?

OptimiseRx - 01/04/2025 - 31/03/2026.

ScriptSwitch - 01/11/2024 - 31/10/2025.

c. Are there extension options, and if so, what are the terms?

OptimiseRx - no extension options detailed in contract.

ScriptSwitch - auto renewal for a subsequent period of 12 months.

d. What termination provisions are in place, including notice periods?

OptimiseRx - 90 days' notice required to terminate the contract unless there is a material breach of the conditions of the contract (30 days).

ScriptSwitch - 3 months' notice required to terminate the contract unless there is a material breach of the conditions of the contract (30 days).

e. Are there plans to re-procure, consolidate, or change the current medicines management solution in the next 12–24 months?

There are currently no confirmed plans to re-procure, consolidate, or change the existing medicines management solution within the next 12–24 months. However, the digital and financial landscape in Wales is evolving significantly, and all options remain under consideration as we continue to assess the best approach to delivering effective and sustainable prescribing support across our services.

Q3. Cost Information

a. What is the annual or total contract value (please provide an exact figure or a cost range/band if exact values cannot be disclosed)?

OptimiseRx - £0.30 - £0.34 per patient per annum (banded)

ScriptSwitch - £0.35 - £0.40 per patient per annum (banded)

b. What population is covered by your current solution?

OptimiseRx - 74,910 patients (9 GP practices).

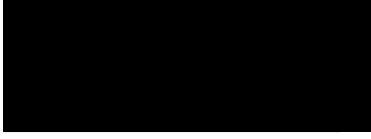
If any part of this request exceeds cost limits or is unclear, we would appreciate guidance on how to refine the request. If any information is withheld under an exemption, please specify the relevant section of the FOIA and the reason for its application.

Under the terms of the Health Board's Freedom of Information procedure, individuals seeking access to recorded information held by the Health Board are entitled to request an internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request, please contact us directly at the address below or register your complaint via Powys.FOI@wales.nhs.uk

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's

Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH.
Telephone Number: 0330 414 6421.

Yours sincerely



Kate Wright
Executive Medical Director

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi.

We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.