

Our ref: IG/FOI/FOI.320.25

09 June 2025

Sent via email to: [REDACTED]
[REDACTED]

Dear [REDACTED]

Request under the Freedom of Information Act 2000

I write further to your request for information which was received on 09 May 2025, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) holds part of the information that you require, but has applied an exemption to elements of our response. For ease of reference your request is set out below and my response follows.

Your Freedom of Information (FOI) Request:

Please provide the following information for the time period between 1st January 2019 (or the date of inception for your trust) and 5th May 2025, inclusive.

Q1. Please send me a copy of any documents outlining guidelines or codes of conduct regarding mental health care plans which have been used or disseminated within the Trust. This should include any materials relating to NICE, CPA Policy, and 'Triangle of Care'.

Q2. Please send me a copy of any documents outlining guidelines or codes of conduct regarding care coordinators which have been used or disseminated within the Trust. This should include any materials relating to NICE and 'Triangle of Care'.

Q3. Please send me copies of all Serious and Untoward Incident Review documents which relate to the treatment of mental health patients within your trust.

Clarification Requested:

Question 3. You have asked us to send you copies of all Serious and Untoward Incident Review documents which relate to the treatment of mental health patients within our health board – can you provide additional information detailing what information you are needing e.g. template documentation or are

you requesting information about SUI's that have occurred within our mental health services?

Clarification received:

I am requesting copies of the reviews from actual SUIs that have occurred at the Trust from 2019-2025, redacted for personally identifiable information.

Powys Response:

Q1. Please see FOI.320.25 Attachment 1 – MHP 075 Care and Treatment Planning Part 2 Mental Health Measure (Wales) 2010 PTHB v3.1. I can confirm that this policy was in place from November 2019 until November 2022. The Policy is currently under review and will be published later this year, October 2025.

Q2. Powys Teaching Health Board uses the Mental Health Measures 2010 which are available on the Government website a link has been provided as follows: [Mental Health \(Wales\) Measure 2010](#)

Q3. The Health Board is withholding this information under Section 40(2) of the Freedom of Information Act 2000 as upon review of their contents we consider the contents of these documents to be the personal information of those individuals contained within them. This data is classed as personal data as defined under the UK General Data Protection Regulation (UK GDPR) and Data Protection Act 2018 and we feel its disclosure would be contrary to the data protection principles and constitute unfair and unlawful processing in regard to Articles 5, 6, and 9 of UK GDPR. We also feel there is a high risk of individuals being able to be indirectly identified due to the large volume of clinical detail contained within the documents and date range of the documents requested. This exemption is absolute and therefore there is no requirement to apply the public interest test.

However, under Section 16 of the FOIA under the duty of a public authority to provide advice and assistance I can confirm that we publish our high level Serious and Untoward Incident Review figures and these are available on the Patient Experience, Quality and Safety Committee via the following link: [Patient Experience, Quality and Safety Committee - Powys Teaching Health Board](#)

Under the terms of the Health Board's Freedom of Information procedure, individuals seeking access to recorded information held by the Health Board are entitled to request an internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request, please contact us directly at the address below or register your complaint via Powys.FOI@wales.nhs.uk

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 0330 414 6421.

Yours sincerely



Louisa Kerr

Assistant Director for Mental Health and Learning Disabilities

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi.

We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.