

Our ref: IG/FOI/FOI.259.25

25 April 2025

Sent via email to: [REDACTED]

Dear [REDACTED]

### Request under the Freedom of Information Act 2000

I write further to your request for information which was received on 26 March 2025, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) partially holds the information that you require. For ease of reference your request is set out below and my response follows.

#### Your Freedom of Information (FOI) Request and Powys Response (Bold):

Can you please provide the following information under the Freedom of information act;

#### AI Spend/Adoption

Freedom Of Information Request	Supplier Name	Agency Spend	Use case/ what does the technology do for the trust
Q1. Please provide a list of the suppliers who provide AI services to the trust for <b>clinical</b> use cases	<b>None</b>	<b>Not applicable</b>	<b>Not applicable</b>
Q2. Please provide a list of the suppliers who provide AI services to the trust for <b>clerical/ administrative</b> use cases	<b>Microsoft</b>  <b>Databricks</b>	<b>I can confirm PTHB does not have any agency spend that relates to AI.</b>	<b>We use Copilot to support some individuals with clerical and administrative type tasks. It is also used as a support tool for those with additional needs. Databricks support assistant is used to help with forming coding queries for databases.</b>
Q3. Does the trust utilise any AI and/ or	<b>None</b>	<b>Not applicable</b>	<b>Not applicable</b>

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Brecon, Powys LD3 0LU  
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technology to facilitate patient appointment booking for the trust? If yes please provide details.			
Q4. Who is accountable in the Trust for outpatient appointments?	<b>The Senior Manager of Planned Care is responsible for outpatient appointments.</b>		

Under the terms of the Health Board's Freedom of Information procedure, individuals seeking access to recorded information held by the Health Board are entitled to request an internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request, please contact us directly at the address below or register your complaint via [Powys.FOI@wales.nhs.uk](mailto:Powys.FOI@wales.nhs.uk)

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 0330 414 6421.

Yours sincerely



**Vicki Cooper**  
**Chief Digital Data Officer**

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi.

We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.