

Our ref: IG/FOI/FOI.412.25

12 August 2025

Sent via email to: [REDACTED]

Dear [REDACTED]

## Request under the Freedom of Information Act 2000

I write further to your request for information, which was received on 17 July 2025, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) does not hold the information that you require.

For ease of reference your request is set out below and my response follows.

### Your Freedom of Information (FOI) Request

Under the Freedom of Information Act 2000, I am requesting the following information regarding your Therapy and Community Rehabilitation services, including Occupational Therapy, Physiotherapy, Speech and Language Therapy, and Dietetics:

Q1. Are any of these services currently delivered by external providers through:

- Insourcing
- Outsourcing
- Subcontracting

Q2. For each external provider currently engaged, please provide:

- a. Name of the provider
- b. Type of engagement (insourced, outsourced, subcontracted)
- c. Service(s) provided
- d. Contract start date
- e. Contract end date or review date
- f. Annual contract value or total spend to date Volume of activity delivered (e.g. number of patients seen, sessions delivered, or hours worked) Performance metrics or KPIs, if available Was the contract awarded via a framework or open tender? If so, please specify which framework (e.g. NHS SBS, HealthTrust Europe, etc.).

Q3. Who is the internal lead responsible for managing these contracts? Please provide their job title and department.

Q4. Who do the external providers report into operationally within your organisation? (e.g. Clinical Lead, Service Manager)

Q5. Are there any current or upcoming plans to procure additional external support for these services in the next 12 months?

Q6. Have you experienced any challenges in meeting waiting time targets or service demand in these areas over the past 12 months?

Powys Response:

Q1 - Q4. I can confirm that the services listed above are not delivered by external providers through Insourcing, Outsourcing or Subcontracting and therefore this is a nil response.

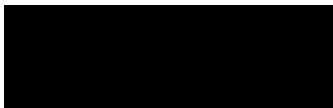
Q5. I can confirm that there are no current or upcoming plans to procure additional external support for these services in the next 12 months.

Q6. I can confirm that we have not experienced any challenges in meeting waiting time targets or service demand in these areas over the past 12 months.

Under the terms of the Health Board's Freedom of Information procedure, individuals seeking access to recorded information held by the Health Board are entitled to request an internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request, please contact us directly at the address below or register your complaint via [Powys.FOI@wales.nhs.uk](mailto:Powys.FOI@wales.nhs.uk)

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 0330 414 6421.

Yours sincerely



**David Farnsworth**  
**Assistant Director, Community Services Group**

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi.

We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.