

Our ref: IG/FOI/FOI.255.25

17 April 2025

Sent via email to: [REDACTED]

Dear [REDACTED]

Request under the Freedom of Information Act 2000

I write further to your request for information, which was received on 25 March 2025, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) partly holds the information that you require.

For ease of reference your request is set out below and my response follows.

Your Freedom of Information (FOI) Request and Powys Response (Bold):

Can you please provide the following information under the Freedom of information act;

* Partial Booking – Scheduling patient appointments with a 6-week horizon. i.e: avoiding the likelihood of the department needing to cancel the appointment due to staff leave etc.

Clinical Services (Outpatients)	Do any of the following clinical services operate from a "partially booked service" model?*	Please provide the total number of patients who have been removed from the waiting list due to breach of the trusts access policy in the last year
General Surgery Service	Yes.	I can confirm that Powys Teaching Health Board (PTHB) are unable to provide the total number of patients who have been removed from the waiting list as this is not clearly identified/ recorded in our central patient
Urology Service	Yes.	
Trauma and Orthopaedic Service	Yes.	
Ear Nose and Throat Service	Yes.	
Ophthalmology Service	Yes.	

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Aberhonddu, Powys LD3 0LU
Ffôn: 01874 711661



Headquarters
Glasbury House, Bronllys Hospital
Brecon, Powys LD3 0LU
Tel: 01874 711661

Oral Surgery Service	Yes.
Neurosurgical Service	Not provided by PTHB.
Plastic Surgery Service	Not provided by PTHB.
Cardiothoracic Surgery Service	Not provided by PTHB.
General Internal Medicine Service	Yes.
Gastroenterology Service	Comes under general surgery.
Cardiology Service	Yes.
Dermatology Service	Yes.
Respiratory Medicine Service	Yes.
Neurology Service	Not provided by PTHB.
Rheumatology Service	Yes.
Elderly Medicine Service	Yes.
Gynaecology Service	Yes.
Other - Medical Services	None
Other - Mental Health Services	No.
Other - Paediatric Services	No.
Other - Surgical Services	None.
Other - Other Services	None.
Radiology/Imaging	No.
Respiratory physiology - Sleep Studies	Yes.
Urodynamics - Pressures & Flows	I can confirm PTHB no longer performs urodynamics, therefore this is a nil response.
Endoscopy	Yes.

administration booking system. Therefore, we are unable to provide a concise and accurate response.

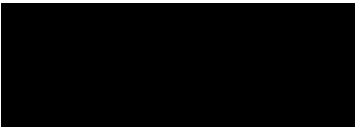
Trust Average	I can confirm that we are unable to provide the Health Board average for the number of patients who have been removed from the waiting list as this is not clearly identified/ recorded in our central patient administration booking system. Therefore, we are unable to provide a concise and accurate response.
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Please note that due to the rural and sparsely populated nature of Powys, we do not have district general hospital services within the county. Our residents access their acute and specialist services in District General Hospitals (DGH) provided by neighbouring health boards in Wales and neighbouring NHS Trusts in England.

Under the terms of the Health Board's Freedom of Information procedure, individuals seeking access to recorded information held by the Health Board are entitled to request an internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request, please contact us directly at the address below or register your complaint via powys.foi@wales.nhs.uk

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 0330 414 6421.

Yours sincerely



David Farnsworth
Assistant Director, Community Services Group

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi.

We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.