

Our ref: IG/FOI/FOI.526.25

28 October 2025

Sent via email to: [REDACTED]

Dear [REDACTED]

## Request under the Freedom of Information Act 2000

I write further to your request for information which was received on 02 October 2025, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) does hold the information that you require, but have applied an exemption to elements of this request.

For ease of reference your request is set out below and my response follows each question individually.

### Your Freedom of Information (FOI) Request and Powys Response (Bold):

I am writing to you under the Freedom of Information Act to request the following information: Please provide the following information for the period 1 April 2020 to 31 March 2025, broken down by financial year.

1. Total expenditure by the organisation on pest control services, including both in-house provision and external/contracted services. – **Please see the table below for total expenditure:**

<b>Pest Control Services Spend</b>	<b>2020 – 21</b>	<b>2021 – 22</b>	<b>2022 - 23</b>	<b>2023 - 24</b>	<b>2024 – 25</b>
	<b>£10,559.46</b>	<b>£13,435.21</b>	<b>£29,389.60</b>	<b>£21,255.56</b>	<b>£44,549.94</b>

2. If any services are contracted out, please provide the supplier name(s) and the contract value(s) – **Powys Teaching Health Board (PTHB) Pest Control is provided by an external contract (Rentokil).**

**I can confirm that PTHB are withholding the annual contract value as this information is considered exempt under Section 43 Commercial Interests of the Freedom of Information Act. This section of the Act sets out an exemption from the right to know if releasing the information is likely to prejudice the commercial interests of any person (a person**

maybe an individual, company, the public authority itself or any other legal entity).

This exemption was considered by the Health Board when deciding whether to release this information because it was felt that, in doing so, it could create a significant risk in prejudicing the commercial interests of the Health Board and third parties we work with.

As this is a qualified exemption the Health Board must consider the public interest in deciding whether to withhold or disclose the information. The Health Board accepts that there is a public interest in ensuring openness and transparency. However, the Health Board believes that disclosure of information in a manner which fails to protect the interests and relationships arising in a commercial context could discourage third parties from dealing with the Health Board because of fears that the disclosure of information could damage them commercially. In turn, this could jeopardise the Health Board's ability to compete fairly and pursue its function to bring forward development in the area and obtain value for money. As a result, exemption Section 43 is engaged as it is not considered in the public interest to disclose this.

3. The number of call-outs/ treatments by species category (e.g. rats, mice, pigeons, gulls, foxes, grey squirrels, wasps, bedbugs, cockroaches—please use your own categories if recorded differently) – **Please see FOI.526.25 Attachment 1 – Pest activity for a response to this question.**

4. For any lethal control commissioned or carried out by the organisation, the number of animals killed by species and, where recorded, the method used (e.g. trapping, poisoning, shooting) - **PTHB does not record this data.**

5. A copy of any policy, guidance, or standard operating procedure relating to the organisation's pest control service or contractors – **Please see FOI.526.25 Attachment 2 - Pest Control Procedure.**

Please also provide the information in CSV, Excel, or another machine-readable format where possible.

If you have queries or any concerns, contact details are given at the top of the letter. Please remember to quote the reference number above in any future communications. If you are dissatisfied with the handling or response to your request and wish to ask for a review of this, please contact us and we will arrange for this to be done.

Further information is available from the Information Commissioner's Office who can be contacted at:

Address: Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH.

Telephone: 0330 414 6421

Complaints Portal: [www.ico.org.uk/foicomplaints](http://www.ico.org.uk/foicomplaints)

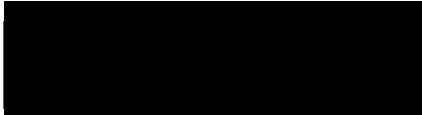
Web site: <https://ico.org.uk/>

## **Re-use of Public Sector Information**

All information supplied by the Health Board in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2015. Under the terms of the Regulations, the Health Board will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however, the Health Board reserves the right, in certain circumstances to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information including a sample license terms and fees can be found at [Open Government Licence](#).

Yours sincerely



**Wayne Tannahill**

**Associate Director of Capital, Estates and Property**

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi.

We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.