

Our ref: IG/FOI/FOI.339.25

21 July 2025

Sent via email to: [REDACTED]

Dear [REDACTED]

Request under the Freedom of Information Act 2000

I write further to your request for information which was received on 27 May 2025, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) does hold the information that you require.

For ease of reference your request is set out below and my response follows.

Your Freedom of Information (FOI) Request:

I am writing to make an open government request for all the information to which I am entitled under the FOI Act 2000.

Please provide information regarding the following system contracts:

1. Clinical Communication and Collaboration
2. Diagnostic Reporting
3. Digital Dictation
4. Document Management
5. EPR
6. Laboratory Information Management System
7. Oncology
8. Order Communications
9. Pathology
10. Patient Portal
11. Pharmacy
12. Sexual Health
13. Theatres

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

- a) System type –
- b) Supplier name –

Pencadlys
Tŷ Glasbury, Ysbyty Bronllys,
Aberhonddu, Powys LD3 0LU
Ffôn: 01874 711661



Headquarters
Glasbury House, Bronllys Hospital
Brecon, Powys LD3 0LU
Tel: 01874 711661

- c) System name –
- d) Date installed –
- e) Contract expiration –
- f) Is this contract annually renewed? - Yes/No
- g) Do you currently have plans to replace this system? - Yes/No
- h) Procurement framework –
- i) Other systems it integrates with? –
- j) Total value of contract (£) –
- k) Notes (e.g. we are currently out to tender) –

Please provide your answer in the above format for each system.

System definitions:

Clinical Communication and Collaboration: Clinical communication and collaboration tools enable clinicians to securely electronically communicate, both individually and across teams, to co-ordinate and plan patient care. They are often delivered as mobile apps and may be embedded into clinical workflow or connected to EPRs. Some may be offered as alternatives to Bleep systems. Examples: Bleepa, Alcidion, Armour Communications, MedicBleep

Diagnostic Reporting: test results which are electronically transmitted to the clinician who ordered them, with receipt acknowledgement. This is usually a module in EPR, PACS or RIS system.

Digital Dictation: device used for recording and managing natural speech, allowing staff to verbally input a patients' note into a system without having to manually input it.

Document Management: Converts records into electronic format so that they can be viewed, moved around, and managed electronically on screen. Acts as a live filing system.

EPR: An electronic patient/health record is an electronic record of periodic health care of a single individual, provided mainly by one institution. A digital version of a patient's paper chart.

Laboratory Information Management System: Software that allows you to effectively manage pathology testing and reporting. By using a LIMS, your lab can automate workflows, integrate instruments, and manage samples and associated information.

Oncology: An Oncology Information Management solution supports the multidisciplinary teams involved in the care of patients with cancer.

Order Communications: Electronic ordering communications systems (OCS) are computer applications used to enter diagnostic and therapeutic patient care orders, for example laboratory test requests or prescriptions, and to view test results. The primary aim of the system is to remove most of the current paper-based process for requesting laboratory investigations and for receiving results.

Pathology: Pathology testing is managed electronically

Patient Portal: It is a secure online website or app that allows patients to access their health records and perform basic transactions with their providers. The portal facilitates communication, appointment scheduling, bill payment, prescription requests and other administrative tasks.

Pharmacy: Pharmacy orders and stock control is managed electronically

Sexual Health: Software designed to streamline and manage processes related to sexual health services, including appointment scheduling, patient records, and test result tracking.

Theatres: A specialist theatres system is used to manage patients and surgical procedures in theatres.

Powys Response:

Please see Powys Teaching Health Boards (PTHB) response below.

1. Clinical Communication and Collaboration	
a. System type	Email and Instant Messaging
b. Supplier name	Microsoft
c. System name	Outlook/Exchange and Teams
d. Date installed	2019
e. Contract expiration	This contract is not owned by the Health Board. For further information please contact Digital Health and Care Wales (DHCW) via DHCW.FOI@wales.nhs.uk
f. Is this contract annually renewed?	This contract is not owned by the Health Board.
g. Do you currently have plans to replace this system?	No
h. Procurement framework	This contract is not owned by the Health Board.
i. Other systems it integrates with?	It does not integrate with any clinical application, though clinical applications will utilise Outlook on a PC.
j. Total value of contract (£)	This contract is not owned by the Health Board.
k. Notes (e.g. we are currently out to tender)	N/A

2. Diagnostic Reporting	
a. System type	Teleradiology
b. Supplier name	Everlight Radiology
c. System name	The Everlight system
d. Date installed	Joined the All-Wales contract in April 2024
e. Contract expiration	The contract was for 3 years with the option of 2 x 12 months extensions and that started 1st November 2024. It is the same for all Health Boards in Wales.
f. Is this contract annually renewed?	No

g. Do you currently have plans to replace this system?	No
h. Procurement framework	Yes
i. Other systems it integrates with?	Radiology information system (RIS), Picture Archiving and Communications system (PACS).
j. Total value of contract (£)	This is part of All Wales contract, PTHB have a pay as you go approach
k. Notes (e.g. we are currently out to tender)	N/A

3. Digital Dictation			
a. System type	Cloud Based	Local Hosted	Local Hosted
b. Supplier name	Clanwilliam	Olympus	Phillips
c. System name	DictateIT	Olympus Dictation Management System	SpeechExec (Various versions)
d. Date installed	2024	Unknown (various dates over past 5-10 years)	Unknown (various dates over past 5-10 years)
e. Contract expiration	01/01/2025 – 31/12/2025	No contract	There is a version of SpeechExec Transcribe and Dictates where licences end in 2025
f. Is this contract annually renewed?	Not automatically. See below.	N/A	N/A
g. Do you currently have plans to replace this system?	Yes - This system will be reprocured as part of a larger procurement exercise	Yes	Yes
h. Procurement framework	Digital Dictation, Speech Recognition and Outsourced Transcription Framework Agreement Reference: SBS/20/SM/WCC/9423	Not Known	Not Known
i. Other systems it integrates with?	None	None	None
j. Total value of contract (£)	£14,889.60	N/A	N/A
k. Notes (e.g. we are currently out to tender)	This service is an initial pilot of a cloud-based software, and a larger procurement will be	This system is being phased out once a new single solution is identified	This system is being phased out once a new single solution is identified

	followed in the next 12 months		
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4. Document Management	
a. System type	Document Management. There is no dedicated Electronic Document Management System (EDMS) in place. There is some limited use of Virtual cabinet within the organisation, and SharePoint offers document management functionality.
b. Supplier name	N/A
c. System name	N/A
d. Date installed	N/A
e. Contract expiration	N/A
f. Is this contract annually renewed?	N/A
g. Do you currently have plans to replace this system?	N/A
h. Procurement framework	N/A
i. Other systems it integrates with?	N/A
j. Total value of contract (£)	N/A
k. Notes (e.g. we are currently out to tender)	N/A

5. EPR	
a. System type	<p>Under Section 21 of the Freedom of Information Act, an organisation does not have to respond to a request if the information being sought is reasonably accessible to the applicant by another means. Section 21 is absolute and therefore does not require a public interest test. Powys Teaching Health Board (PTHB) has applied this exemption to your request as the information you are seeking is available in the public domain.</p> <p>To comply with our obligation under Section 16 of the Act, the duty to provide help and assistance. I can confirm the Powys Teaching Health Board (PTHB) has responded to a request recently of a similar nature which we feel answers the questions you raised. Please visit the following link to access the health board's disclosure log and the previous response you need to review is FOI.260.25 (March) Disclosure Log - Powys Teaching Health Board</p>
b. Supplier name	
c. System name	
d. Date installed	
e. Contract expiration	
f. Is this contract annually renewed?	
g. Do you currently have plans to replace this system?	
h. Procurement framework	
i. Other systems it integrates with?	
j. Total value of contract (£)	
k. Notes (e.g. we are currently out to tender)	

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6. Laboratory Information Management System (LIMS)	
a. System type	PTHB does not operate this system type. This system is hosted by neighbouring District General Hospitals.
b. Supplier name	N/A
c. System name	N/A
d. Date installed	N/A
e. Contract expiration	N/A
f. Is this contract annually renewed?	N/A
g. Do you currently have plans to replace this system?	N/A
h. Procurement framework	N/A
i. Other systems it integrates with?	N/A
j. Total value of contract (£)	N/A
k. Notes (e.g. we are currently out to tender)	N/A

7. Oncology	
a. System type	PTHB does not provide oncology services therefore no system is required.
b. Supplier name	N/A
c. System name	N/A
d. Date installed	N/A
e. Contract expiration	N/A
f. Is this contract annually renewed? (Yes/No)	N/A
g. Do you currently have plans to replace this system? (Yes/No)	N/A
h. Procurement framework	N/A
i. Other systems it integrates with?	N/A
j. Total value of contract (£)	N/A
k. Notes (e.g. we are currently out to tender)	N/A

Q8. Please note that PTHB currently have two solutions currently in place detailed below but the usage is very limited and geography dependant.

8. Order Communications	
a. System type	Pathology
b. Supplier name	Clinisys
c. System name	ICE (Integrated Clinical Environment)
d. Date installed	This information is held by Powys County Council (PCC). At the time of the contract, PCC was PTHB's ICT service provider under the Section 33 agreement. For further information please contact PCC via: Make a Freedom of Information request (or EIR) - Powys County Council

e. Contract expiration	01/06/2021
f. Is this contract annually renewed? (Yes/No)	Yes
g. Do you currently have plans to replace this system? (Yes/No)	Yes
h. Procurement framework	The Health Board is seeking to replace/migrate the solution. The Business Case will be submitted to the Investment Benefits Group on 4 th August 2025, pending approval. As the project is not yet at the procurement stage, this is an unknown
i. Other systems it integrates with?	N/A
j. Total value of contract (£)	This information is held by Powys County Council. At the time of the contract, PCC was PTHB's ICT service provider under the Section 33 agreement.
k. Notes (e.g. we are currently out to tender)	Currently out to procure replacement solution

NB: ICE is currently used by Llandrindod Wells hospital when requesting tests to Wye Valley Trust (WVT) and only contains results requesting from the hospital site and not those requested by the GP or as part of treatment within WVT. Welshpool also utilise when requesting pathology from Shrewsbury and Telford Hospital (SaTH) but carries the same caveat as above.

8. Order Communications	
a. System type	Pathology
b. Supplier name	Digital Health and Care Wales
c. System name	Electronic Test Requesting via Welsh Clinical Portal
d. Date installed	January 2020
e. Contract expiration	N/A
f. Is this contract annually renewed? (Yes/No)	No
g. Do you currently have plans to replace this system? (Yes/No)	No
h. Procurement framework	N/A
i. Other systems it integrates with?	Welsh Results Reporting Service and WLIMS
j. Total value of contract (£)	N/A
k. Notes (e.g. we are currently out to tender)	N/A

NB: Limited usage within PTHB at present due to the limitation of only being able to request from Welsh Laboratories which creates a geographic discrepancy in business practice.

9. Pathology

a. System type	PTHB does not have a pathology system installed.
b. Supplier name	N/A
c. System name	N/A
d. Date installed	N/A
e. Contract expiration	N/A
f. Is this contract annually renewed? (Yes/No)	N/A
g. Do you currently have plans to replace this system? (Yes/No)	N/A
h. Procurement framework	N/A
i. Other systems it integrates with?	N/A
j. Total value of contract (£)	N/A
k. Notes (e.g. we are currently out to tender)	N/A

10. Patient Portal

a. System type	I can confirm PTHB does not have a Patient Portal system.
b. Supplier name	N/A
c. System name	N/A
d. Date installed	N/A
e. Contract expiration	N/A
f. Is this contract annually renewed?	N/A
g. Do you currently have plans to replace this system?	N/A
h. Procurement framework	N/A
i. Other systems it integrates with?	N/A
j. Total value of contract (£)	N/A
k. Notes (e.g. we are currently out to tender)	N/A

11. Pharmacy

a. System type	PTHB does not have a pharmacy system installed.
b. Supplier name	N/A
c. System name	N/A
d. Date installed	N/A
e. Contract expiration	N/A
f. Is this contract annually renewed?	N/A
g. Do you currently have plans to replace this system?	N/A
h. Procurement framework	N/A
i. Other systems it integrates with?	N/A
j. Total value of contract (£)	N/A
k. Notes (e.g. we are currently out to tender)	N/A

12. Sexual Health

a. System type	PTHB does not have a sexual health system installed.
b. Supplier name	N/A
c. System name	N/A
d. Date installed	N/A
e. Contract expiration	N/A
f. Is this contract annually renewed?	N/A
g. Do you currently have plans to replace this system?	N/A
h. Procurement framework	N/A
i. Other systems it integrates with?	N/A
j. Total value of contract (£)	N/A
k. Notes (e.g. we are currently out to tender)	Awaiting development of all Wales case management system.

13. Theatres	
a. System type	Theatre
b. Supplier name	Digital Health and Care Wales
c. System name	WelshPAS
d. Date installed	Circa 2010
e. Contract expiration	N/A
f. Is this contract annually renewed?	No
g. Do you currently have plans to replace this system?	No
h. Procurement framework	N/A
i. Other systems it integrates with?	Numerous within national architecture
j. Total value of contract (£)	I can confirm our Theatres system is not managed internally by Powys Teaching Health Board (PTHB). For further information please contact DHCW via DHCW.FOI@wales.nhs.uk
k. Notes (e.g. we are currently out to tender)	N/A

Under the terms of the Health Board's Freedom of Information procedure, individuals seeking access to recorded information held by the Health Board are entitled to request an internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request, please contact us directly at the address below or register your complaint via Powys.FOI@wales.nhs.uk

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 0330 414 6421.

Yours sincerely



Vicki Cooper
Chief Digital Data Officer



David Farnsworth
Assistant Director, Community Services Group

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi.

We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.