

Our ref: IG/FOI/FOI.573.25

02 December 2025

Sent via email to: [REDACTED]

Dear [REDACTED]

## Request under the Freedom of Information Act 2000

I write further to your request for information which was received on 06 November 2025, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) partially holds the information that you require, but have applied an exemption to elements of this request.

For ease of reference your request is set out below and the Health Board's response follows each question individually.

### Your Freedom of Information (FOI) Request and Powys Response (Bold):

I am writing to request information under the Freedom of Information Act 2000. I would be grateful if you could provide the following data regarding agency temporary staffing spend within your Trust.

Q1. Temporary Staffing Agency Spend (1st June 2025 – 31st October 2025).

a. The total spend on agency Mental Health Nurses (including both inpatient and community roles such as CPNs), broken down by Band (2,3,5,6,7) excluding VAT:

**Please see table below. Spending figures incorporated in the tables have been coded to Mental Health Cost Centres on agency subjective codes for Registered Nurses and Health Care Support Workers. We do not have specific subjective codes for Registered Mental Health Nurses.**

**Please note that we are unable to provide breakdown per band as requested as we do not capture our financial spend in this way. However, we have provided the figures broken down by registered and HCSW roles.**

**Please also note that there may also be a disconnect within the information as the financial figures will be linked to actual payments**

Pencadlys  
Tŷ Glasbury, Ysbyty Bronllys,  
Aberhonddu, Powys LD3 0LU  
Ffôn: 01874 711661



Headquarters  
Glasbury House, Bronllys Hospital  
Brecon, Powys LD3 0LU  
Tel: 01874 711661

**made to suppliers in the timeframe and not necessarily for the period 1st June 2025 – 31st October 2025.**

Staff Group	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25
Agency- Registered Nurse	£177,761	£154,950	£216,697	£170,277	£146,266
Agency- Unregistered Nurse (HCSW)	£94,947	£51,496	£57,218	£49,671	£35,384

b. The total hours filled by agency Mental Health Nurses (including both inpatient and community roles such as CPNs) – **Please see the table below:**

Band	Hours filled by agency Mental Health Nurses				
	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25
Band 5	780:20	682:05	703:00	518:05	543:25
Band 6	2404:55	2351:35	1817:50	1504:10	1227:48

## Q2. Agency Supplier Information

For each agency currently supplying Mental Health Nurses (Bands 2, 3, 5, 6, 7), please provide:

- Agency Name
- Agreed Charge Rates (total hourly cost to the Trust) for each Band
- Total Hours Supplied by each agency, broken down by Band, for the period 1st June 2025 – 31st October 2025.

Example format:

Agency Name	Agreed Hourly Rate	Jun Hours	Jul Hours	Aug Hours	Sep Hours	Oct Hours
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## Q2a & Q2c. Please see the table below:

Agency Name	Booked Grade	Hours supplied (31st October 2025)				
		Jun	Jul	Aug	Sep	Oct
Eleventh Hour Group	Band 5	32:15	0	0	0	0
Severn Angels	Band 5	53:30	55:15	44:35	77:20	0
Ability Recruitment Group	Band 5	21:25	0	0	0	0
Acacium Group	Band 5	23:00	0	0	0	0
Anytime Doctor	Band 6	127:30	186:30	207:00	168:30	126:30
Bluestones Medical	Band 5	182:45	21:30	0	0	0
CarePro	Band 5	11:00	34:30	86:15	76:50	0
Cromwell Medical Staffing	Band 5	0	56:25	160:00	0	0
Enferm	Band 5	0	10:45	0	0	0
Express Medicals	Band 5	0	35:10	0	22:40	0
GKH Medical Services	Band 6	0	36:00	74:50	0	0
Globe Locums	Band 6	232:30	284:30	194:00	46:00	230:00
Hanson Grey	Band 5	0	22:40	7:30	0	0
Liquid Medical	Band 6	265:00	249:30	237:30	168:00	0
Medacs Healthcare	Band 5	0	0	0	0	0
MPS Healthcare	Band 5	60:20	65:30	53:20	71:30	102:40

	Band 6	42:40	21:20	0	84:40	32:00
My Locum	Band 5	74:40	10:40	53:30	10:40	21:20
NC Healthcare	Band 5	57:45	34:10	0	0	0
NL Healthcare	Band 5	0	10:40	0	0	0
Presto Nursing	Band 5	10:40	0	0	0	0
PRO Nursing Healthcare	Band 5	30:20	21:25	10:40	74:05	0
Pure Healthcare Group	Band 5	0	23:20	7:30	0	0
	Band 6	794:15	784:45	485:30	350:00	445:48
Randstad	Band 5	0	0	67:30	75:00	120:00
	Band 6	142:30	0	30:00	67:30	37:30
Red Sector	Band 5	15:00	60:00	30:00	2:00	215:30
	Band 6	800:30	789:00	589:00	619:30	356:00
RICH Healthcare	Band 5	19:30	35:10	128:15	0	0
Swiss Healthcare	Band 5	24:30	54:55	12:25	22:40	21:20
Team Support Healthcare	Band 5	0	48:30	0	0	0
Thornbury Nursing Services	Band 5	163:40	81:30	41:30	85:20	62:35

**Q2b. I can confirm that Powys Teaching Health Board (PTHB) is withholding the Agency Charge Rates as this information as it is considered exempt under Section 43 Commercial Interests of the Freedom of Information Act. This section of the Act sets out an exemption from the right to know if releasing the information is likely to prejudice the commercial interests of any person (a person maybe an individual, company, the public authority itself or any other legal entity).**

**This exemption was considered by the Health Board when deciding whether to release this information because it was felt that, in doing so, it could create a significant risk in prejudicing the commercial interests of the Health Board and third parties we work with.**

**As this is a qualified exemption the Health Board must consider the public interest in deciding whether to withhold or disclose the information. The Health Board accepts that there is a public interest in ensuring openness and transparency. However, the Health Board believes that disclosure of information in a manner which fails to protect the interests and relationships arising in a commercial context could discourage third parties from dealing with the Health Board because of fears that the disclosure of information could damage them commercially. In turn, this could jeopardise the Health Board's ability to compete fairly and pursue its function to bring forward development in the area and obtain value for money. As a result, exemption Section 43 is engaged as it is not considered in the public interest to disclose this.**

**Q3. Temporary Staffing Management Contacts**

**a. The department or team responsible for managing agency Mental Health Nurses (e.g., Workforce Planning, HR, Medical Staffing) - Temporary Staffing Unit.**

b. If available, a general contact phone number &/ or email for workforce enquiries - [Powys.workforce@wales.nhs.uk](mailto:Powys.workforce@wales.nhs.uk)

c. If available, a contact name for Temporary staffing manager/lead and email  
**You may wish to contact the Temporary staffing manager/ lead via the below email address: [Powys.workforce@wales.nhs.uk](mailto:Powys.workforce@wales.nhs.uk)**

If you have queries or any concerns, contact details are given at the top of the letter. Please remember to quote the reference number above in any future communications. If you are dissatisfied with the handling or response to your request and wish to ask for a review of this, please contact us and we will arrange for this to be done.

Further information is available from the Information Commissioner's Office who can be contacted at:

Address: Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH.

Telephone: 0330 414 6421

Complaints Portal: [www.ico.org.uk/foicomplaints](http://www.ico.org.uk/foicomplaints)

Web site: <https://ico.org.uk/>

### **Re-use of Public Sector Information**

All information supplied by the Health Board in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2015.

Under the terms of the Regulations, the Health Board will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however, the Health Board reserves the right, in certain circumstances to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information including a sample license terms and fees can be found at Open Government Licence.

Yours sincerely



**Hywel Pullen**  
**Deputy Director of Finance**



**Mark McIntyre**  
**Deputy Director for People and Culture**

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi.

We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.