

Our ref: IG/FOI/FOI.434.25

5 August 2025

Sent via email to: [REDACTED]

Dear [REDACTED]

Request under the Freedom of Information Act 2000

I write further to your request for information which was received on 29 July 2025, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) does not hold the information that you require. For ease of reference your request is set out below and my response follows.

Your Freedom of Information (FOI) Request:

I am writing to request the following information under the Freedom of Information Act 2000 regarding your Trust's use of Master Vendor and/or Neutral Vendor staffing arrangements:

Master Vendor Service

1. Does your Trust have a Master Vendor service in place?
2. If yes, which agency provides this service?
3. What technology platform is used to manage this service?
4. What is the end date of the current agreement/contract?
5. What cost (if any) is incurred by the Trust for this service?
6. Which staffing groups are covered under the Master Vendor service?
7. What is the average fill rate achieved under this service over the past 12 months?

Neutral Vendor Service

1. Does your Trust have a Neutral Vendor service in place?
2. If yes, which agency provides this service?
3. What technology platform is used to manage this service?
4. What is the end date of the current agreement/contract?
5. What cost (if any) is incurred by the Trust for this service?
6. Which staffing groups are covered under the Neutral Vendor service?

Pencadlys
Tŷ Glasbury, Ysbyty Bronllys,
Aberhonddu, Powys LD3 0LU
Ffôn: 01874 711661



Headquarters
Glasbury House, Bronllys Hospital
Brecon, Powys LD3 0LU
Tel: 01874 711661

7. What is the average fill rate achieved under this service over the past 12 months?

Powys Response:

I can confirm that Powys Teaching Health Board (PTHB) does not have a master vendor or a neutral vendor service in place. PTHB has a Temporary Staffing Unit (TSU) in place which deals with all agency requests.

Under the terms of the Health Board's Freedom of Information procedure, individuals seeking access to recorded information held by the Health Board are entitled to request an internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request, please contact us directly at the address below or register your complaint via Powys.FOI@wales.nhs.uk

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 0330 414 6421.

Yours sincerely



Mark McIntyre
Deputy Director for People and Culture

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi.

We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.