

Our ref: IG/FOI/FOI.251.25

14 April 2025

Sent via email to: [REDACTED]

Dear [REDACTED]

## **Request under the Freedom of Information Act 2000**

I write further to your request for information which was received on 25 March 2025, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) does not hold the information that you require. For ease of reference your request is set out below and my response follows.

### Your Freedom of Information (FOI) Request:

Can you please provide the following information in a table, for years 2020 to today.

Q1. The number of patients waiting less than two days for a GP appointment.

Q2. The number of patients waiting between two and five days for a GP appointment.

Q3. The number of patients waiting between six and ten days for a GP appointment.

Q4. The number of patients waiting for more than ten days for a GP appointment.

Q5. Based on the current waiting list, what is the longest a person has been waiting for a GP appointment?

### Powys Response:

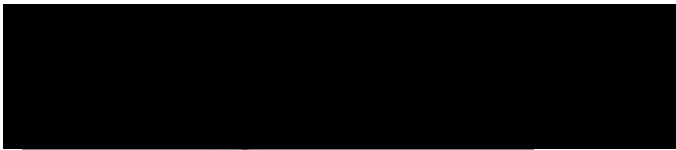
I can confirm the information requested is not held by Powys Teaching Health Board (PTHB). You will need to contact the GP Practices directly for this information. The link below provides Powys GP contact details:

[General Practices - Powys Teaching Health Board \(nhs.wales\)](https://www.nhs.uk)

Under the terms of the Health Board's Freedom of Information procedure, individuals seeking access to recorded information held by the Health Board are entitled to request an internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request, please contact us directly at the address below or register your complaint via [powys.foi@wales.nhs.uk](mailto:powys.foi@wales.nhs.uk)

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 0330 414 6421.

Yours sincerely



**Jayne Lawrence**  
**Assistant Director of Primary Care Service**

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi.

We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.